

Bellevue University

T-Mobile Data Breach 2023

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In 2023, T-Mobile was hacked twice. Between February 24th and March 30th, 2023, 836 customers were affected. The hack resulted in information of all 836 customers being obtained which included their full name, contact information, account number, associated phone numbers, T-Mobile account pin, social security number, government ID, date of birth, balance due, and the number of lines on the account. This attack was the ninth attack since 2019. Being a previous T-Mobile customer, this information is scary with how often they seem to get hacked.

T-Mobile did not go into detail about how the person performed the attack or how they managed to access their systems. The attack did not result in any personal financial information or call records being accessed. T-Mobile does have a password policy in place. Whether or not the attacker tried for a long time or not to get a password remains unknown. There should be a policy in place where fewer T-Mobile employees have access to the bigger databases and increase the level of monitoring the employees that do have the passwords so that they won't share them. T-Mobile has offered multiple of the impacted customers two years of free credit monitoring and identity theft detection services. For a situation like this to not be very uncommon at T-Mobile, it makes you curious about how good their security is. They claim that they take these hacking situations seriously and have enhanced their security. T-Mobile took action by resetting the account pins of the users impacted by the breach. It seems to be a good idea to warn friends and family that if they are looking for a new cell provider to stay clear of T-Mobile if they want the best security of their information.

Sources:

"T-Mobile discloses 2nd data breach of 2023, this one leaking account PINS and more."

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