# **Matthew Harvey**

Computer Science Student Leicester, UK

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# **Employment History**

# Test and Trace Customer Service Advisor, Serco, May 2020 - Current

Passionate programmer that loves to learn and implement new concepts.

Making outbound calls to a person in contact with another individual that has received a positive coronavirus test to advise them to self-isolate, as part of the NHS COVID-19 contact tracing programme.

#### Key Responsibilities:

- Communicate effectively with the public, extracting relevant information
- Problem Solving with any issues or queries that arise during a call
- Update records accurately and efficiently

# Work Experience

#### Leicestershire County Council, June 2019 - June 2019

Working with employees on various pre-built unfamiliar software to assist in development of existing systems.

#### Key Responsibilities:

- Database maintenance and amendments using SQL
- Create templates and implement new, or alter existing, Javascript validations
- Extensive testing in development environments

# Education

# **Brookvale Groby Learning Campus, 2016 - 2020**

#### A-Levels

Maths (B predicted), Chemistry (C predicted), Computer Science (A predicted)

#### **AS-Levels**

☐ Extended Project **B** "Impact of Alan Turing in WW2"

# **GCSEs**

□ 10 GCSEs (relevant grades: Computer Science 8, Maths 8, Further Maths B, Science 7/7/7, English 7/7)

#### Technical Skills

# Languages

- → Python
- Java
- **JavaScript**
- HTML, CSS

#### Frameworks

- Django
- Flask
- Node.js

## Other

- **GIT**
- **AWS**
- SQL

#### **Projects**

#### Job Finder (Python) github

This program can provide recommendations for a new job and look at listing sites for ideal jobs, specific for the user.

#### Tic-Tac-Toe (Python) github

This Al project is aimed for the computer to win or draw every game of the simplistic game, tic-tac-toe.

### Scrabble (Python) github

Project that users enter permutations of a string and get points to be on top of the leaderboard in the string length categories.

# Related Work

#### StudyWith OCT 2018 - JUNE 2020 Live

Creating content for a project sponsored by Lenovo and Sennhesier to provide online learning for students of all ages.