Subject: FW: SOX approval for CHG0019512

Date: Friday, August 28, 2015 at 5:00:45 PM Pacific Daylight Time

From: Raghav Behera

To: Matthew Gorton

From: Suraj Varma
Sent: Tuesday, August 25, 2015 2:26 PM
To: Judy Brown; Thirumal Thiruveedula; Mohammed Shakeel; Dennis Lucey
Subject: RE: SOX approval for CHG0019512

Approved.
--S

From: Judy Brown
Sent: Tuesday, August 25, 2015 5:10 PM
To: Thirumal Thiruveedula; Mohammed Shakeel; Dennis Lucey; Suraj Varma
Subject: RE: SOX approval for CHG0019512

I also need Dennis or Suraj approval, please send me an email approval ASAP.

Thanks so much.

From: Thirumal Thiruveedula
Sent: Thursday, July 30, 2015 12:56 PM
To: Mohammed Shakeel; Dennis Lucey; Suraj Varma
Subject: Re: SOX approval for CHG0019512

Approved.

3 return orders got stuck with payment name being too large to insert into DB issue.
L2 manually fixing data and re-process these orders, So that customer get refunded.

Shakeel is creating a defect PDZ Story to fix this issue.

Thanks,
Thiru

From: Mohammed Shakeel <Mohammed_Shakeel@gap.com>
Date: Thu, 30 Jul 2015 11:52:20 -0700

To: Thirumalesware Thiruveedula <Thirumal_Thiruveedula@gap.com>, Dennis Lucey <Dennis_Lucey@gap.com>
Subject: SOX approval for CHG0019512

Hi Thiru/Dennis,

We have fixed return orders which were stuck in the system because of payment name being too large to insert into DB.
As a fix we reduced the number of characters in the payment name so that the insert happens successfully and the order invoicing goes through.
Change CHG0019512 was opened to fix this. As because of a bug with servicenow the approval mail didn't went out, we need email approval from you for SOX compliance.
Can you please give you approvals for this.

Thanks,
Mohammed Shakeel