

Matthew Dorner  
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DEVELOPER PORTFOLIO  
<https://matthewdorner.github.io>

EDUCATION  
Credits Received in AAS, Information Technology and Telecommunications, Century College, St. Paul  
White Bear Lake Area High School, Graduated 2005

CERTIFICATION  
CompTIA A+, CCNA (expired), FreeCodeCamp Front End Development Certification

SKILLS

- C#, Javascript, SQL
- SVN, Git
- Unit Testing frameworks
- ASP.NET, Ember, React
- Windows and Linux Operating Systems
- Excel VBA scripting, CSV and flat file data manipulation
- RS-232, TCP/IP networking
- Thousands of tech support calls taken, support e-mails sent, incident/bug reports documented
- Received praise for clarity of written communications

EMPLOYMENT HISTORY

Web Developer | 2/18 to 12/18 | Self-Study + Open-Source Contributor, Minneapolis, MN

- Focused on Javascript, Node, React, Ember, NoSQL databases, Git, Docker
- Maintainer at HospitalRun project (hospitalrun.io)

Software Developer | 7/17 to 2/18 | Benson Medical Instruments, Minneapolis, MN

- Participated in development of ASP.NET web application software for occupational health
- Contributed code in C#, Javascript, Razor, SQL

Technical Support | 2/14 to 7/17 | Benson Medical Instruments, Minneapolis, MN

- Provided technical support for industrial screening audiometers and hearing conservation database software via phone, e-mail, Citrix GoToMeeting
- Documented and investigated software bug reports
- Facilitated end-to-end process improvement project for RMA / equipment repair process
- Complied with ISO 13485 quality system for Medical Devices

PC Sales and Service, Web Content and System Building | 7/08 to 3/13 | General Nanosystems, Minneapolis, MN

- Diagnosed, repaired, and upgraded a wide variety of PC hardware and software
- Solved customer issues in person and over the phone
- Wrote service orders, quotes, and explanatory technical literature for customers