Software Development Engineer

# MATTHEW MUNOZ-RAMIREZ

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## Proficient Technical Skills

- C#
- C++
- HTML
- Dart
- JavaScript
- Java
- Python
- Angular

- Rust (Actively learning)
- PHP
- TypeScript (Actively learning)
- SQL/MySQL/SSMS
- CSS
- Quality Assurance
- Assembly
- Selenium (Actively learning)

- .NET
- Bootstrap
- Flask
- Flutter
- React (Actively learning)
- NodeJS
- Spring Boot
- Auth0

- Microservices
- RESTful APIs
- API/Unit Testing
- GitHub
- Google Cloud Platforms
- Docker
- AWS
- Azure

## Industry Experience

### Insur-Fi | Lead Developer
*Remote-Contract*

Atlanta, Georgia
*July 2024 - August 2024*

- Led a team to design and deploy a Flask API and .NET library, improving data management efficiency by 50%.
- Conducted comprehensive code reviews to uphold quality standards and ensure streamlined logical flow.
- Detailed documentation for data mapping processes, reducing processing time and enhancing operational clarity.

### AdvancedMD | Software Engineer
*Hybrid-Internship*

South Jordan, Utah
*June 2024 - August 2024*

- Working in an agile environment using JIRA for project management to maintain workflow.
- Automated manual testing processes using .NET 8, enhancing testing efficiency by 25%.
- Developed Google Lighthouse reports, driving a 30% improvement in accessibility metrics for the UX team.
- Maintained robust API and UI tests, utilizing custom NuGet packages to enhance system reliability.

### Insur-Fi | Associate Software Developer
*Remote-Internship*

Atlanta, Georgia
*March 2024 - June 2024*

- Engineered a Flask API with Okta Auth0 authentication, accelerating customer data access by 20%.
- Integrated FileZilla for efficient file transfers on Linode servers, reducing manual operations by 30%.
- Revamped testing environments, optimizing workflows for database and API development.

### Pure Storage | Technical Service Engineer
*Hybrid-Internship*

Lehi, Utah
*January 2024 - March 2024*

- Utilized CRM software tools like ServiceNow to resolve customer cases and apply maintenance fixes efficiently.
- Conducted system stagings and health checks on FlashArrays and FlashBlades, reducing downtime by 10%.
- Enhanced operational efficiency through proactive customer communication strategies.

### Neumont College of Computer Science | Academic Coach
*Peer Tutor*

Salt Lake City, Utah
*June 2023 - June 2024*

- Mentored students in technical courses achieving an increase in academic performance.
- Provided personalized coaching sessions and graded assignments to support individual learning needs.
- Collaborated with instructors to develop engaging course materials, fostering a collaborative learning environment.

## Education

**Neumont College of Computer Science**
*Bachelor of Science in Computer Science*

Salt Lake City, Utah
*October 2021 - August 2024*

- **GPA: 3.96**
- Vice President of the **NeuRobotics** Club.
- Student Government Vice-Chairman.

- Completed degree in three years.
- 1st place at **FReX** 2022 General Projects.