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S FINANCIAL SUPPORT

National Service LifeSG Credits

\$200 in LifeSG credits for all eligible past and present national servicemen to recognise their contributions to Singapore's defence and security.

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SCHEME HIGHLIGHTS

- \$200 in LifeSG credits
- For all eligible past and present national servicemen
- Credits will be automatically disbursed by 30 Nov 2024
- Valid for 1 year from the date of disbursement

What are the benefits?

- \$200 in LifeSG credits for all eligible past and present national servicemen, accessible via the 'Your Benefits' section of the <u>LifeSG mobile application</u>.
- The credits are valid for 1 year from the date of disbursement. The validity period will not be extended.
- Eligible national servicemen may check on the validity period of their credits through the LifeSG mobile application.

Where to use the NS LifeSG Credits:

- The credits can be spent at online or physical merchants accepting payments via PayNow UEN QR or NETS QR.
- As a show of support for National Service, several merchants are offering additional discounts and promotions when payments are made using the NS

LifeSG Credits. For the list of participating merchants, please refer here.

Who is eligible?

- Full-Time National Servicemen (NSFs) including those enlisting by 31 Dec 2024.
- Past and present Operationally Ready National Servicemen (NSmen).
- Disbursements are subject to further eligibility checks.
- Eligible national servicemen will be notified by SMS and letter.

How to apply?

- No application required.
- The credits will be automatically disbursed via the LifeSG mobile application to eligible past and present national servicemen by 30 Nov 2024.
- An SMS notification and notification letter will be sent to eligible national servicemen after the credits have been disbursed.
- NSFs who enlist after 15 Sep 2024 will receive their LifeSG credits and SMS notifications in Dec 2024.

? Where can I find help?

• Refer here for Frequently Asked Questions (FAQs).



- View <u>step-by-step guide</u> on how to use the credits.
- Those who are unable to access the credits digitally may request hardcopy vouchers.
- For hardcopy vouchers, or for other enquiries, please contact the NS Call Centre at 1800 367





6767 or contact@ns.gov.sg.

Airtime charges apply for mobile calls to 1800 service lines. Calls are free of charge only if made from regular land lines in Singapore.



For technical assistance on the LifeSG mobile application, please contact helpdesk@life.gov.sg.



Walk in to any <u>SG Digital Community Hub</u> or <u>ServiceSG Centre</u> if you face difficulty in redeeming your credits.

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