tevalis

Delivering Industry Leading EPOS Solutions

The Tevalis guide to connected Epos, Enterprise and Integrated technology.

Company Profile

The Tevalis journey began back in 2003 when through research of the market, we discovered that many of the leading Epos solutions were off the shelf and had no ability for client integration.

At this point, we had a vision of creating the UK's most flexible and advanced Epos software, designed in a way which could be customised to each of our clients specific requirements.

Fast forward to the present day and Tevalis are an industry leading technology solutions provider to the hospitality, leisure and gaming industries, with over 1600 sites and 7500+ Epos technology systems installed and growing throughout the UK and Europe, with a presence in the UAE and Asia Pacific.

Our solutions have been specifically designed for these industries and much of our development is driven through client consultation and industry professionals. This helps to ensure that Tevalis products meet the demanding and evolving requirements of all industry sectors.

The flexibility of Tevalis software sees our Epos systems being used successfully by fine and casual dining restaurants, bistros, bars, nightclubs, theatres, stadia, hotels, casinos, events and catering, retail and fast service outlets.

Tevalis Asia Pacific opened in New Zealand in late 2019 and quickly found receptive clients with over 100+ EPOS technology systems installed

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Sectors

Fine Dining Restaurants

For fine dining restaurants, our Epos solution is feature rich, helping operators to achieve and retain fine dining and Michelin-Starred quality services such as assigning seating positions for specific food orders, gender seating positions, integrations with reservation systems, full table management and table status overview, A5 billing to provide customers with higher quality billed receipts and much more.

Casual Dining Restaurants

With Tevalis technology system implemented, your team will benefit from many powerful features that will enhance the running of your operations. From quick data input due to minimised data entry journeys and simple yet adaptable user interfaces, through to comprehensive table management and an array of On-Premise technology available, users can expect to experience enhanced speed of service, maximised efficiency and an increase in sales.

Pubs, Bars and Nightclubs

Tevalis will improve the front of house activities of your bar or nightclub, providing a fast performing and most importantly, reliable, technology system, which will not let you down during those peak times in service. Rapid repeat ordering functions, quick tab-to-table order transfers alongside promotion set ups such as 'happy hour' which can be activated automatically during certain periods of time. All contributing to an efficient and fast bar operation.

Quick Service and Fast Food Venues

A fast food venue requires a quick and reliable Epos solution which allows your team to process as many sales as possible, during the busiest times Alongside this, keeping those queues down and keeping customer satisfaction levels high, is essential at Tevalis, we facilitate this with an array of tailored On-Premise solutions including those such as Self Service Kiosks to put full control into your customers hands, alongside Kitchen Management Systems to ensure kitchen performance is optimised.

Sectors

Hotels

Operating many varied point of sale areas including bars, restaurants, room service and retail outlets means hotels require a powerful Epos system which has the flexibility to manage each area from an operational and reporting aspect. Our solutions have been designed to provide accurate and valuable information relevant to the revenue centre whilst also offering full integrations with Hotel Property Management Systems alongside in room and meeting room ordering.

Casinos

Tevalis technology is a key component in the casino environment, offering flexible FnB technology solutions for servicing all areas of the venue including restaurant and bars, to slot machines and gaming rooms. With our array of technology ready to enhance the players experience alongside integrations to Gaming Membership platforms, casino operations can have the perfect connected technology system in place with Tevalis.

Leisure

Theatres and stadiums require a flexible and powerful technology system which can process high volumes of sales across many areas including bars and retail. Our solutions cover stadiums, theatres, bowling alleys, holiday parks and more. Simple to use yet fast and adaptable, our technology offers teams across all leisure sectors to capture sales during peaks in demand, whilst management and head office can analyse the performance from anywhere at anytime.

Retail

Venues such as stadiums, hotels theatres and galleries, often have multiple retail outlets on their property. Due to the flexibility of our software, Tevalis also meet this requirement with the ability to create a specific Epos layout with key features which can accommodate retail environments from fashion, merchandise, supermarket and generic retail. Utilising barcode scanning, integrated payments, stock look ups, promotions and much more.

The Tevalis Ecosystem

Tevalis believe in connected technology. With over a decade of experience, we have identified that by integrating systems and providing a fully connected Technology Ecosystem, our customers can receive maximum benefits from their system.

With a suite of hardware and software technology solutions developed in house, Tevalis offer On-Premise and hosted Enterprise solutions to fit your business. We also integrate our system other experts in their respected fields, providing operations with a best of breed and consolidated technology solution. Driving your business forward through improved service, increased revenues, reduced administration and big data business analysis, we'd like to introduce you to the Tevalis Ecosystem.

On-Premise
The Tevalis On-Premise Layer consist of bespoke Software, which sits on our high performing touchscreen tills, self-service kiosks, kitchen management systems and the latest in handheld ordering.

Enterprise
Seamlessly integrating with the Tevalis On-Premise solutions, are the cloud-based management, applications developed in house. Each module has been designed to push your business forward in both service and in analysis.

Integrations
We always want to make sure that each client receives a consolidated and best of breed technology system. That's why we integrate with others in their respected fields, from reservation systems to payment services and everything in between.

Intuitive, powerful and reliable Epos solution.

The Tevalis Point of Sale is a fast and powerful system, developed through consultation with our clients and industry professionals to ensure the features and functionalities available to meet the demands and evolving requirements of the hospitality, leisure and gaming industries.

Front of House

For over a decade, Tevalis have been delivering industry leading point of sale software. Throughout this time, we understand that customer service and customer retention are two essential aspects to consider when running a hospitality led business. Therefore, we've focused our attention on developing a front of house solution which is powerful, reliable and easy to use, proven to contribute to increased speed of service, revenue and profit margins. Alongside that, we're always adding and evolving the features available, which all of our clients have full access to.

Table Management

The Tevalis Table Management functionality can help your venue become a more streamlined and efficient operation, proven to increase customer satisfaction through speed of service. This includes a graphical floorplan interface, which offers you and the team visual the information necessary to manage floor activity and wait stations. If you want to accommodate special seating requests, reserve tables, calculate wait times and maximise covers, this is the perfect tool.

Quick Table Tools
Within the table management view on the Tevalis point of sale, users can expect to find quick table tools to enhance efficiency. This includes data and actions such as table information, open table, print bill, finalise bill, customer name and last activity.

Floor Plan Designer
With this, you area able to tailor your floor plan layout according to your specific venue. Including aspects such as exact number of seats and the plural floors/sections you may have. All with a simple drag and drop technique. You can even upload a real photo of your venue.
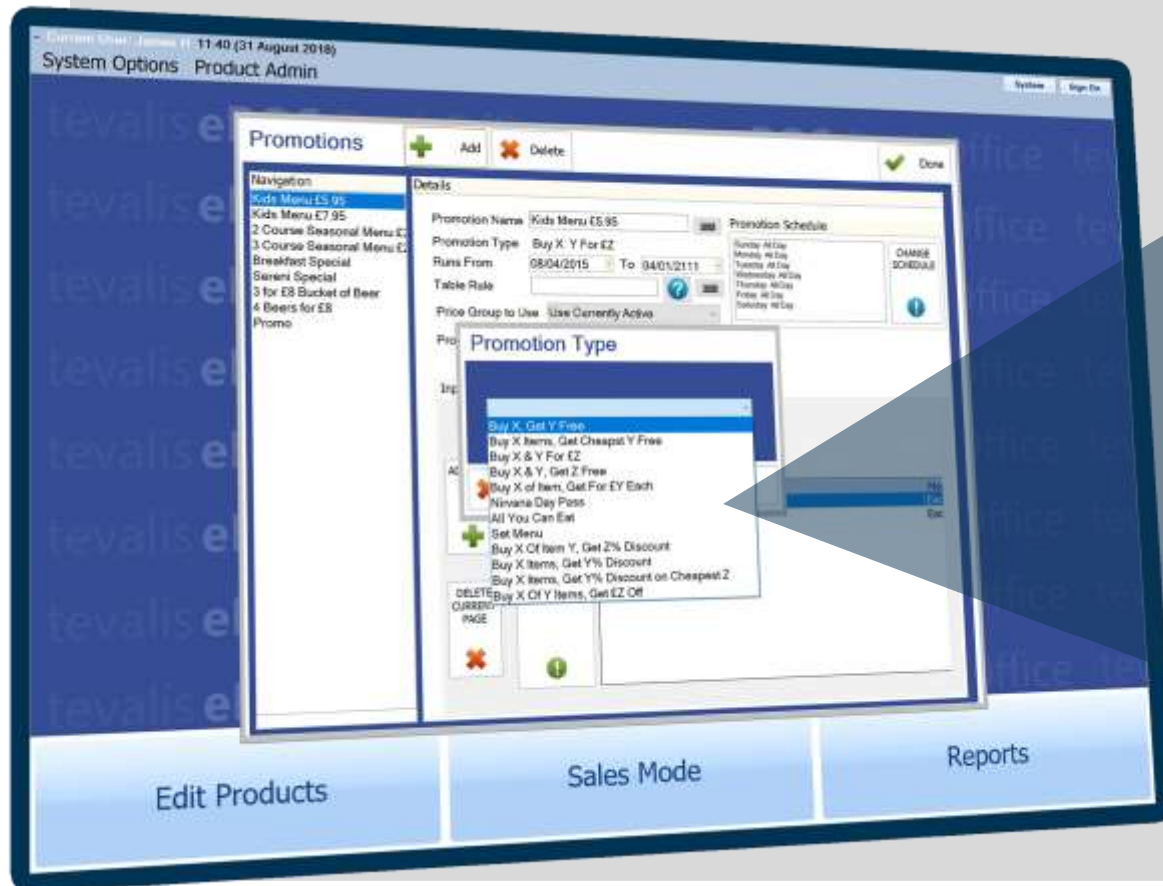
Table Colour Status
This feature is an indicator which provides the team with information to understand what stage of service each of the tables are at, such as mains away or ready for payment.

Product Promotions

We know that a large requirement across the hospitality industry, is to promote certain products and to provide your customers with deals. With our promotion facility, users can set up promotions and add discounts with ease. In return, enhancing customer satisfaction levels and for management to incentivise and influence customer spending trends.

Promotions can be actively monitored in real time, allowing management to easily adapt them for maximum financial benefit, such as automatically applying a specific promotion to run from Wednesday to Friday, every week from 6pm – 8pm.

Buy X, Get Y Free
Buy X Items, Get Cheapst Y Free
Buy X & Y For £Z
Buy X & Y, Get Z Free
Buy X of Item, Get For £Y Each
Nirvana Day Pass
All You Can Eat
Set Menu
Buy X Of Item Y, Get Z% Discount
Buy X Items, Get Y% Discount
Buy X Items, Get Y% Discount on Cheapest Z
Buy X Of Y Items, Get £Z Off

Integrated Payments

The Tevalis Epos seamlessly integrates with payment services who are accredited with major banks. Through this integration, the transaction data is automatically submitted to the chosen companies card payment software, for bank authorisation and verification.

Pay at table
This revolutionary service allows you to print/split a bill and close off a table directly from the card machine itself.

Turn tables 4x faster
An average sale takes over a minute to process. With our integrated solution, this is reduced to 20 seconds, helping you to improve speed of service.

No human error
Integrations guarantee that payments are always 100% accurate, so you'll never have to worry about over or under charging your customers.

Cash up in minutes
Reconciliation is fully automated. There's no need to cross check figures against end of day reports when doing your final settlement.

Once payment has been authorised, the merchants software transfers the payment method and payment total, back to the Tevalis Epos for automatic closure of the bill.

Easy portable wireless Chip and Pin terminals are available for table payment purposes as well as fixed methods. Utilising the integration between Tevalis and the payment services, transactions can be processed quickly and efficiently whilst eliminating duplication entry errors.

High levels of Productivity as less time is spent on traditional data search and entry, increasing time to be spent on other important tasks around the business.

Easy set up as our handheld solution is available on the app store, meaning you can easily install onto any device, ready to go in minutes.

Increased speed of service, due to orders being sent directly to the Pos from the device, anywhere at anytime around the venue.

Use your own device With TevX, your team can use any device which even includes your own smartphone.

TevMenu

Tevalis TevMenu is an innovating On-Premise solution, allowing clients to quickly and easily create a touch screen version of their paper menus with full customisation from the operator.

A Full customisation, including selection of various fonts.

Interactivity to enhance customer experience, including self-upsell through pop ups on selected items.

Editable colour scheme to ensure the UI is to brand standards.

Enhance and empower your kitchen team and the way they operate.

The Tevalis Kitchen Management System is one of the most advanced on the market, operating seamlessly with the Tevalis point of sale. It offers a reliable, flexible and efficient system to assist the kitchen by providing real time information on customers orders, their status and additional requirements.

Multiple layouts are also available, giving operators the choice to select the ideal one based on how they operate. Also, providing teams with ultimate flexibility.

Fully customisable from a visual perspective including fonts, colours and even the features available and live on our custom KMS set up.

Distinctive layouts tailored to suit your team and how your business operates:

Single Item View

List View

Ticket View

Consolidated View

Analyse your businesses performance in real time.

We know how important it is to analyse and monitor your business performance across all areas of the business. Therefore, our Business Analytics module has become a core tool within our Enterprise Suite. Developed through client consultation and continued relationships with our clients, this module now offers over 200 specific reports which can be filtered down for detailed analysis.

Dashboard

The dashboard view contains everything an operator could need, in one easy to view space. The data which management and head office can expect to find includes revenue generated, daily profit, revenue vs visits, best sellers by quantity or value, sales by session, sales by product type, top preforming sites and much more. Also included is a live feed of what's going through your till points, meaning you can analyse the performance of your business wherever you are.

Categorised Reports

Our team have developed *over 200* specific reports across all areas within the business, ensuring operations have full access to the data which they require. All in an easy to view and navigate space. Within the reports tab, uses can expect to find Sales, Service, Security, General, Cash Up and KMS Reports. Within each area, users can find a variety of reports which can be filtered for specific sites, products and over a time period. Overall, providing management and head office with the granular detail they require.

Did you know:
We offer an open door policy To reports, enabling your Business to submit a request to provide the exact data Analysis required.

Sales   Service   Security   General   Cash Up   KMS

Full end to end purchase to pay inventory management, we have you covered.

Tevalis have been delivering FnB technology to leading operators for over a decade. Through client consultation we have designed a purchase to pay inventory management solution, revolutionising the way operators optimise ordering, stock holdings, cost control and growing their profits.

Dashboards Insight

Track and monitor stock in real time across your site or group wide estate, giving you live updates on deliveries, stock values, purchase liability and purchase approvals. Our dashboards are designed to offer you complete transparency and control on all inventory movements in the business. Stock insight dashboards are key to ensuring all your administration tasks are up to date such as unconfigured ingredients and recipes, enabling you to streamline your inventory management.

Order

EDI

Purchase Invoicing

Par & Consumption Level Ordering

Standing Order Templates

Supplier Management

Central Processing Unit

Site Transfers & Locations

Manage

Recipe Engineering

Menu Modelling

Wastage & Line Checks

Allergen & Nutritional Profiling

Batch & Template Recipes
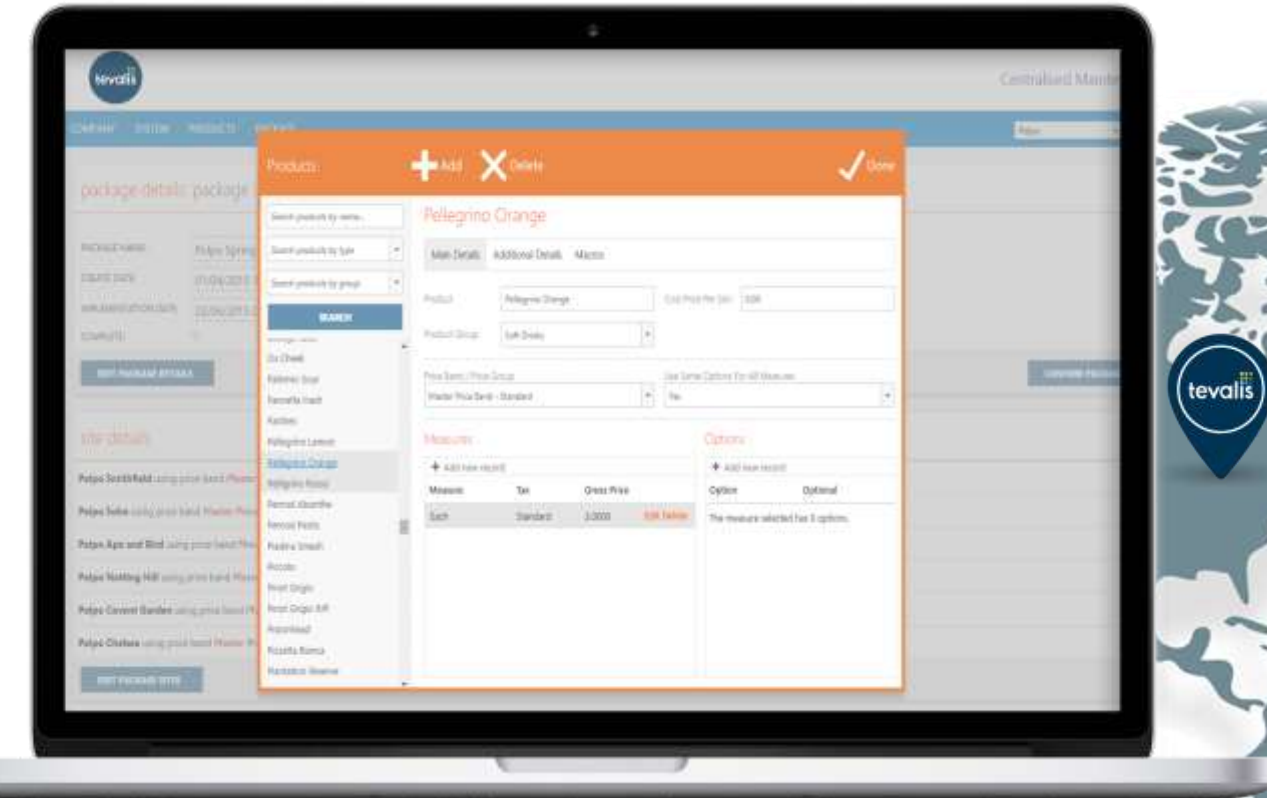
Barcode Stock Taking

User Security Controls

Analyse

Live Activity Dashboards

Stock Smartphone App

Stock Taking/Stock Periods

Audit Log

Automated Reporting

Finance Integrations

Release Notes Updates

Live cost price download providing accurate profit and margins.

Control your entire estate from one location with ease.

The Tevalis Centralised Management tool has been designed to provide operators with full branch level control over each site, all from one location. Offering all operations with the tools required to gain full control over their estate, whilst receiving up to the minute business intelligence data. Overall, becoming a key business tool which is the perfect answer for the smaller restauranteur with a small group of sites, or larger Tier 1 enterprise operations with a global network of branches.

Enterprise Suite | *Customer Loyalty*

Record and analyse your customer purchases.

With your competitors only a click away, customer loyalty has become more important than ever. Therefore, being able to track and analyse records of your customers and their purchases is critical for any sector, which is why Tevalis have developed a Customer Relationship Management tool to enhance the way you manage your customer base.

Set up various account types for your customers, where they are able to redeem loyalty points.

Add and export customers from one place and utilise to create specific marketing campaigns.

Create unlimited special occasions such as birthdays, anniversaries and more.

Fully searchable client grid display, with postcode, surname, email, town date of birth and more.

Accounts

Within the accounts and maintenance area, easily add and edit account levels. This involves setting a threshold multiplier to work out how many points would be given per spend, redemption value and any bonus points.

Your Customers

Within the module you are able to easily view your customers details, such as the account type, their contact details, their spending habits at your venue and more. All of which can be easily filtered to ensure you're seeing the data you need.

Promotions

Set up a variety of promotions in your Tevalis system, editing details such as start/end date alongside attaching specific emails. For example, users can attach a pre-designed welcome email and automate that to all new loyalty users.

Bespoke Applications

Incorporate your own application into the business, enabling customers to order, receive points, and buy vouchers.
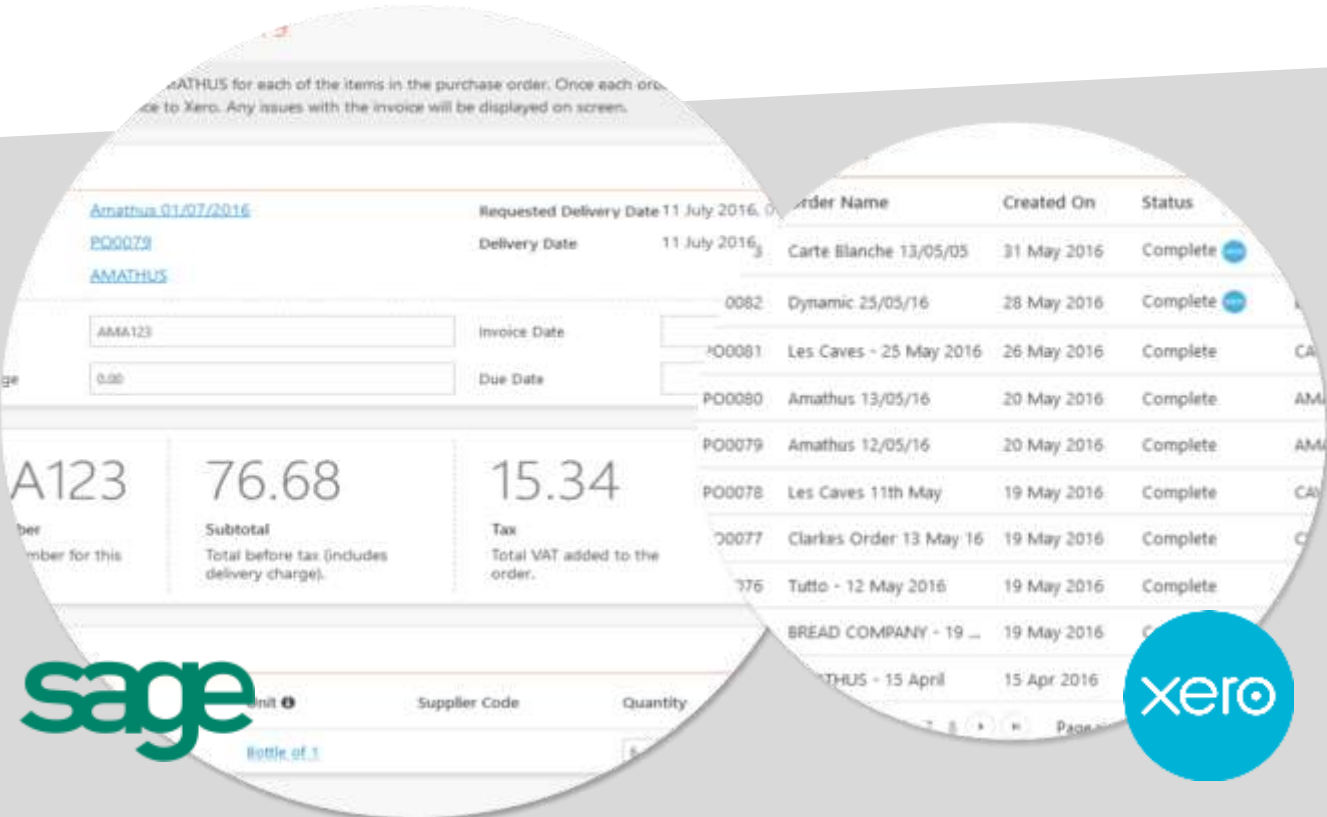
Simplify your accounting process across the business.

At Tevalis, we have identified the market leaders in accountancy platforms in the industry and have integrated our Epos end of day sales data and stock control purchase invoice information, to improve efficiency for management.

The accounting platforms which we integrate with are available to all of our clients who wish to simplify their accounting process. Each platform offers the ability for management to analyse and control delivery and purchase orders in our Stock Management module, sending sales data and purchase invoices for immediate reconciliation.

Minimises human error by automating all data transfers to accounts.

Receive instant daily profits and losses in the business for increased transparency.

Connects directly to HMRC, enabling VAT returns to be completed within seconds.

Access to real time profit and loss data, providing control of your accounts during trading periods.

Utilising our Stock Management module? Post invoices and manage your purchase orders.

Helps significantly reduce staffs time due to minimised admin and manual input required.

Integrations | *Who do we integrate with?*

Working with other experts to offer you a best of breed system.

As the third layer of the Tevalis Technology Ecosystem, we offer a suite of integrated platforms with others in their expect fields. Our seamless integrations offer businesses a best of breed technology system which is connected in it's entirety.

Payment Services

connect · worldpay · 3C PAYMENT · Verifone · globalpayments · adyen

We integrate our Epos with the industry leading payment services. Easy to use, portable Chip and Pin terminals are available as well as fixed units, enhancing speed of service and accuracy across your business.

Reservation Systems

ResDiary · COLLINS · SEVENROOMS · NEXUDUS

Our comprehensive integration with reservation systems offers ultimate efficiency as all bookings and any updates made by your customers, are reflected on your point of sale. No longer do your team need to manage two separate systems.

Accounting Services

xero · sage · SunSystems · AQilla · Exchequer

Our integration with leading accounting and finance platforms enables management and head office to consolidate and automate various accounting processes across multiple areas of the business.
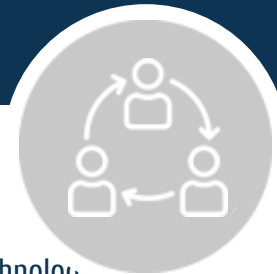
Staff Management

Planday · fourth · harri · S4Labour Catton Hospitality

We understand that employees want to build an employee schedule quickly and efficiently, whilst taking holidays, availability and payroll into account. To ensure that's the case, we integrate market leaders in Staff Management.

Integrations | *Who do we integrate with?*

Property Management

ORACLE   Clock   eviivo   Hotel Perfect   Guestline

Delivering a unique and seamless restaurant and accommodation management solution Tevalis partner with a variety of key PMS providers to offer connected technology specifically tailored to Hotels, BnB's, Inns and Guesthouses.

Vouchers & CRM

COMO   App4   Giftpro   salesforce

Stay ahead of your competition with advanced customer relationship management tools, offering you the flexibility to choose from card membership platforms, vouchers and bespoke applications.

Ticketing

digitickets   tessitura NETWORK

Looking for an innovative ticketing solution which integrates with your Tevalis Epos? We have the answer. Manage your entire ticketing process before, during and after your customers visit with the above platforms.

Gaming

Intelligent Gaming *a Playtech company*

To make sure that we can meet the specific requirements of our Casino Clients, we integrate with gaming membership solutions to ensure your casino operation has a rewards system in place which is integrated seamlessly.

Pagers

LRS Long Range Systems

Looking for an innovative ticketing solution which integrates with your Tevalis Epos? We have the answer. Manage your entire ticketing process before, during and after your customers visit with the above platforms.

tevalis

Thank you