Software Development Engineer

MATTHEW MUNOZ-RAMIREZ

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Proficient Technical Skills

Programming Languages: C#, Python, C++, Java, JavaScript, Dart, SQL, PHP, HTML, TypeScript, CSS

Frameworks and Libraries: Flask, .NET, Bootstrap, React, Angular, Spring Boot, NodeJS, Selenium, Flutter

Tools and Platforms: Docker, AWS, GitHub, JIRA, Postman, Selenium, Azure, Google Cloud Platform, Auth0, Firebase, MongoDB

Development Practices: Agile Methodology, Unit Testing, API Development, Test Automation, Quality Assurance, Microservices

Professional Experience

Insur-Fi | Lead Developer

Atlanta, Georgia

Remote-Contract

July 2024 - September 2024

- Led a team to design and deploy a Flask API and .NET library, improving data management efficiency by 50%.
- Conducted comprehensive code reviews to uphold quality standards and ensure streamlined logical flow.
- Detailed documentation for data mapping processes, reducing processing time and enhancing operational clarity.

AdvancedMD | Software Engineer Intern

South Jordan, Utah

Hybrid-Internship

June 2024 - September 2024

- Working in an agile environment using JIRA for project management to maintain workflow.
- Automated manual testing processes using .NET 8, enhancing testing efficiency by 25%.
- Developed Google Lighthouse reports, driving a 30% improvement in accessibility metrics for the UX team.
- Maintained robust API and UI tests, utilizing custom NuGet packages to enhance system reliability.

Stack Overspin | Engineer

Salt Lake City, Utah

Neumont Robotics Club Project

March 2024 - May 2024

- Designed and built a beetle-weight meltybrain combat robot for the Utah Combat Robotics Spring Fling 2024.
- Focused on precision engineering and advanced programming to demonstrate robotics expertise.

Insur-Fi | Associate Software Developer Intern

Atlanta, Georgia

Remote-Internship

March 2024 - June 2024

- Engineered a Flask API with Okta Autho authentication, accelerating customer data access by 20%.
- Integrated FileZilla for efficient file transfers on Linode servers, reducing manual operations by 30%.
- Revamped testing environments, optimizing workflows for database and API development.

Pure Storage | Technical Service Engineer Intern

Lehi, Utah

Hybrid-Internship

January 2024 - March 2024

- Utilized CRM software tools like ServiceNow to resolve customer cases and apply maintenance fixes efficiently.
- Conducted system stagings and health checks on FlashArrays and FlashBlades, reducing downtime by 10%.
- Enhanced operational efficiency through proactive customer communication strategies.

Neumont College of Computer Science | Academic Coach

Salt Lake City, Utah

Peer Tutor

June 2023 - June 2024

- Mentored students in technical courses achieving an increase in academic performance.
- Provided personalized coaching sessions and graded assignments to support individual learning needs.
- Collaborated with instructors to develop engaging course materials, fostering a collaborative learning environment.

Education & Achievements

Neumont College of Computer Science

Salt Lake City, Utah

Bachelor of Science in Computer Science

October 2021 - August 2024

- **GPA: 3.96**/4.00
- Vice President of the NeuRobotics Club.
- Student Government Vice-Chairman.

- Completed degree in three years.
- 1st place at <u>FReX</u> 2022 General Projects.
- Partnered with <u>Make Salt Lake</u>