Matthew Harvey

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https://github.com/Matthew-Harvey/

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https://www.linkedin.com/in/m-harvey/

Portfolio:
https://matthew-harvey.github.io

Passionate programmer that loves to learn and implement new concepts.

Technical Skills

Languages
➔ Python
➔ Java
➔ JavaScript
➔ PHP

Frameworks
➔ Django
➔ Flask
➔ Node.js
➔ Bootstrap

Other
➔ HTML, CSS
➔ Git
➔ AWS
➔ SQL

Employment History

Test and Trace Customer Service Advisor, Serco, May 2020 - Current

Making outbound calls to a person in contact with another individual that has received a positive coronavirus test to advise them to self-isolate, as part of the NHS COVID-19 contact tracing programme.

Key Responsibilities/Accomplishments:
- ❖ Communicate effectively with the public, extracting relevant information
- ❖ Problem Solving with any issues or queries that arise during a call
- ❖ Update records accurately and efficiently
- ❖ Maintain an average adherence of 97%

Work Experience

Leicestershire County Council, June 2019 - June 2019

Working with employees on various pre-built unfamiliar software to assist in development of existing systems.

Key Responsibilities/Accomplishments:
- ❖ Database maintenance and amendments using **SQL**
- ❖ Create templates and implement new, or alter existing, **Javascript** validations
- ❖ Extensive testing in development environments

Education

Brookvale Groby Learning Campus, 2016 - 2020

A-Levels
- ❏ Maths (**B** predicted), Chemistry (**C** predicted), Computer Science (**A** predicted)

AS-Levels
- ❏ Extended Project **B** "Impact of Alan Turing in WW2"

GCSEs
- ❏ 10 GCSEs (relevant grades: Computer Science **8**, Maths **8**, Further Maths **B**, Science **7/7/7**, English **7/7**)

Projects

Job Finder (Python)   Github
This program can provide recommendations for a new job and look at listing sites for ideal jobs, specific for the user.

Photography Showcase (Flask/Python, HTML, CSS, JavaScript)   Github | Live
Produced a website that showcases all of my recent photography.

Scrabble (Python)   Github
Project that users enter permutations of a string and get points to be on top of the leaderboard in the string length categories.

Related Work

StudyWith OCT 2018 - JUNE 2020   **Live**
Creating content for a project sponsored by Lenovo and Sennhesier to provide online learning for students of all ages.