



**tevalis**

## **Delivering Industry Leading EPOS Solutions**

The Tevalis guide to connected Epos, Enterprise and Integrated technology.

# Company Profile

The Tevalis journey began back in **2003** when through research of the market, we discovered that many of the leading Epos solutions were off the shelf and had no ability for client integration.

At this point, we had a vision of creating the UK's most flexible and advanced Epos software, designed in a way which could be customised to each of our client's specific requirements.

Fast forward to the present day and Tevalis are an industry leading technology solutions provider to the hospitality, leisure and gaming industries, with over 1600 sites and 7500+ Epos technology systems installed and growing throughout the UK and Europe, with a presence in the UAE and Asia Pacific.

Our solutions have been specifically designed for these industries and much of our development is driven through client consultation and industry professionals. This helps to ensure that Tevalis products meet the demanding and evolving requirements of all industry sectors.

The flexibility of Tevalis software sees our Epos systems being used successfully by fine and casual dining restaurants, bistros, bars, nightclubs, theatres, stadia, hotels, casinos, events and catering, retail and fast service outlets.

Tevalis Asia Pacific opened in New Zealand in late 2019 and quickly found receptive clients with over 100+ EPOS technology systems installed

## UK Headquarters

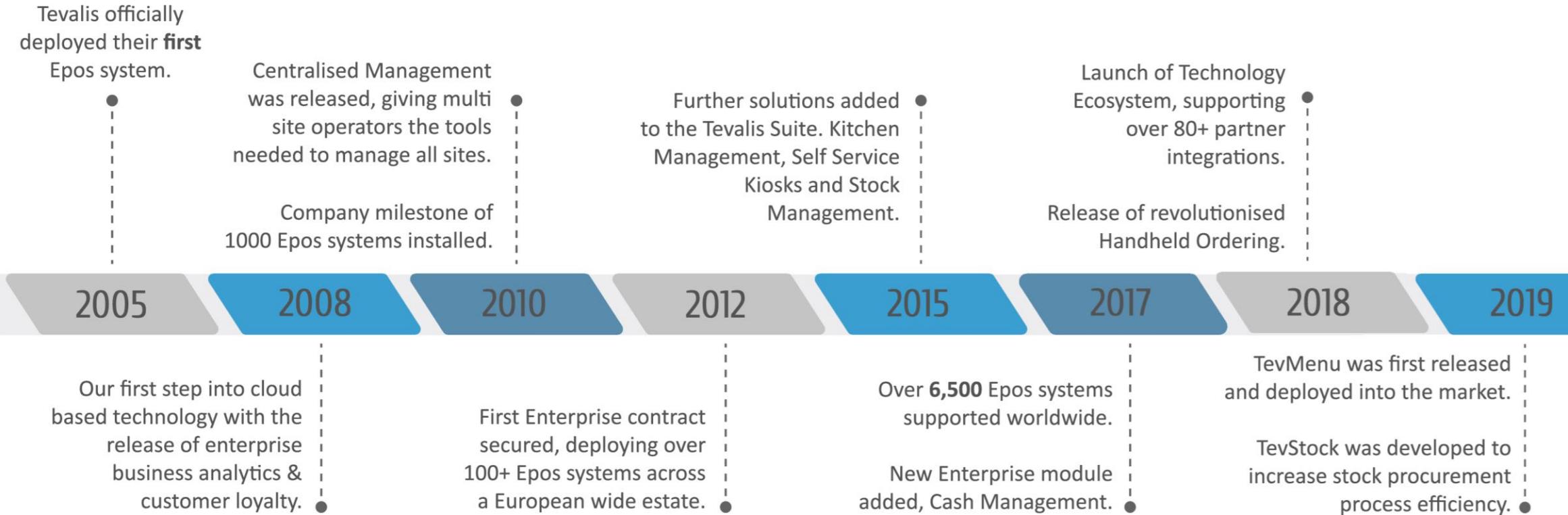
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# The Tevalis Timeline



# Sectors

## Fine Dining Restaurants

For fine dining restaurants, our Epos solution is feature rich, helping operators to achieve and retain fine dining and Michelin-Starred quality services such as assigning seating positions for specific food orders, gender seating positions, integrations with reservation systems, full table management and table status overview, A5 billing to provide customers with higher quality billed receipts and much more.



## Casual Dining Restaurants

With Tevalis technology system implemented, your team will benefit from many powerful features that will enhance the running of your operations. From quick data input due to minimised data entry journeys and simple yet adaptable user interfaces, through to comprehensive table management and an array of On-Premise technology available, users can expect to experience enhanced speed of service, maximised efficiency and an increase in sales.



## Pubs, Bars and Nightclubs

Tevalis will improve the front of house activities of your bar or nightclub, providing a fast performing and most importantly, reliable, technology system, which will not let you down during those peak times in service. Rapid repeat ordering functions, quick tab-to-table order transfers alongside promotion set ups such as 'happy hour' which can be activated automatically during certain periods of time. All contributing to an efficient and fast bar operation.



## Quick Service and Fast Food Venues

A fast food venue requires a quick and reliable Epos solution which allows your team to process as many sales as possible, during the busiest times. Alongside this, keeping those queues down and keeping customer satisfaction levels high, is essential at Tevalis, we facilitate this with an array of tailored On-Premise solutions including those such as Self Service Kiosks to put full control into your customers hands, alongside Kitchen Management Systems to ensure kitchen performance is optimised.



# Sectors



## Hotels

Operating many varied point of sale areas including bars, restaurants, room service and retail outlets means hotels require a powerful Epos system which has the flexibility to manage each area from an operational and reporting aspect. Our solutions have been designed to provide accurate and valuable information relevant to the revenue centre whilst also offering full integrations with Hotel Property Management Systems alongside in room and meeting room ordering.

## Casinos

Tevalis technology is a key component in the casino environment, offering flexible FnB technology solutions for servicing all areas of the venue including restaurant and bars, to slot machines and gaming rooms. With our array of technology ready to enhance the players experience alongside integrations to Gaming Membership platforms, casino operations can have the perfect connected technology system in place with Tevalis.

## Leisure

Theatres and stadiums require a flexible and powerful technology system which can process high volumes of sales across many areas including bars and retail. Our solutions cover stadiums, theatres, bowling alleys, holiday parks and more. Simple to use yet fast and adaptable, our technology offers teams across all leisure sectors to capture sales during peaks in demand, whilst management and head office can analyse the performance from anywhere at anytime.

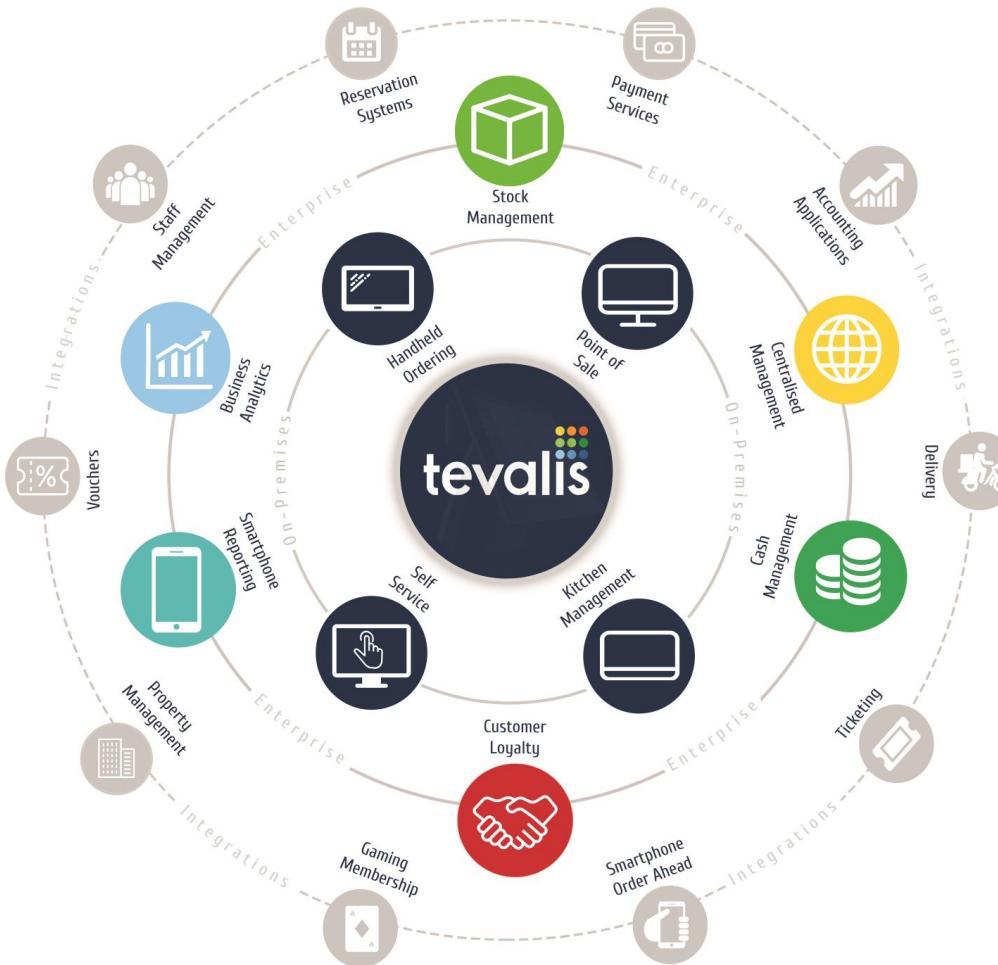
## Retail

Venues such as stadiums, hotels theatres and galleries, often have multiple retail outlets on their property. Due to the flexibility of our software, Tevalis also meet this requirement with the ability to create a specific Epos layout with key features which can accommodate retail environments from fashion, merchandise, supermarket and generic retail. Utilising barcode scanning, integrated payments, stock look ups, promotions and much more.

# The Tevalis Ecosystem

Tevalis believe in connected technology. With over a decade of experience, we have identified that by integrating systems and providing a fully connected Technology Ecosystem, our customers can receive maximum benefits from their system.

With a suite of hardware and software technology solutions developed in house, Tevalis offer On-Premise and hosted Enterprise solutions to fit your business. We also integrate our system other experts in their respected fields, providing operations with a best of breed and consolidated technology solution. Driving your business forward through improved service, increased revenues, reduced administration and big data business analysis, we'd like to introduce you to the Tevalis Ecosystem.



## On-Premise

The Tevalis On-Premise Layer consist of bespoke Software, which sits on our high performing touchscreen tills, self-service kiosks, kitchen management systems and the latest in handheld ordering.

## Enterprise

Seamlessly integrating with the Tevalis On-Premise solutions, are the cloud-based management, applications developed in house. Each module has been designed to push your business forward in both service and in analysis.

## Integrations

We always want to make sure that each client receives a consolidated and best of breed technology system. That's why we integrate with others in their respected fields, from reservation systems to payment services and everything in between.

# On-Premise | Point of Sale



## Intuitive, powerful and reliable Epos solution.

The Tevalis Point of Sale is a fast and powerful system, developed through consultation with our clients and industry professionals to ensure the features and functionalities available to meet the demands and evolving requirements of the hospitality, leisure and gaming industries.

## Front of House

For over a decade, Tevalis have been delivering industry leading point of sale software. Throughout this time, we understand that customer service and customer retention are two essential aspects to consider when running a hospitality led business. Therefore, we've focused our attention on developing a front of house solution which is powerful, reliable and easy to use, proven to contribute to increased speed of service, revenue and profit margins. Alongside that, we're always adding and evolving the features available, which all of our clients have full access to.

**Manager Functions**

Refund	Discount %	Discount By Amount	Cancel All Discounts
Set Item Price	Past Transactions	Add %	No Service Charge
Auto Service Charge	Set Service Charge	Cancel / Void	Deposits
Training	Reset Stock	Set Item Stock	System Journal
Cash Out	No Sale	Wastage	Discount By Product Type
Switch To KDS	Stock Production Mode	Stock - Stocktake	Operations Dashboard

**Service Functions**

Void Item	Repeat Order	Part Payment	No Sale
Post Receipt	Deposits	Split Bill Calculator	Table Times
Screen Message	Split Bill Full	Seat Message	Customer Name
Change Item Text	Cloakroom	Product Search	Weather Report
User X Report	User Z Report	New Voucher	Transaction Add
Starters Away	Diary Walkin	Switch To KDS	Print Condensed Bill
Buzzer Number	Hold Selected Items	Hold All Unsent Items	Evivo - Guest Lookup
PMS Room Enquiry			

**Manager Functions**

**Service Functions**

- Manager Functions
- Service Functions
- Table Plan
- Table Transfer
- Repeat Order
- Guest Lookup
- Leisure Member
- Discounts/Coupons
- Error Correct
- Void Item
- Split Bill
- Print Bill
- Print Receipt
- Send
- Messages





## Table Management

The Tevalis Table Management functionality can help your venue become a more streamlined and efficient operation, proven to increase customer satisfaction through speed of service. This includes a graphical floorplan interface, which offers you and the team visual the information necessary to manage floor activity and wait stations. If you want to accommodate special seating requests, reserve tables, calculate wait times and maximise covers, this is the perfect tool.



### Quick Table Tools

Within the table management view on the Tevalis point of sale, users can expect to find quick table tools to enhance efficiency. This includes data and actions such as table information, open table, print bill, finalise bill, customer name and last activity.

### Floor Plan Designer

With this, you are able to tailor your floor plan layout according to your specific venue. Including aspects such as exact number of seats and the plural floors/sections you may have. All with a simple drag and drop technique. You can even upload a real photo of your venue.

### Table Colour Status

This feature is an indicator which provides the team with information to understand what stage of service each of the tables are at, such as mains away or ready for payment.



## Product Promotions

We know that a large requirement across the hospitality industry, is to promote certain products and to provide your customers with deals. With our promotion facility, users can set up promotions and add discounts with ease. In return, enhancing customer satisfaction levels and for management to incentivise and influence customer spending trends.

Promotions can be actively monitored in real time, allowing management to easily adapt them for maximum financial benefit, such as automatically applying a specific promotion to run from Wednesday to Friday, every week from 6pm – 8pm.

The screenshot shows the 'Promotions' screen within the On-Premise Point of Sale application. At the top, there's a navigation bar with 'Current User: James H 11:40 (31 August 2018)', 'System Options', and 'Product Admin'. Below this is a 'Promotions' grid listing various promotional offers like 'Kids Menu £5.95' and '2 Course Seasonal Menu £12'. A modal window is open, titled 'Details', for a promotion named 'Kids Menu £5.95'. It includes fields for 'Promotion Name' (set to 'Kids Menu £5.95'), 'Promotion Type' (set to 'Buy X Y For £Z'), 'Runs From' (set to '08/04/2015' to '04/01/2111'), and a 'Promotion Schedule' section showing days from Sunday to Saturday. A dropdown menu under 'Promotion Type' lists various options such as 'Buy X, Get Y Free', 'Buy X Items, Get Cheapest Y Free', etc. At the bottom of the modal are 'Add' and 'Delete' buttons, along with a 'Done' button. The main interface below the modal shows tabs for 'Edit Products', 'Sales Mode', and 'Reports'.

**Buy X, Get Y Free**  
Buy X Items, Get Cheapest Y Free  
Buy X & Y For £Z  
Buy X & Y, Get Z Free  
Buy X Of Item, Get For £Y Each  
Nirvana Day Pass  
All You Can Eat  
Set Menu  
Buy X Of Item Y, Get Z% Discount  
Buy X Items, Get Y% Discount  
Buy X Items, Get Y% Discount on Cheapest Z  
Buy X Of Y Items, Get £Z Off

## User Security

Security of the Epos and cash handling, are the fundamental basics of any Epos system today. Tevalis have spent many years evolving the security aspect to ensure our clients take complete control of their staff. This is by allowing each and every staff member to be assigned a security level which has been pre-defined in the system with specific access levels and permissions.



### Set Permissions

Set specific permissions for the individuals within your team, meaning only certain staff members are authorised to complete certain actions including voids, refunds, discounts and more.



### Individual Set Up

User Security also allows for an individual menu, floorplan and product to be restricted, giving you complete control over who manages specific areas.



### Pre-Defined Settings

Enable pre-defined settings with a default menu such as fast bar or floorplan layout. This is activated by entering specific user code or swiping their card, dallas or iButton reader.



The addition of MSR readers, finger print scanners, dallas and iButtons, can also ensure the security of your Pos is enhanced.



## Integrated Payments

The Tevalis Epos seamlessly integrates with payment services who are accredited with major banks. Through this integration, the transaction data is automatically submitted to the chosen companies card payment software, for bank authorisation and verification.



Once payment has been authorised, the merchants software transfers the payment method and payment total, back to the Tevalis Epos for automatic closure of the bill.

Easy portable wireless Chip and Pin terminals are available for table payment purposes as well as fixed methods. Utilising the integration between Tevalis and the payment services, transactions can be processed quickly and efficiently whilst eliminating duplication entry errors.

# On-Premise | Handheld Ordering

## Cross platform technology, designed to increase speed of service.



At Tevalis, we want to ensure that during those peak hours of service, maximum efficiency and profitability is achieved for your teams and the business. With our Handheld Ordering solution, operators can be confident that those are the results they'll see.

Our Handheld Ordering solution, also known as TevX, uses **cross platform** technology, available for any IOS, Windows or Android device, which puts the choice of hardware entirely in our hands, whilst opening up the handheld market to many different environments.

Users can expect an extremely light and fast design, which duplicates the Pos for familiarity and easy navigation and therefore reduces data input time for servers.

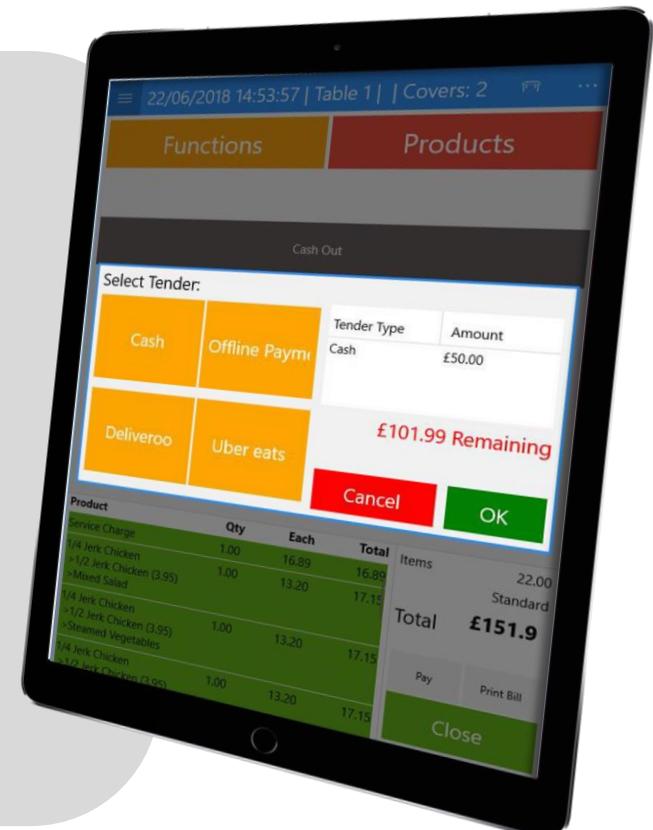
### No Connection? No problem

Introducing, Restful Service. As Handheld Ordering solutions are becoming increasingly popular across the industry, we want to make sure that teams can take orders anywhere at anytime with a **reliable** and stable solution.

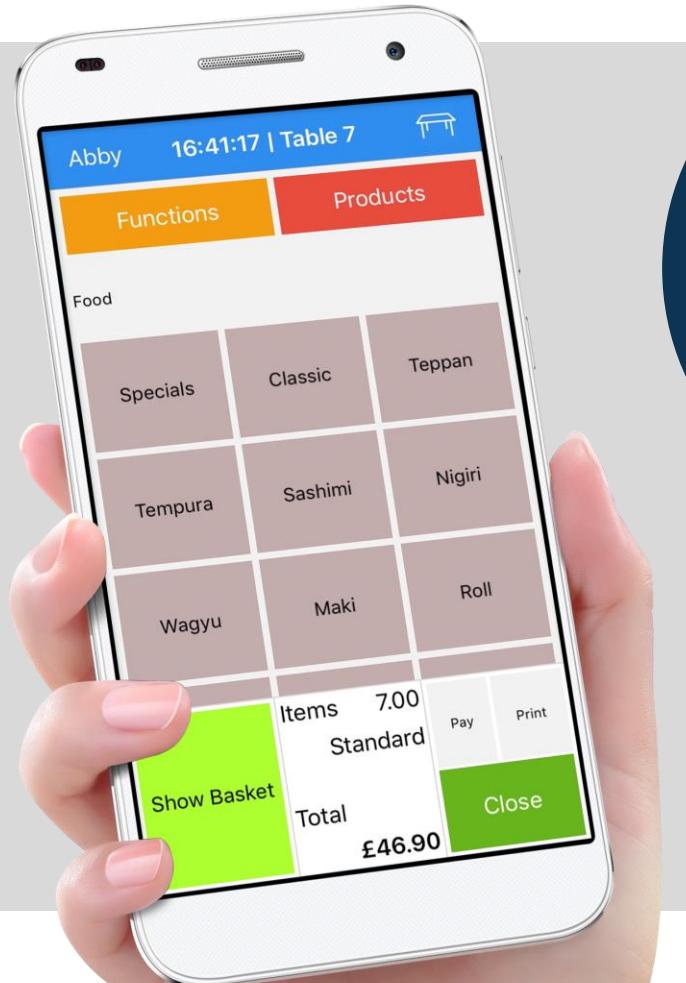
Therefore, with **restful service** technology, orders can be processed offline in the handheld device with no database connection required to the master terminal.

Instead, orders are stored locally on the device and once it reaches the Pos Wi-Fi network, it will automatically send delayed orders across the network for preparation and processing.

Overall, a reliable solution which is ready to increase customer satisfaction levels and enhance **efficiency** across your venue.



# On-Premise | Handheld Ordering



**High levels of Productivity** as less time is spent on traditional data search and entry, increasing time to be spent on other important tasks around the business.

**Easy set up** as our handheld solution is available on the app store, meaning you can easily install onto any device, ready to go in minutes.

**Increased speed of service**, due to orders being sent directly to the Pos from the device, anywhere at anytime around the venue.

**Use your own device** With TevX, your team can use any device which even includes your own smartphone.

# On-Premise | Self Service Kiosks

Putting full control into your customers hands.

Self Service kiosks have become a big talking point across all industries, with many operators reaping the benefits which they can offer such as decreasing customer waiting times and in return, improving customer satisfaction levels. Alongside this, they offer many businesses the chance to increase their revenue through up-sell opportunities, as well as enabling the process to be much more streamlined for the customer as it allows transactions to be processed quicker.



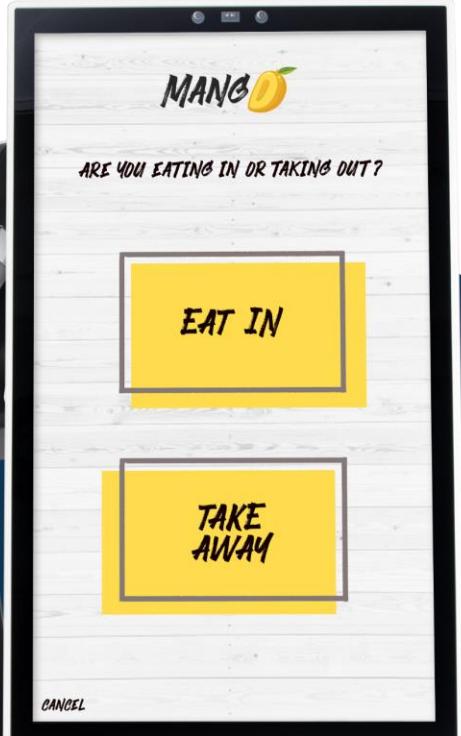
Increase upsell opportunities as your self service solution will be automatically programmed to offer sides and extras where and when possible.



Reduce queues by providing a solution where your customers can make their order and pay in their own time, at their own pace.



Enhance service efficiency across your business, giving your team the time to focus.



# On-Premise | Self Service Kiosks

## TevMenu

Tevalis TevMenu is an innovating On-Premise solution, allowing clients to quickly and easily create a touch screen version of their paper menus with full customisation from the operator.



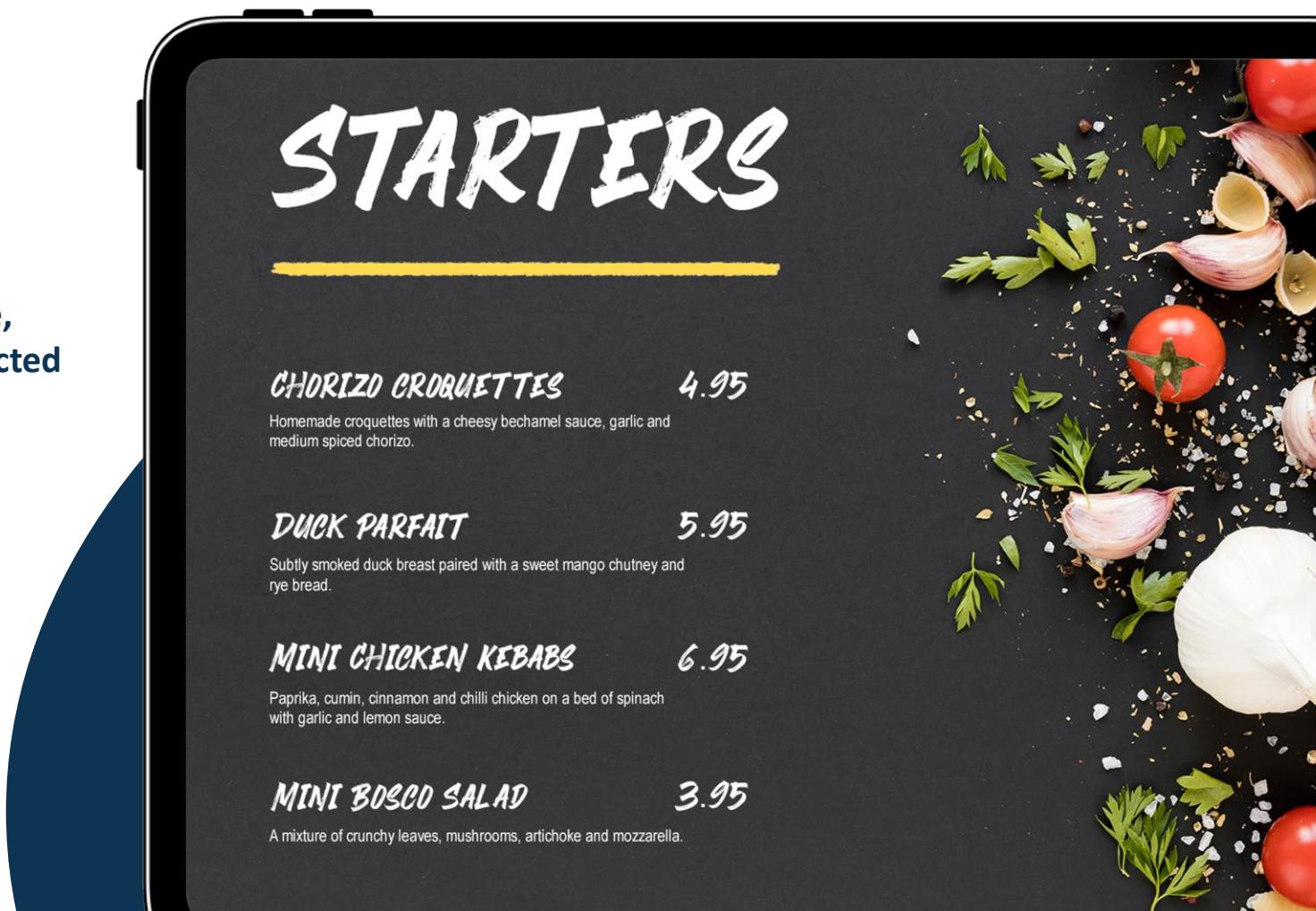
**Full customisation, including selection of various fonts.**



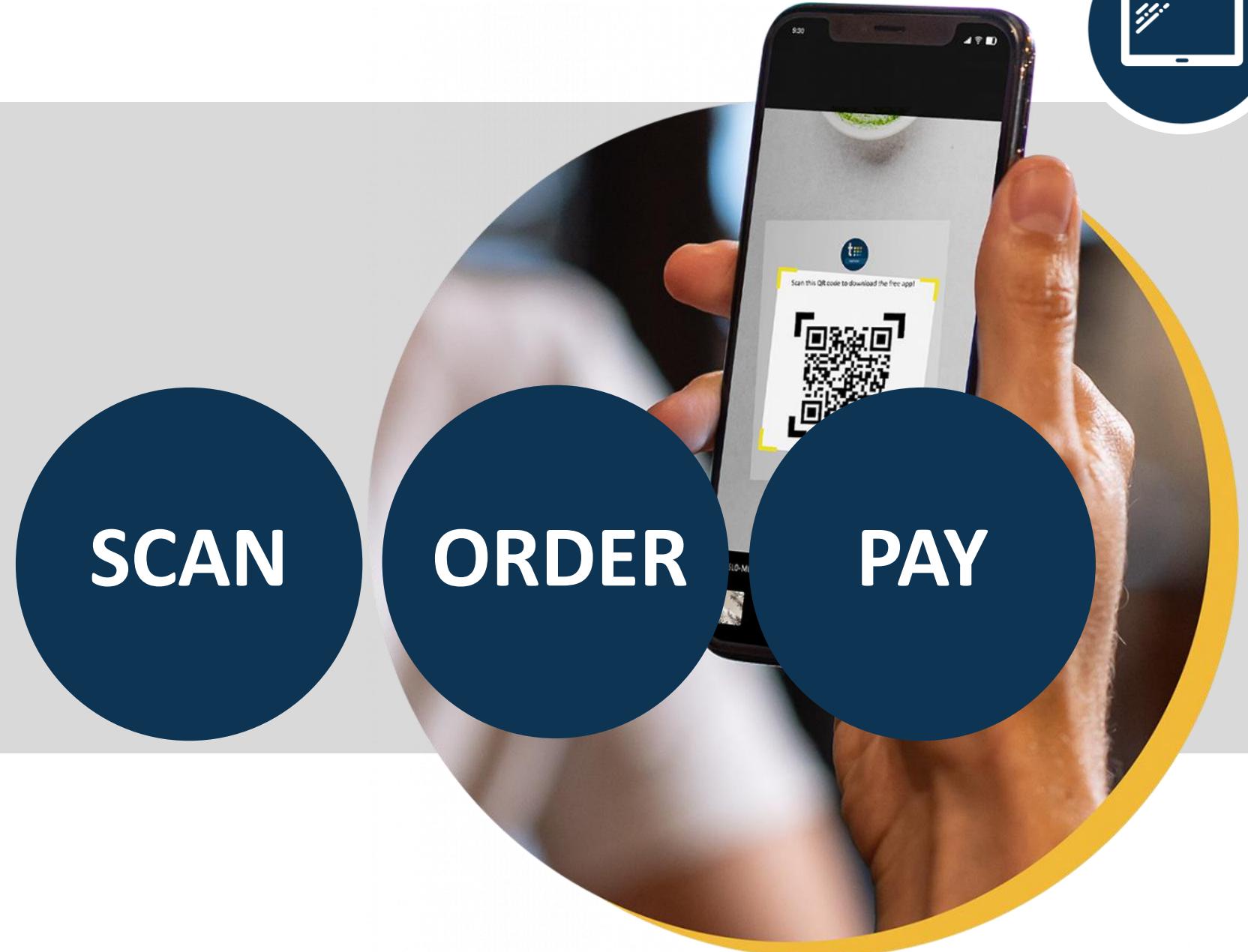
**Interactivity to enhance customer experience, including self-upsell through pop ups on selected items.**



**Editable colour scheme to ensure the UI is to brand standards.**



# On-Premise | TevOrder – App Ordering





Gre3n Juice Colombo Takeaway Juices \$0.00

gre3n Smoothies & Juices

## Gre3n Juice Colombo

- Juices >
- Protein Shakes >
- Green Smoothies >
- Hemp Smoothies >
- Keto Smoothies >

# On-Premise | Kitchen Management System



## Enhance and empower your kitchen team and the way they operate.

The Tevalis Kitchen Management System is one of the most advanced on the market, operating seamlessly with the Tevalis point of sale. It offers a reliable, flexible and efficient system to assist the kitchen by providing real time information on customers orders, their status and additional requirements.

Developed in house through client consultation, meaning all features and functionalities available are specifically for kitchen teams within the hospitality industry.

Multiple layouts are also available, giving operators the choice to select the ideal one based on how they operate. Also, providing teams with ultimate flexibility.

Fully customisable from a visual perspective including fonts, colours and even the features available and live on our custom KMS set up.

Full hardware configuration from our engineer and support team, with continued support after install as well.

Distinctive layouts tailored to suit your team and how your business operates:

The screenshot displays the Tevalis Kitchen Management System interface with four circular icons representing different views:

- Single Item View:** Shows a detailed list of items for a specific order, including quantity, item name, and options.
- List View:** Shows a list of items grouped by table or check number.
- Ticket View:** Shows a list of items grouped by ticket number.
- Consolidated View:** Shows a summary of items across multiple tables or checks.

The main interface shows various orders being processed, such as 'Chk 2323', 'Chk 2324', 'Chk 48', 'Chk 50', 'Chk 52', and 'Chk 53'. Each order includes details like table number, employee name ('Engineer'), time, quantity, item name, and options like 'Rice' or 'Gluten Allergy'. The interface is designed for a fast-paced kitchen environment with red buttons for actions like 'Join' and 'Bump'.

We've always been able to access information surrounding the kitchen Orders. Therefore, why not allow operators to use it to their advantage.

You can now expect to find all of the details you need within our cloud-based Business Analytics tool, which is part of our Enterprise Management Suite.

Understand movement of items within the kitchen, prep, grill, hot plate and expo.

Monitor key performance indicators. How long do specific items take to cook? Are items going out too late and why?

You can also make sure you have the information to monitor productivity levels amongst staff at multiple sites.



## Expo Spy

For increased efficiency and accuracy, your expo team can also have a screen to see exactly what they're waiting on. They can also have their own set permissions.



## Bump

Once a ticket has been completed, you can 'bump' it off the screen to focus on the remaining tickets. If you're bumping a starter then the mains will send off to the kitchen automatically.



## Alerts

Use the alerts functionality to enhance organisation in the kitchen, such as sound alerts when a new ticket has come through.



## Recall

Once an item has been bumped, it's not permanently gone. With the 'recall' feature, you can recall previous orders for enhanced accuracy.



## Timers

To see how long a ticket has been active for, users can add the timers functionality which will count up on a ticket for increased transparency.



## Flash Seconds

You can use the flash seconds feature to your advantage by setting a ticket to flash once it has been active for X amount of time.

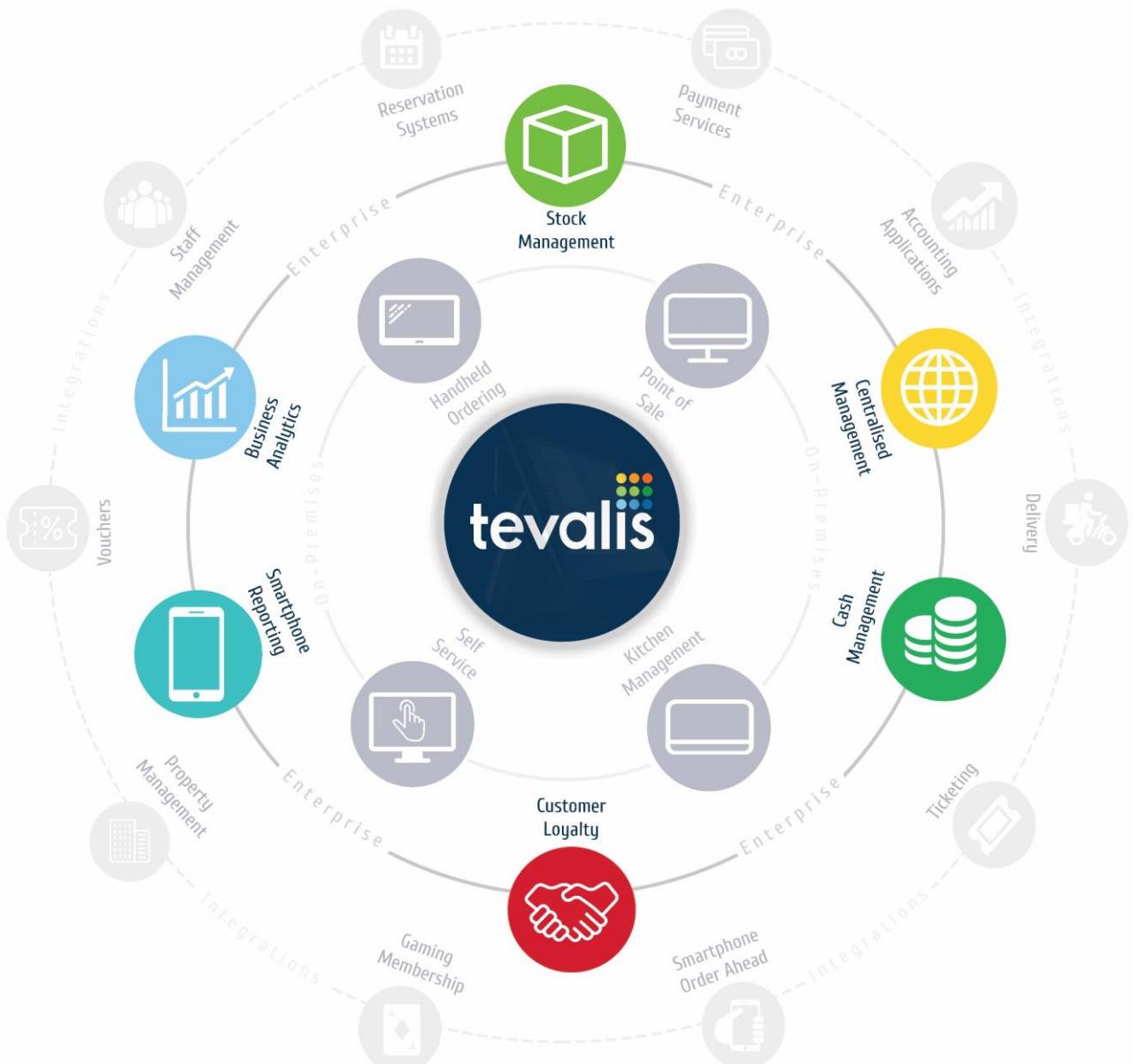


# Enterprise Suite

## Introducing, the Tevalis Enterprise Suite.

Hosted management tools designed to drive your business forward in service and in analytics.

Seamlessly integrating with the On-Premise layer, each module from the Enterprise Suite communicates every 15 minutes to create important data movement in cloud technology. This offers you and your business the tools required to provide detailed transparency across all areas of the business.





## Business Analytics

Business Analytics is the number one management module within the Tevalis Enterprise Suite. Providing owners, managers and head office with real time business data across their estate and across multiple areas. In result, giving the team increased transparency to centrally analyse their business performance.



## Stock Management

The Tevalis Stock Management module allows clients from a single or multi operation, to keep stock information up-to-date and in real time. This allows you to streamline your supply chain processes, from creating recipes through to detailed stock take and supplier ordering. The definitive tool for controlling and managing food and beverage costs.



## Centralised Management

Centralised Management provides head office with powerful tools which give them the ability to view, consolidate and manage their sites from one location. Want to update all sites with a new menu change? Make that change in minutes with this comprehensive management tool.



## Customer Relationship Management

In an industry where your competitors are just a click away, Customer Relationship Management has become an essential tool. Tevalis CRM allows business operators to analyse, record and track their site and group level customer base. That data can then be utilised within marketing campaigns, helping to drive retention and to increase customer spends.



## Cash Management

Tevalis Cash Management provides businesses with the ability to manage all cash on site for multiple assets, in an easy and efficient manner. Integrating directly with the Pos, users also have access to the step by step online wizard tool within the module, to process their cash up and banking's in minutes.

# Enterprise Suite | Business Analytics



## Analyse your businesses performance in real time.

We know how important it is to analyse and monitor your business performance across all areas of the business. Therefore, our Business Analytics module has become a core tool within our Enterprise Suite. Developed through client consultation and continued relationships with our clients, this module now offers over 200 specific reports which can be filtered down for detailed analysis.

### Dashboard

The dashboard view contains everything an operator could need, in one easy to view space. The data which management and head office can expect to find includes revenue generated, daily profit, revenue vs visits, best sellers by quantity or value, sales by session, sales by product type, top performing sites and much more. Also included is a live feed of what's going through your till points, meaning you can analyse the performance of your business wherever you are.

### Categorised Reports

Our team have developed **over 200** specific reports across all areas within the business, ensuring operations have full access to the data which they require. All in an easy to view and navigate space. Within the reports tab, users can expect to find Sales, Service, Security, General, Cash Up and KMS Reports. Within each area, users can find a variety of reports which can be filtered for specific sites, products and over a time period. Overall, providing management and head office with the granular detail they require.

Sales



Service



Security



General



Cash Up



KMS



**Did you know:**  
We offer an open door policy  
To reports, enabling your  
Business to submit a request  
to provide the exact data  
Analysis required.



## Automated Reports

Automated Reports is all about bringing users relevant information in a timely way, without the user having to seek for it themselves. For those who require the same report on a daily, weekly or monthly basis, we have ensured that is possible with our automation functionality.



The screenshot displays the configuration interface for automated reports. It includes fields for the recipient's name (Samantha Weller) and email (s.weller@hotelnamhere.com). The frequency is set to 'Yes' and the report file type is 'Excel'. Under 'Email Body Text Settings', the report type is set to 'Area Breakdown'. In the 'Email Report Settings' section, product types, currency, and site settings are configured. The 'Sales Reports (select all)' section lists numerous report options such as Best Sellers, Daily Sales By Area Inc WTD, and Full Transaction Items By Session.

## What else can you expect?

Across the Business Analytics Module, users can expect to find an array of features and functionalities so that using the tool is as easy as possible. Management and head office can **export reports** into their preferred file type alongside favourite specific reports to ensure that it's always there in the favourites tab.

Also available is the **System Journal** which monitors all activity at your site/s so you monitor exactly what's happening across your estate.



## Tevalis Epos Enterprise Mobile

We also host our own smartphone application so operators can monitor their business anywhere, at any time. Available to those with a Tevalis Epos system in place, the application provides up to the minute data on your site.

You can expect to find reporting features, alongside messaging and alerts to make sure you're being notified on the information you really care about.

### Where can you find the application?

Our TEEM app is available on all stores, ready to install on IOS, Androids and Windows platforms.

### How can you get this set up?

If you have access to any module within our Enterprise Suite, then you will also have a log in the email and password. Just sign into the TEEM application with those credentials and you're ready to go!



# Enterprise Suite | Stock Management

Full end to end purchase to pay inventory management, we have you covered.



Tevalis have been delivering FnB technology to leading operators for over a decade. Through client consultation we have designed a purchase to pay inventory management solution, revolutionising the way operators optimise ordering, stock holdings, cost control and growing their profits.

## Dashboards Insight

Track and monitor stock in real time across your site or group wide estate, giving you live updates on deliveries, stock values, purchase liability and purchase approvals. Our dashboards are designed to offer you complete transparency and control on all inventory movements in the business. Stock insight dashboards are key to ensuring all your administration tasks are up to date such as unconfigured ingredients and recipes, enabling you to streamline your inventory management.



### Order

EDI  
Purchase Invoicing

Par & Consumption Level Ordering

Standing Order Templates

Supplier Management

Central Processing Unit

Site Transfers & Locations



### Manage

Recipe Engineering

Menu Modelling

Wastage & Line Checks

Allergen & Nutritional Profiling

Batch & Template Recipes

Barcode Stock Taking

User Security Controls



### Analyse

Live Activity Dashboards

Stock Smartphone App

Stock Taking/Stock Periods

Audit Log

Automated Reporting

Finance Integrations

Release Notes Updates

The screenshot shows the Tevalis Stock Management software interface. At the top, there's a navigation bar with links for Dashboard, Inventory, Ordering, Contacts, Reports, Setup, and System. Below this is the 'Inventory Dashboard' section. It features several cards: 'Deliveries Today' (3), 'Orders To Approve' (4), 'Transfers Inbound' (0), 'Open Credit Notes' (2), 'Inventory Issues' (386), and 'Active Stock Period' (with start date 16 Aug 2018, 04:00 AM and end date 23 Aug 2018, 04:00 AM). There's also a table for 'Orders To Approve' with three rows. A large circular callout on the right side of the screen contains the text: 'Live cost price download providing accurate profit and margins.'



## Recipe Engineering

Users can have full control over their dish costs with our intuitive menu modelling and recipe engineering tools.

Recipe engineering is simple to use and is linked to live sales menus from your Epos, which allows chefs to accurately predict expected GP and profit.

Alongside this, our Stock Management tool can create recipe cards which can include images of the plated dish, cooking equipment and the preparation method. These can then be exported into recipe books for visual guidance and support for new dish creations.

1.60

Cost Price

The total cost price of all items in the recipe.

11.00

Sale Price

The sell price of the recipe in the standard price group.

85.47 %

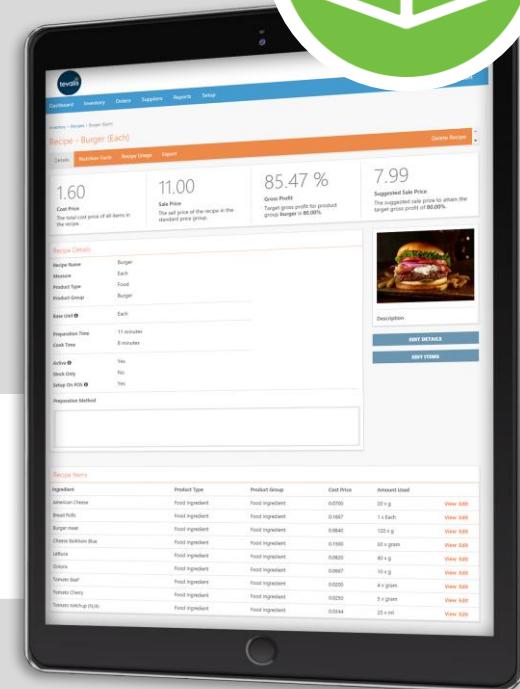
Gross Profit

Target gross profit for product group burger is 80.00%.

7.99

Suggested Sale Price

The suggested sale price to attain the target gross profit of 80.00%.



## Electronic Supplier Management

Automate your procurement process by introducing an EDI solution a single point of control from raising a purchase order to receiving electronic invoices, whilst seamlessly integrating with your accounts software. This unique supplier purchase process helps to gain insight into supplier stock holdings, eliminate supplier paperwork helping to reduce administration and reduces costs of goods and accounts payable overheads.

## What else can you expect?

Within the Stock Management module, extra features that users can expect to find include Nutritional and Allergen profiling, which highlights all nutritional values such as calories, sugar and saturated fats, alongside allergen information on nuts, dairy and more. This can be printed off from the point of sale in seconds and given to guests when required.



## TevStock

For those who wish to manage their stock processes at the touch of a button, TevStock is the answer. This intuitive Stock Mobile application has been designed to put efficiency and accuracy at the very forefront of your stock processes.

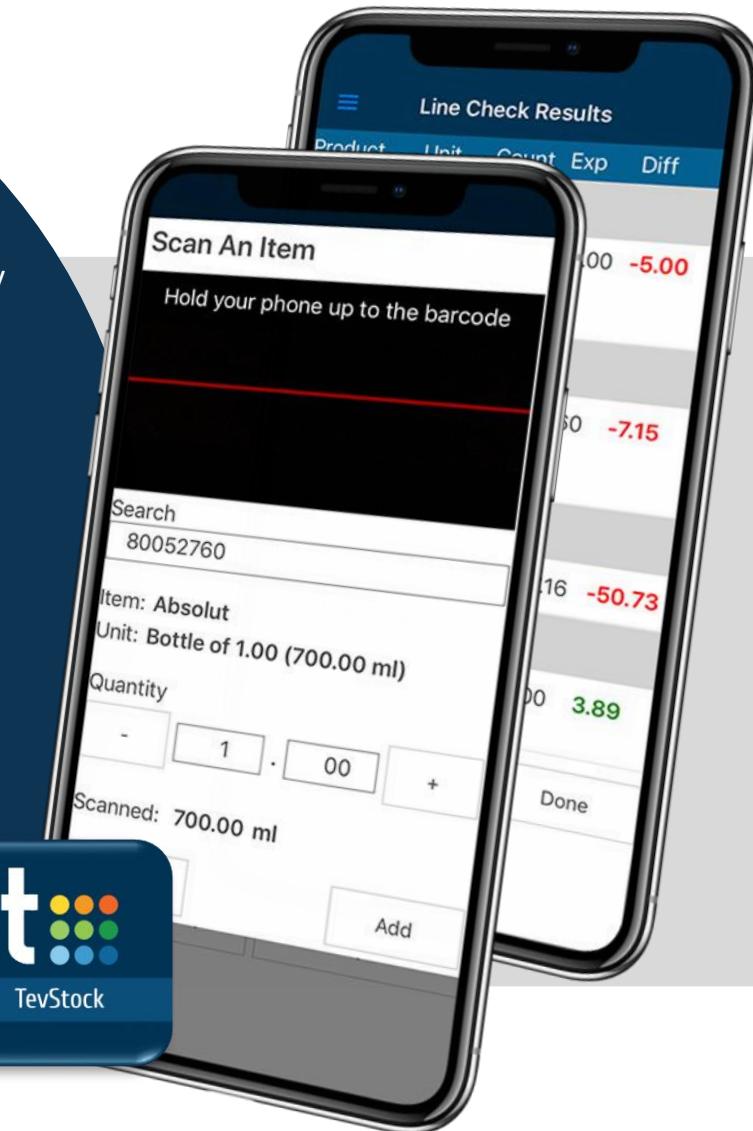
**Complete all outstanding purchase orders**

**Create and complete stock transfers between sites/locations**

**Perform stock takes with the ability to save part way for completion at a later date**

**Barcode scanning, returning results of stock level differences between expected and actual count**

**Integrated with the Stock Management module for full transparency**



# Enterprise Suite | Centralised Management



## Control your entire estate from one location with ease.

The Tevalis Centralised Management tool has been designed to provide operators with full branch level control over each site, all from one location. Offering all operations with the tools required to gain full control over their estate, whilst receiving up to the minute business intelligence data. Overall, becoming a key business tool which is the perfect answer for the smaller restaurateur with a small group of sites, or larger Tier 1 enterprise operations with a global network of branches.

A screenshot of a tablet displaying the Tevalis Centralised Management software. The interface shows a navigation bar at the top with 'tevalis' logo, followed by 'COMPANY', 'SYSTEM', 'PRODUCTS', and 'PACKAGE'. Below this is a search bar and a sidebar with 'package details: package' and 'site details' sections. The main content area is titled 'Products' and shows a form for adding a new product. The form fields include 'Product Name' (Pellegrino Orange), 'Cost Price Per SKU' (0.00), 'Product Group' (Soft Drinks), 'Price Band / Price Group' (Master Price Band - Standard), and 'Measures' (Measure: Each, Tax: Standard, Gross Price: 3.0000). A 'Done' button is visible at the top right of the form.



# Enterprise Suite | Customer Loyalty



## Record and analyse your customer purchases.

With your competitors only a click away, customer loyalty has become more important than ever. Therefore, being able to track and analyse records of your customers and their purchases is critical for any sector, which is why Tevalis have developed a Customer Relationship Management tool to enhance the way you manage your customer base.

Set up various account types for your customers, where they are able to redeem loyalty points.

Create unlimited special occasions such as birthdays, anniversaries and more.

Add and export customers from one place and utilise to create specific marketing campaigns.

Fully searchable client grid display, with postcode, surname, email, town date of birth and more.

### Accounts

Within the accounts and maintenance area, easily add and edit account levels. This involves setting a threshold multiplier to work out how many points would be given per spend, redemption value and any bonus points.

### Your Customers

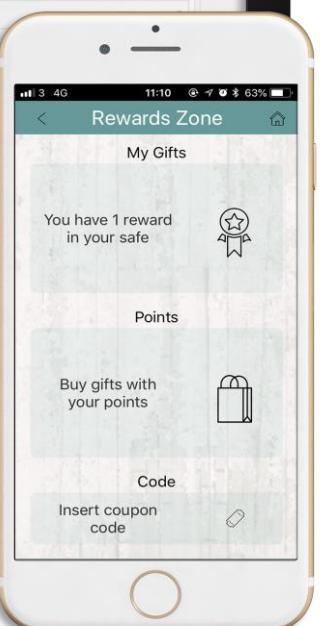
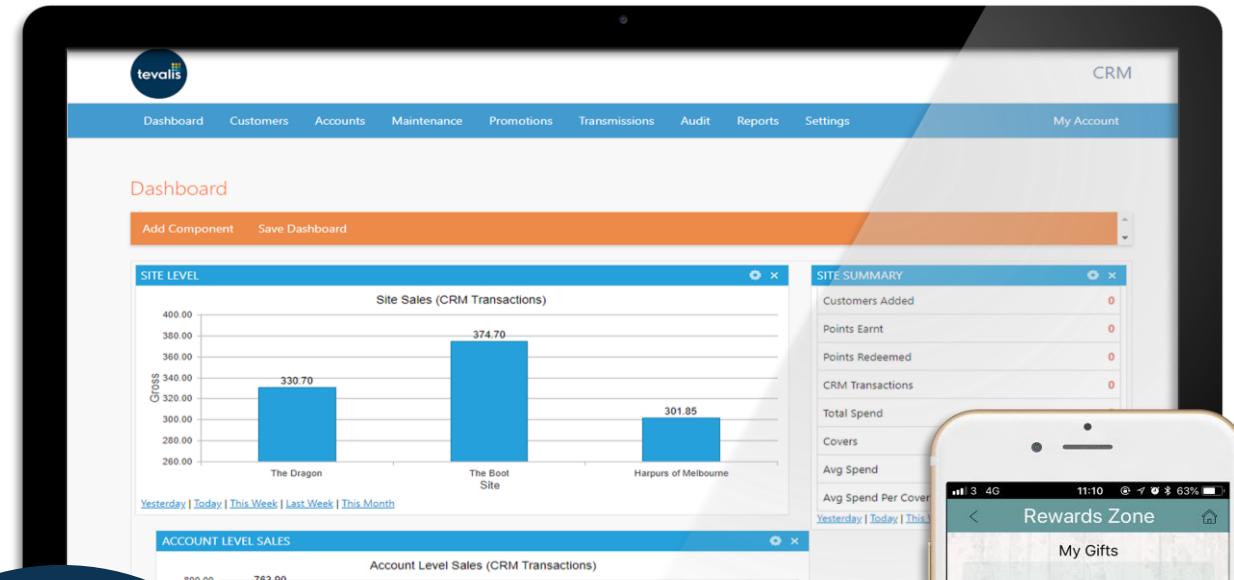
Within the module you are able to easily view your customers details, such as the account type, their contact details, their spending habits at your venue and more. All of which can be easily filtered to ensure you're seeing the data you need.

### Promotions

Set up a variety of promotions in your Tevalis system, editing details such as start/end date alongside attaching specific emails. For example, users can attach a pre-designed welcome email and automate that to all new loyalty users.

### Bespoke Applications

Incorporate your own application into the business, enabling customers to order, receive points, and buy vouchers.



# Enterprise Suite | Cash Management

## Managing banking's and cash up, made easy.



We know how chaotic the cashing up process can be for management, especially on those busy weekend shifts. Therefore, as part of our Enterprise Suite, we have the perfect tool which has been developed to resolve those issues which operators may be facing in this area of the business.

The key purpose of this module, is to ensure operators are minimising on errors whilst making sure the process of managing all money on site is always simplified. Overall, giving users full transparency into the money on site and money banked, allowing for potential tender variances to be traced for simplified analysis and rectification.



### Dashboard

The Cash Management dashboard provides an overview of your entire estate, so management and head office can clearly view the activity of bankings across all sites.



### Handovers

Users can issue handovers, which require authorisation to ensure the process is highly secured. This means all handovers can be easily monitored and tracked.



### Assets

To ensure all analysis and rectification is made simple, assets are configured in the setup area. This consists of all areas which hold money such as PDQ and cash.



### Reports

Within the module, users can also find a reporting section which holds specific reports on bankings and cash ups for further analysis.



With our banking wizard, processing banking's has never been so easy. With this, users are able to manage their cash ups and banking's in an efficient manner. This not only helps manage the banking process accurately and efficiently, but eliminates issues which occur when manually calculating cash on site.

Each step within the wizard is specific to each particular site has areas for all assets within your venue.

The banking's section within the module, displays all outstanding and historical banking's made as overview. This includes all details such as the house float amount, the variance, whether or not it's been banked and more.

Therefore, management and head office can view the information they require, giving them transparency into all cash on site and banking's made.

Each individual banking can be looked into even further, showing a full audit log alongside the assets, who created the banking and more.

# Integrations | Who do we integrate with?



Working with other experts to offer you a best of breed system.

As the third layer of the Tevalis Technology Ecosystem, we offer a suite of integrated platforms with others in their expert fields. Our seamless integrations offer businesses a best of breed technology system which is connected in its entirety.



## Payment Services



We integrate our Epos with the industry leading payment services. Easy to use, portable Chip and Pin terminals are available as well as fixed units, enhancing speed of service and accuracy across your business.



## Reservation Systems



Our comprehensive integration with reservation systems offers ultimate efficiency as all bookings and any updates made by your customers, are reflected on your point of sale. No longer do your team need to manage two separate systems.



## Accounting Services



Our integration with leading accounting and finance platforms enables management and head office to consolidate and automate various accounting processes across multiple areas of the business.



## Staff Management



We understand that employees want to build an employee schedule quickly and efficiently, whilst taking holidays, availability and payroll into account. To ensure that's the case, we integrate market leaders in Staff Management.

# Integrations | Who do we integrate with?



## Property Management

ORACLE

Clock

eviivo

Hotel Perfect

Guestline

Delivering a unique and seamless restaurant and accommodation management solution Tevalis partner with a variety of key PMS providers to offer connected technology specifically tailored to Hotels, BnB's, Inns and Guesthouses.



## Vouchers & CRM

como™

App4

Giftpro

salesforce

Stay ahead of your competition with advanced customer relationship management tools, offering you the flexibility to choose from card membership platforms, vouchers and bespoke applications.



## Ticketing

digitickets  
Proactive Ticketing Solutions

tessitura  
NETWORK

Looking for an innovative ticketing solution which integrates with your Tevalis Epos? We have the answer. Manage your entire ticketing process before, during and after your customers visit with the above platforms.



## Gaming

Intelligent Gaming  
a Playtech company

To make sure that we can meet the specific requirements of our Casino Clients, we integrate with gaming membership solutions to ensure your casino operation has a rewards system in place which is integrated seamlessly.



## Page Systems

LRS  
Long Range Systems

Looking for an innovative ticketing solution which integrates with your Tevalis Epos? We have the answer. Manage your entire ticketing process before, during and after your customers visit with the above platforms.



## Delivery



Consolidate your technology and focus on your customers whilst offering a competitive edge, with integrated Tevalis Epos and industry leading delivery platforms.

## Tevalis API Access



Standard restful API's developed and maintained in house



Tevalis Point of Sale & Enterprise suite API's



Tevalis CRM API



Online Ordering API also available



## Connect Your Technology

We integrate with **over 80** platforms across these key areas.

If you don't see your preferred platforms, don't worry, we are able to integrate by opening our API and offering you the platform and functionality you really need.

# Integrations | Online Reservation

## Manage your bookings efficiently, from one integrated system.

Operations can often spend a lot of administration time on taking and managing bookings for their venue. This can equate to cross bookings and unsatisfied customers, something which all teams want to avoid during those peak hours of service. Therefore, an integrated reservation system is the answer.



### Dedicated Area

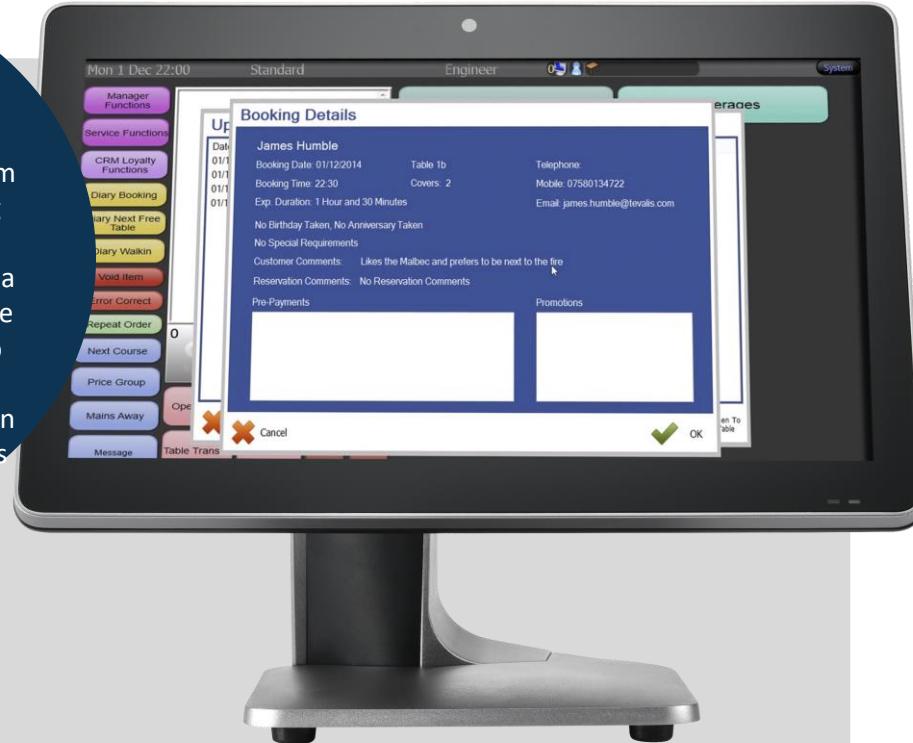
On the Tevalis Pos, you can expect to find a tab for your reservation system integration. This means all bookings can be viewed in one core area and managed effectively. So if you want to assign bookings to a table before the busy shift starts, it can be done in seconds with a reservation system integration.

### Automatic Updates

Every change your customer makes to their booking online, is automatically reflected in the bookings tab on your Tevalis Epos. In result, this means manual administration is kept to a very minimum whilst offering increased transparency and efficiency to the team.

### What else can you expect?

Pre payments can be taken from the bookings engine, meaning your deposits can be easily attached to the diners order in a consolidated manner. Alongside this, customer spends are also passed from Tevalis into your chosen booking platform to gain valuable insight into customers spends.



Faster table turning due to increased transparency into free tables and all upcoming booking activity, all from the Pos.



Detailed business intelligence analytic, giving you access to all of the data required to improve the way you operate.



Managing all bookings from the Pos means your team are no longer managing two systems. Streamlining the way you operate.



With this integration, over booking and double booking is no longer an issue. Now, you can expect to see your customer satisfaction levels rise!



## Simplify your accounting process across the business.

At Tevalis, we have identified the market leaders in accountancy platforms in the industry and have integrated our Epos end of day sales data and stock control purchase invoice information, to improve efficiency for management.

The accounting platforms which we integrate with are available to all of our clients who wish to simplify their accounting process. Each platform offers the ability for management to analyse and control delivery and purchase orders in our Stock Management module, sending sales data and purchase invoices for immediate reconciliation.

The image displays three distinct software interfaces. The top portion shows a screenshot of the Xero Stock Management module, featuring a table of purchase orders with columns for Order Name, Created On, and Status. The bottom portion shows a screenshot of the Sage software, displaying a receipt with details like Subtotal (76.68), Tax (15.34), and a note about VAT added to the order.

Minimises human error by automating all data transfers to accounts.

Connects directly to HMRC, enabling VAT returns to be completed within seconds.

Utilising our Stock Management module? Post invoices and manage your purchase orders.

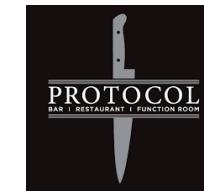
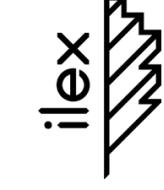
Receive instant daily profits and losses in the business for increased transparency.

Access to real time profit and loss data, providing control of your accounts during trading periods.

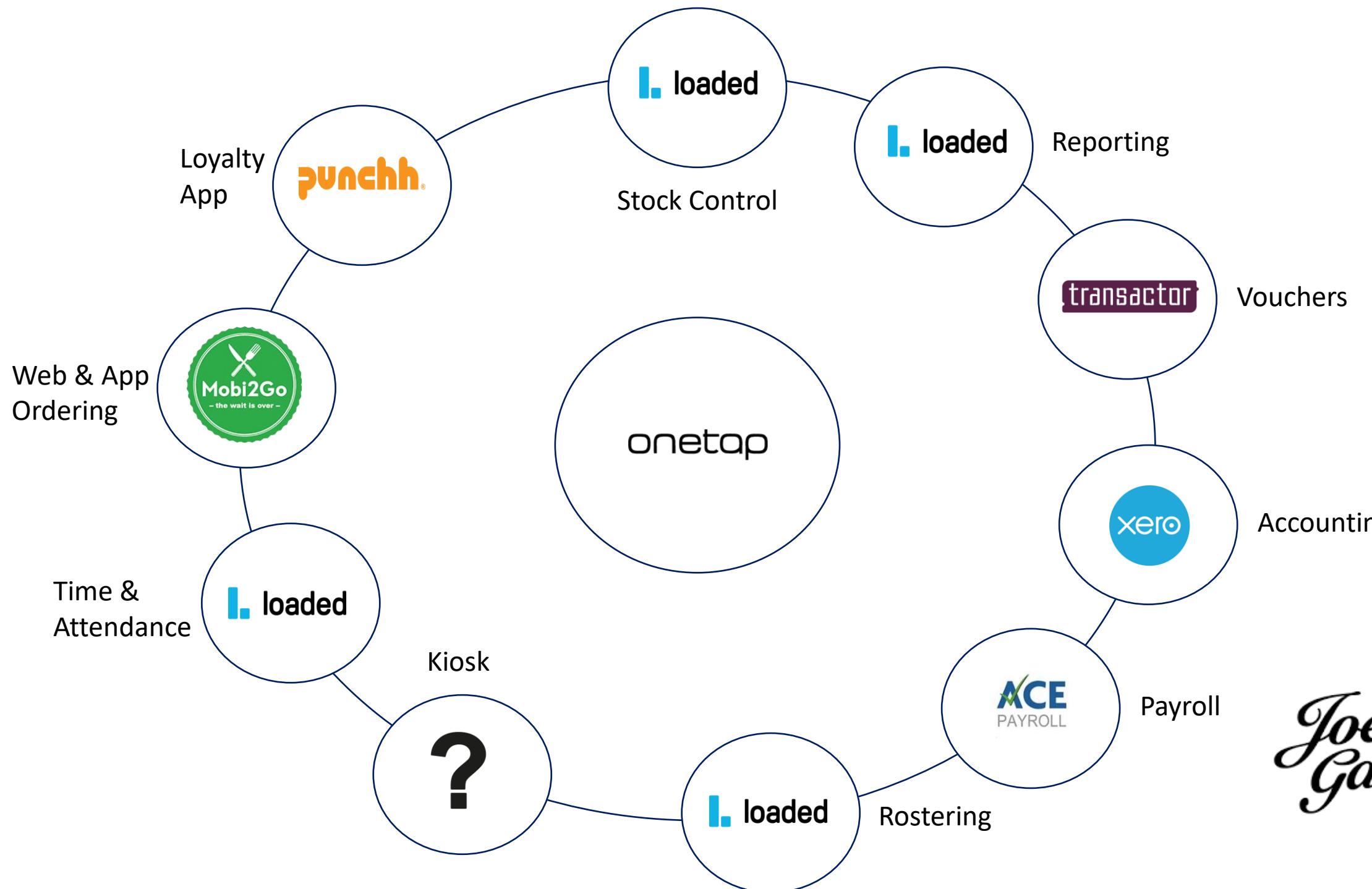
Helps significantly reduce staffs time due to minimised admin and manual input required.

# Featured Clients

At Tevalis, we pride ourselves on **dedication** and **commitment** to all of our clients, whether you're a group chain of casual dining restaurants or an independent bar. We believe in working with all of our clients in true partnership and are very proud of the fact that regardless of whether the business is a global brand, small enterprise or an individual person, we always want to provide a professional and committed service, satisfying the varying requirements and budgets of all customers.

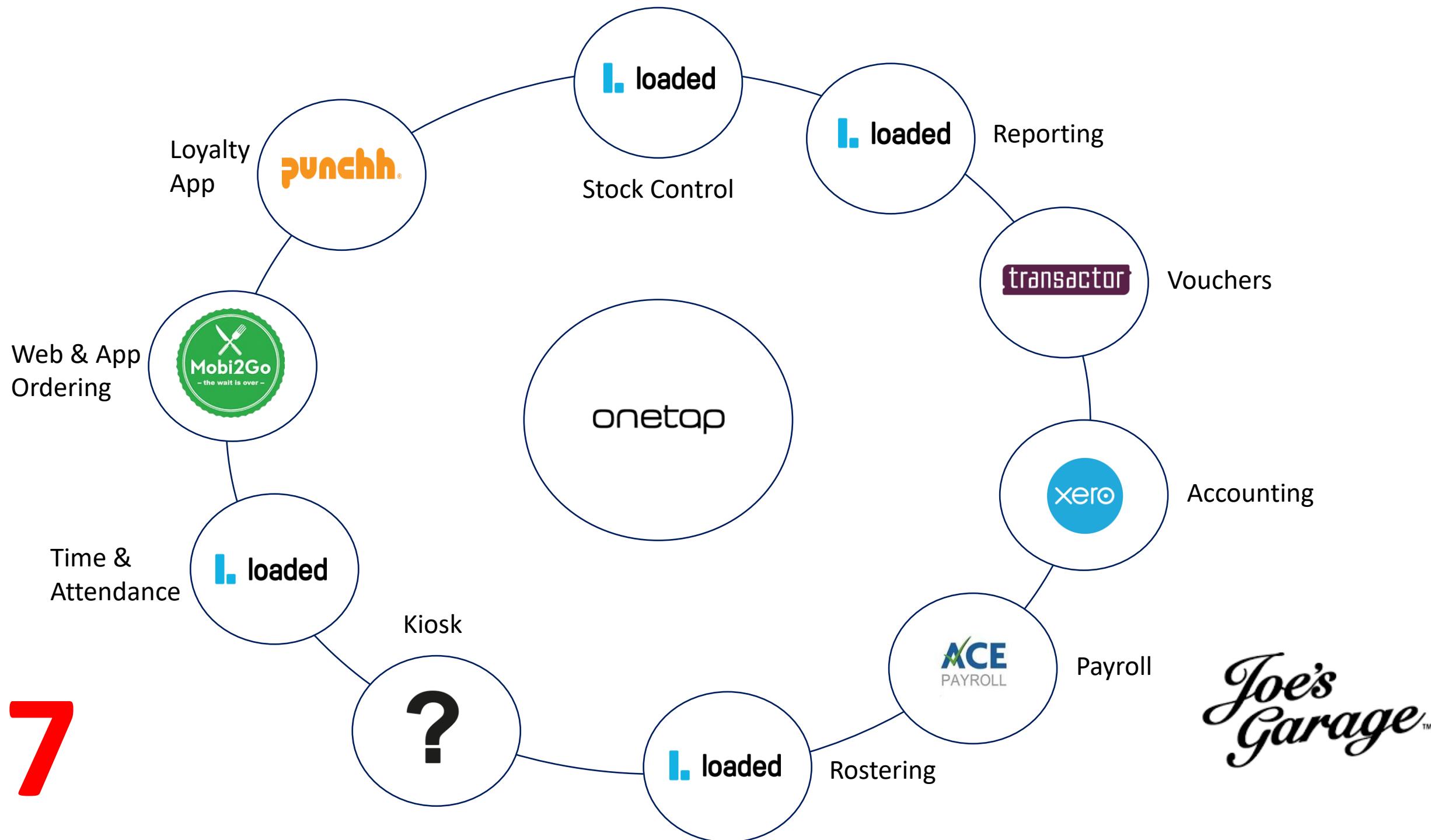


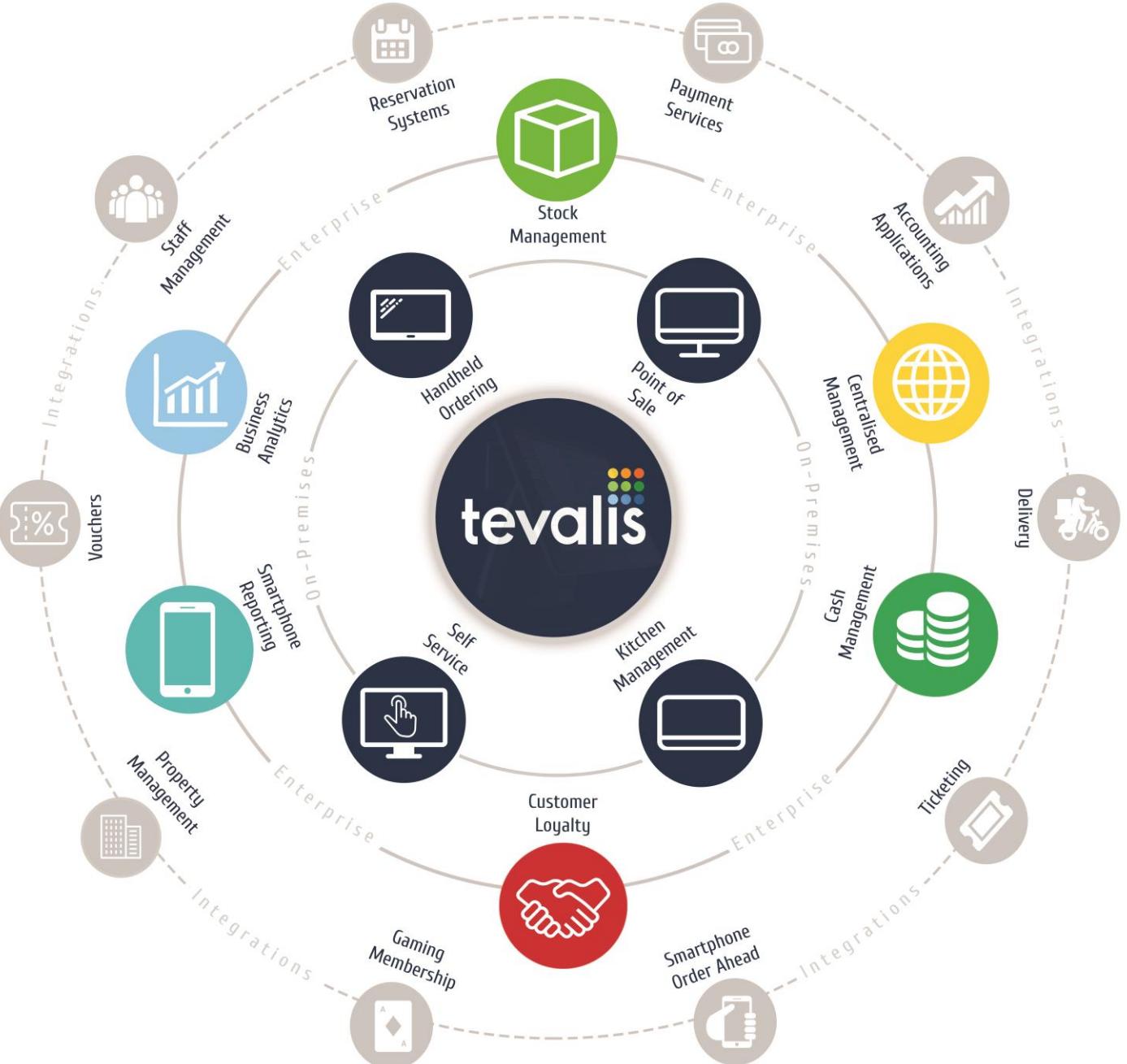
*Joe's  
Garage*™



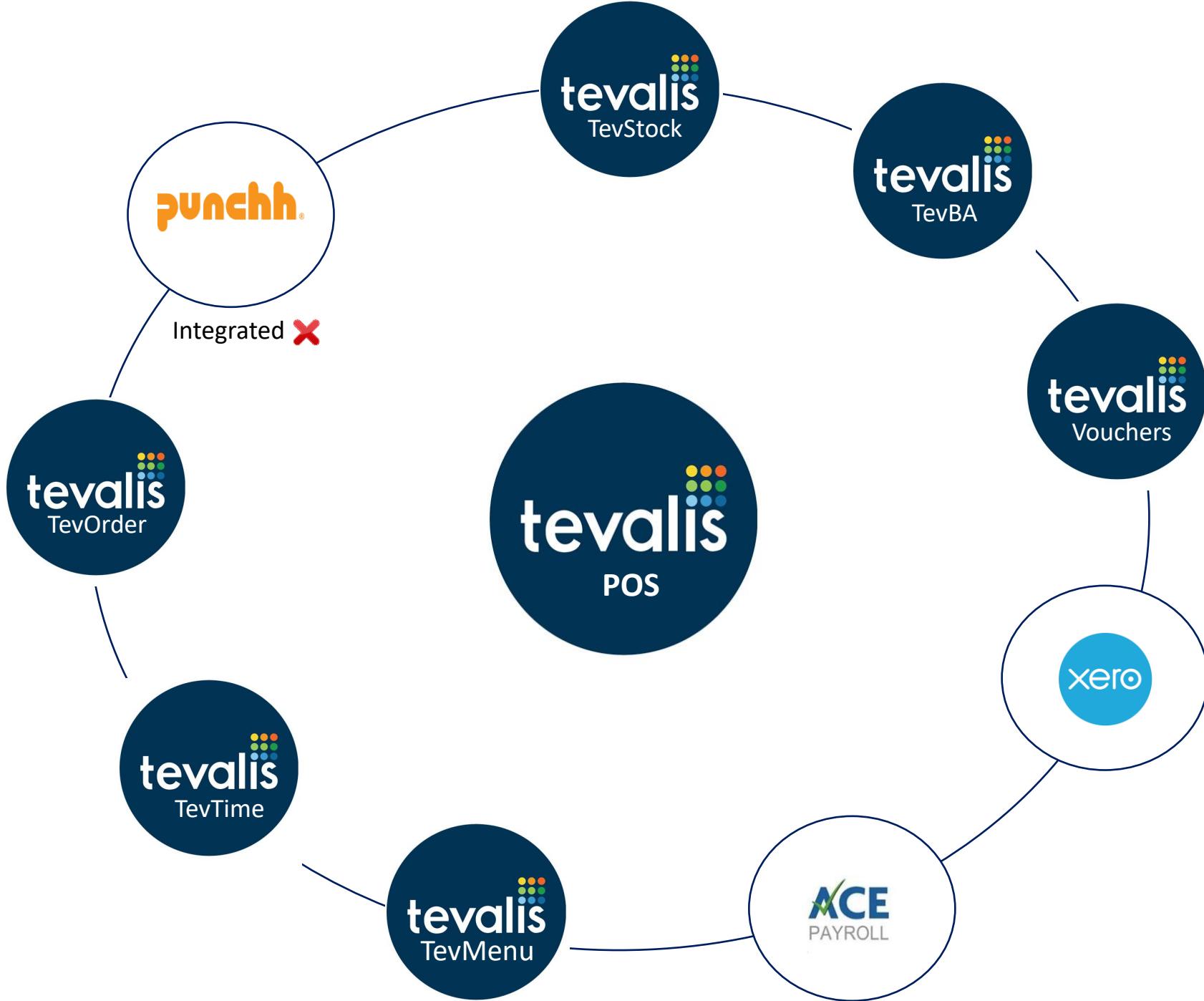
*Joe's  
Garage™*

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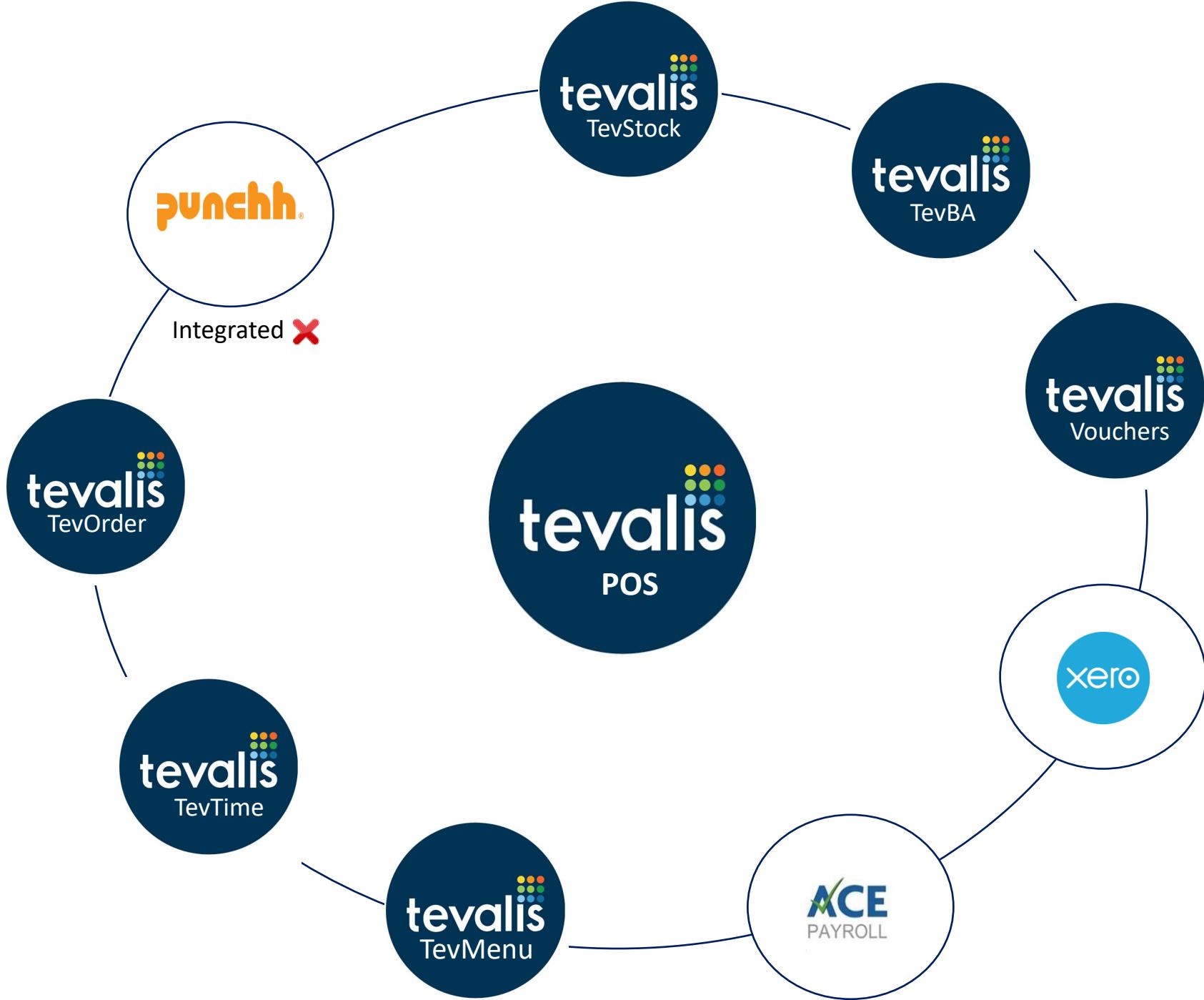


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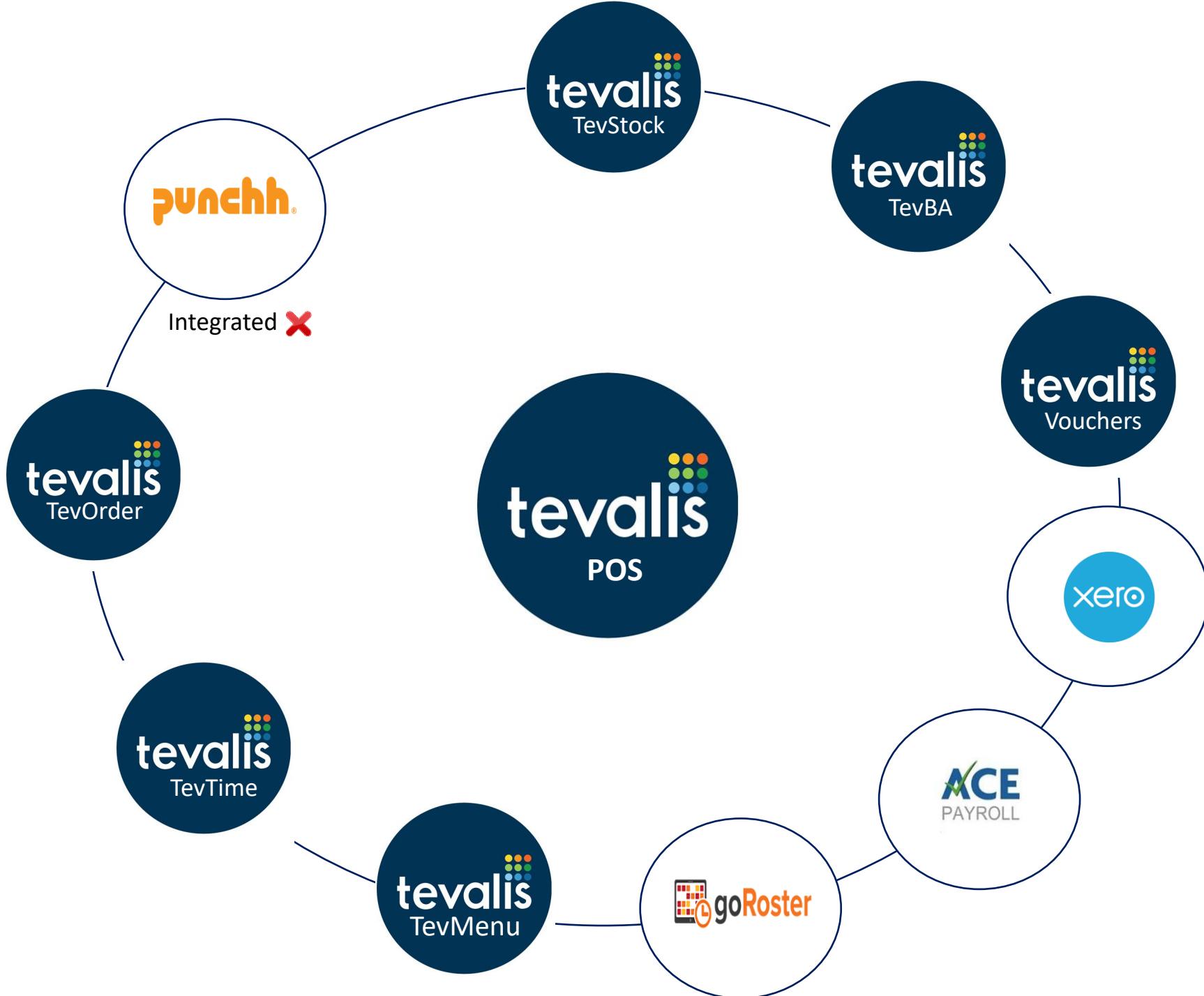
*Joe's  
Garage™*

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*Joe's  
Garage™*

**5**



*Joe's Garage™*