

POLYTECHNIC UNIVERSITY OF MILAN

School of Industrial and Information Engineering

Computer Science and Engineering



**Project of Software Engineering 2:
MyTaxi Service
Requirements Analysis and Specification
Document**

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Chapter 1

Introduction

1.1 Purpose

This document represent the *Requirement Analysis and Specification Document* (RASD). The main goal of this document is to completely describe the system in terms of functional and non functional requirements, analyze the real need of the customer to modeling the system, show the constraints and the limits of the software and simulate the typical use cases that will occur after the development. This document is intended to all developers and programmers who have to implement the requirements, to system analysts who want to integrate other systems with this one, and could be used as a contractual basis between the customer and the developer.

1.2 Scope

The aim of the project is to optimize the taxi service of a city using modern techniques and technologies to better manage the distribution and the availability of the taxicabs, to shorten the waiting time for passengers and to reduce costs for passengers and traffic in the entire city using taxi sharing. The system is implemented as a mobile application associated to an external, high precision GPS receiver for the taxi drivers and as a mobile application or a web interface for the passengers.

1.3 Domain Properties

We suppose that the following properties hold in the analyzed domain:

D01 : Accurate taxicabs positions are known by the GPS

D02 : Taxi drivers correctly signal their availability

D03 : If a passenger requests or reserves a taxi, he will then take the ride from the specified origin to the specified destination

D04 : A passenger doesn't change the origin or the destination of a ride after the reservation

D05 : If a taxi driver confirms a ride, then he will reach the passenger location on time according to the reservation hour or the waiting time calculated by the system

D06 : If a taxi driver confirms a ride, he will complete it

1.4 Proposed System

The system will be composed by a server running all the business logic, generating dynamic web pages and managing all the accesses to the data sources, and by a number of clients implemented as mobile application deployed on Android or a web application using the JEE platform. GPS raw data will be provided by a specific GPS receiver, installed in every taxicab and provided by a specialized company.

1.5 Goals

Visitors should be able to:

G01 : Sign up

G02 : Log in

Passengers should be able to:

G03 : Request a taxi

G04 : Reserve a taxi

G05 : Receive information about the incoming taxi (confirmation, taxi ID, waiting time)

G06 : Share the ride

G07 : Receive receipts after each completed ride

Taxi drivers should be able to:

G08 : Signal whether they are available or not

G09 : Receive incoming requests

G10 : Accept or decline incoming requests

G11 : Visualize information about the optimal route

Developers should be able to:

G12 : Add new features

1.6 Assumptions

A01 : Given the collected data about the distribution and the total number of the taxicabs, we assume that the coverage of the taxicabs among the zones is almost uniform; therefore the probability of having an empty queue is reasonably low.

A02 : Given the collected data about the acceptance rate of the taxi drivers, we assume that the probability of reaching the end of the queue without any acceptance is reasonably low.

A03 : We assume that the maximum number of people sharing the same ride is 3.

A04 : We assume that the taxi driver will correctly follow the optimal route suggested by the system.

1.7 Stakeholders Identification

- The government of the city in which the system will be used
- The citizens of the city in which the system will be used
- The taxi drivers of the city in which the system will be used
- A specific IT company which provides all the technology (GPS receivers, smartphones for taxi drivers, mainframes and computational power) in exchange of raw GPS data provided by the receiver used for data mining purposes

1.8 Definitions, acronyms and abbreviations

PASSENGER: is a citizen that benefits of the taxi service

TAXI DRIVER: is the owner of a taxicab, and provides a taxi service to citizens

RIDE: is the act of make use of the taxi service (provided by a taxi driver) by a passenger

REQUEST: is the act performed by a passenger when he/she immediately needs a taxicab in the location in which he/she is

RESERVATION: is the act performed by a passenger when he/she needs a taxicab in a certain future time (at maximum in 2 hours from now) at a certain specific location

ROUTE: is the path through the city from the origin of the specific ride to the destination of the specific ride

1.9 References

- Specification Document: MyTaxiService Project AA 2015-2016.pdf.
- IEEE Std 830-1998 IEEE Recommended Practice for Software Requirements Specifications.

- IEEE Std 1016tm-2009 Standard for Information Technology - System Design - Software Design Descriptions.

1.10 Overview

This document is essentially structured in seven parts:

- **Section 1** → Introduction: it gives a description of document and gives general information about the software product with more focus about constraints and assumptions.
- **Section 2** → Actors Identification: it gives a description of all actors of the system.
- **Section 3** → Specific Requirements: this part lists all the functional and non functional requirements that are part of the system.
- **Section 4** → Scenarios Identification: it gives a description of typical scenarios.
- **Section 5** → UML Models: to give an easy way to understand all functionality of this software, this section is filled with UML diagrams and it contains also some Use Cases.
- **Section 6** → Alloy Modeling: this part contains the code used for the analysis of consistency of the Class Diagram and words generated by Alloy Analyzer in order to understand that the model is consistent.
- **Section 7** → Used Tools: this part contains some information about the software used to realize this document.

Chapter 2

Actors Identifying

The actors of our system are:

- **Visitor**: unregistered user that access the application interface in order to sign up or log in as Passenger, Taxi Driver or Developer and start interacting with the system.
- **Passenger**: this user, after successful log in, depending on his/her needs, access the request interface or the reservation interface. He/she has also access to an information page about all his/her accepted reservations or requests and has access to a page with the chronology of his/her receipts.
- **Taxi driver**: this user, after successful log in, is enabled to receive reservations or requests from passengers and can decide whether to accept them or not. He/she can access at any time after the acceptance a summary page about the specific ride. This user is also able to signal at any moment his/her availability to accept new reservations or requests.
- **Developer**: this user, after successful log in, can access a specific interface through which he/she can introduce modifications to the system or access privileged information about the system for maintenance scopes.

Chapter 3

Specific Requirements

3.1 Functional Requirements

Functional requirements should define the fundamental actions that must take place in the software in accepting and processing the inputs and in processing and generating the outputs.

G01 → To allow a visitor to sign up, the system shall provide functionalities to:

R01 Check the validity and correctness of the information provided by the Visitor (personal information, password, payment information)

R02 Check if the user is already registered into the system

G02 → To allow a Visitor to log in, the system shall provide functionalities to:

R03 Check if username and password provided by the Visitor correspond to an existing user, authorized to use the system

R04 Prevent unauthorized or banned users from accessing the system

G03 & G04 → To allow a Passenger to request and to reserve a taxi, the system shall provide functionalities to:

R05 Obtain the Passenger location

R06 Access the queue associated to the right taxi zone

- R07** Check the availability of Taxi Drivers
- R08** Iteratively contact all the Taxi Drivers of the queue starting from the first one until one of them accepts the call
- R09** Iteratively search for an available Taxi Driver inside adjacent zones in the case that the right zone has an empty queue or all the contacted Taxi Drivers had declined the request

G05 → To allow a Passenger to receive information about the incoming taxi, the system shall provide functionalities to:

- R10** Obtain the Taxi Driver position and the Passenger position and estimate the time needed by the Taxi Driver to reach the Passenger
- R11** Obtain the taxicab unique identifier from the Taxi Drivers database

G06 → To allow a Passenger to share a ride, the system shall provide functionalities to:

- R12** Check for each request or reservation if the Passenger has enabled the sharing function
- R13** Compare routes that start from the same taxi zone and determine whether or not they can be merged into one, according to specific rules of comparison
- R14** Calculate the correct distribution of the fee according to specific rules based on the percentage of the kilometers shared with others or traveled alone
- R15** Elaborate an optimal route for taking every passenger to the right destination and show it to the taxi driver

G07 → To allow a Passenger to receive receipts after each completed ride, the system shall provide functionalities to:

- R16** Keep track of the actual route followed by the Taxi Driver and keep track of the actual duration of the ride

G08 & G10 → To allow a Taxi Driver to signal whether he/she is available or not, and to accept/decline an incoming request, the system shall provide functionalities to:

R17 Monitor and collect inputs from Taxi Drivers

G09 → To allow a Taxi Driver to receive incoming requests, the system shall provide functionalities to:

R18 Contact Taxi Drivers and forward them all the information about the proposed request (position of the Passenger, destination of the Passenger, sharing option enabled or not)

G11 → To allow a Taxi Driver to visualize information about the optimal route for the ongoing ride, the system shall provide functionalities to:

R19 Retrieve the taxi location and the locations of all the Passengers of the ride

R20 Access and query the map provider service to obtain an updated map with information about traffic, smashes, road construction sites

G12 → To allow a Developer to add new features, the system shall provide functionalities to:

R21 Update the system code and architecture

3.2 Non Functional Requirements

3.2.1 External Interfaces

Hardware Interface:

Device should be enabled with Internet and GPS receiver.

Software interface:

The user's browser should be HTML5 compatible and the resolution should be at least 1280x720 for a satisfactory user experience.

3.2.2 User Interfaces

Here are presented some mockups that represent an idea of the structure of the application pages:

Login

The mockup in Figure 3.1 shows the Login Page of MyTaxiService. Here Visitors can log in into the application.

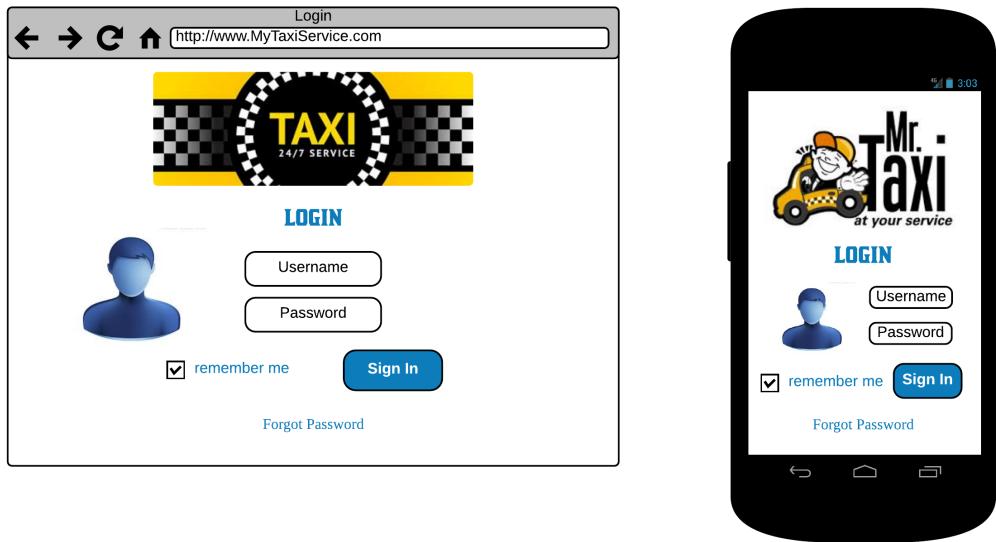


Figure 3.1: Login Page mockup

Registration Form

The mockup in Figure 3.2 shows the Registration Form Page that Visitors can access.

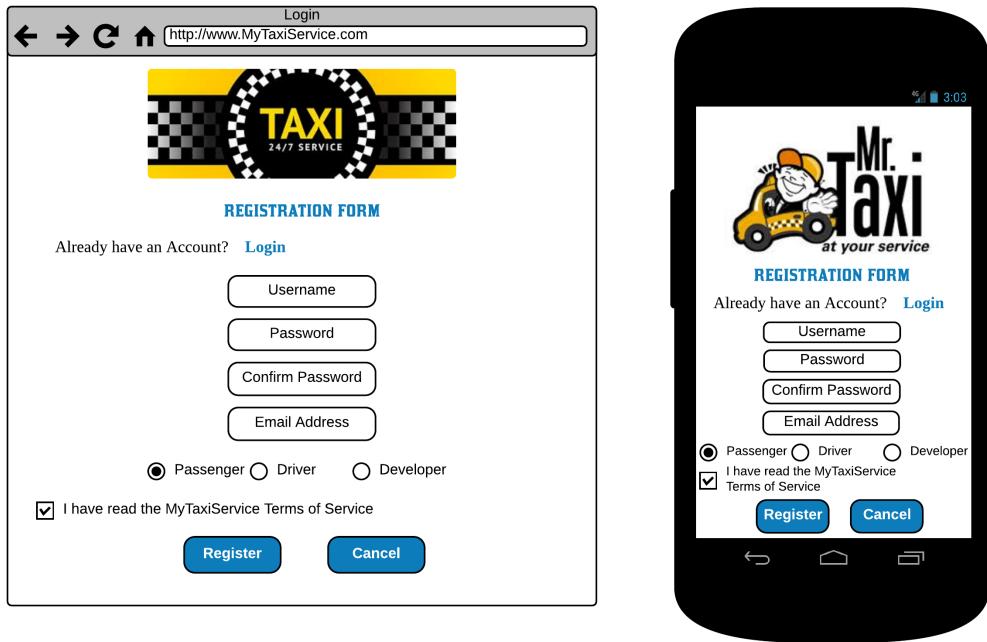


Figure 3.2: Registration Form mockup

Passenger Home Page

The mockup in Figure 3.3 shows the Home Page for a Passenger user.

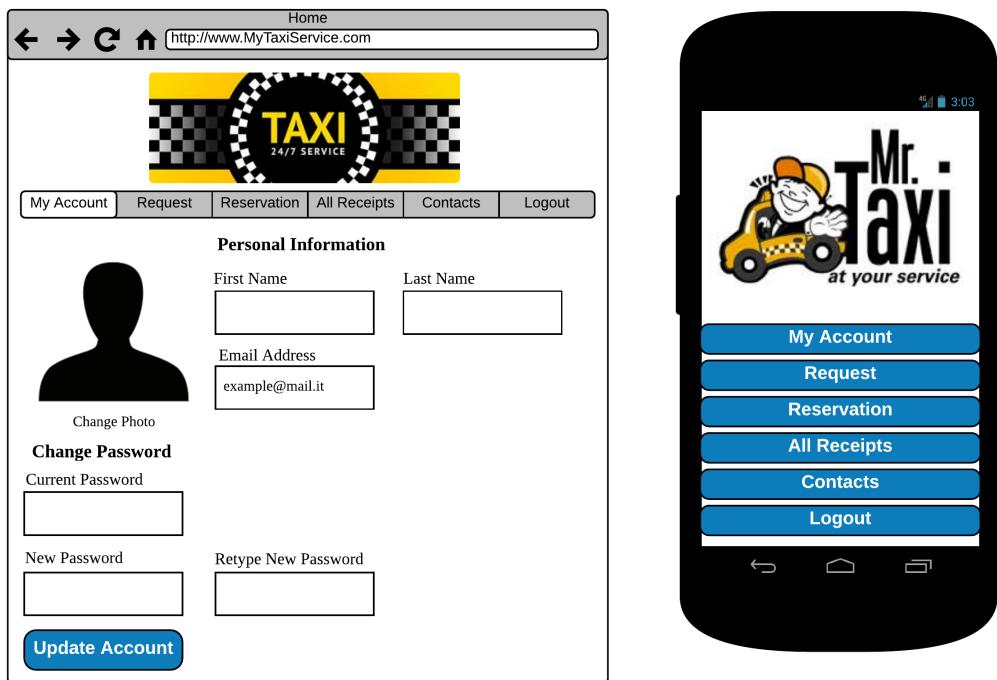


Figure 3.3: Passenger Home Page mockup

Passenger Request Page and Reservation Page

The mockups in Figure 3.4 and Figure 3.5 show the Request and the Reservation Pages for a Passenger user.

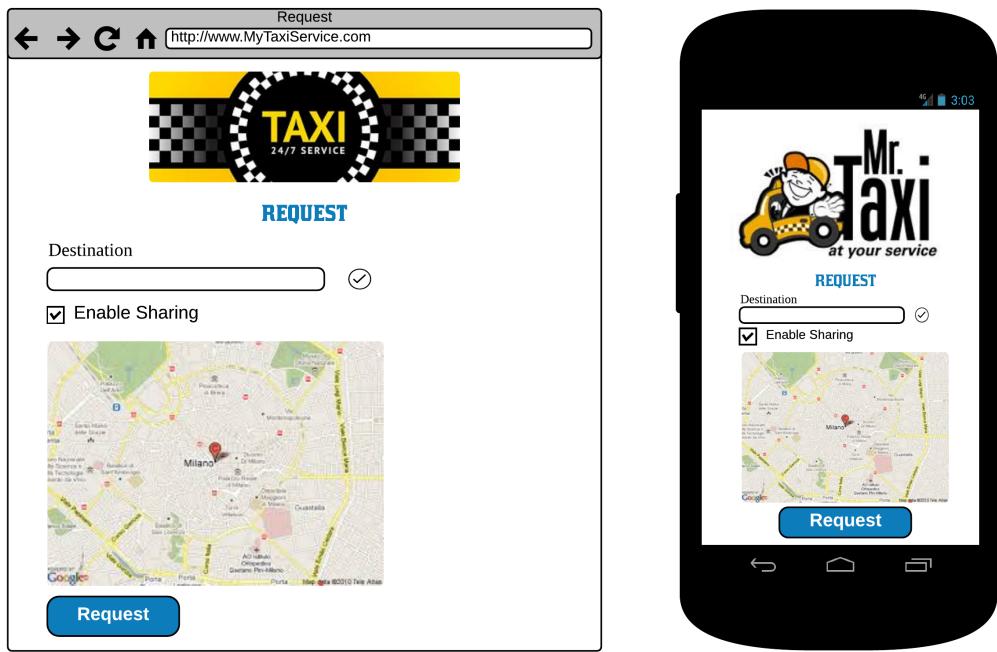


Figure 3.4: Passenger Request Page mockup

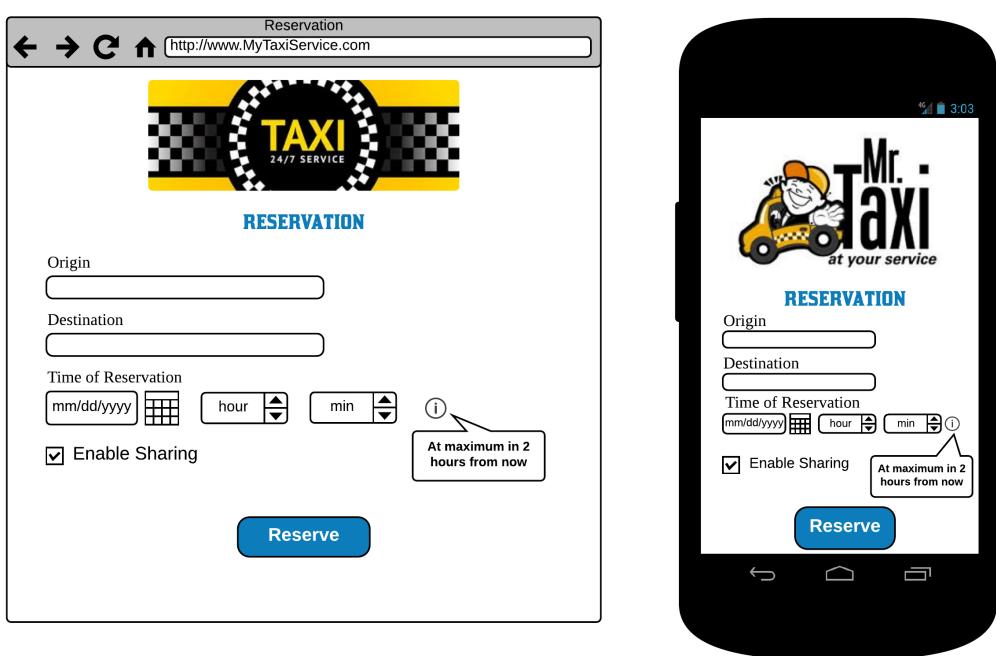


Figure 3.5: Passenger Reservation Page mockup

Taxi Driver Home Page

The mockup in Figure 3.6 shows the Home Page for a Taxi Driver user.



Figure 3.6: Taxi Driver Home Page mockup

Taxi Driver Accepted Call Page

The mockup in Figure 3.7 shows the Page for a Taxi Driver user that accepts a call.

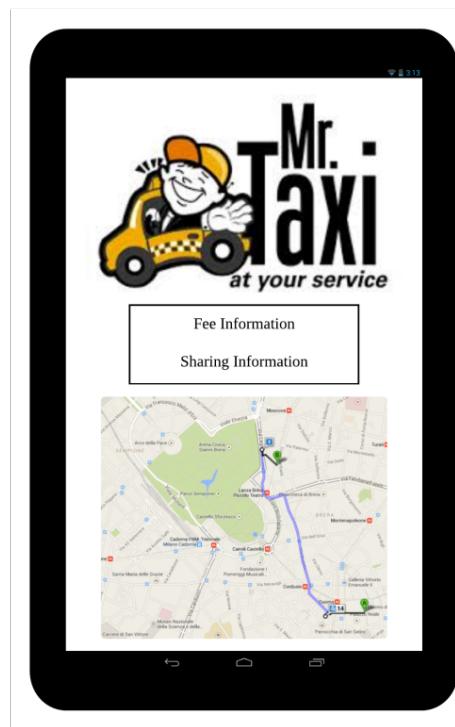


Figure 3.7: Taxi Driver Accepted Call Page mockup

Chapter 4

Scenario Identifying

4.1 Scenario 1

Visitor V wants to sign up into the system as a Passenger

V opens the mobile or the web app and he/she is immediately asked to log in or sign up. V clicks on the button "Sign Up" and is brought to the registration interface. He/She inserts the desired Username, Password and Email address and selects "Passenger" as type of user. Then V clicks on the button "Register" and, if the credentials are correct, he/she receives a confirmation message. The Passenger Home Page now appears on the app.

4.2 Scenario 2

Passenger A requires a standard ride R and driver D accepts

A clicks on the "Request" tab from the Passenger Home Page and the request interface appears on the app. A inserts the destination for his/her desired ride and doesn't check the enable sharing option, then clicks on the button "Request". D receives the incoming request sent by A and decides to accept the call. D receives a message with a summary of R, including indication for an optimal route, and also A receives a confirmation message with information about the taxicab ID of D and the estimated waiting time.

4.3 Scenario 3

Passenger A reserves a standard ride R. Taxi Driver D1 decline the call but second Taxi Driver D2 accepts

A clicks on the "Reserve" tab from the Passenger Home Page and the reservation interface appears on the app. A inserts the origin, the destination, the desired time for R and doesn't check the enable sharing option, then clicks on the button "Reserve". D1 receives the incoming reservation sent by A and decides to decline the call, so the reservation is sent to D2, that decides to accept the call. D2 receives a message with a summary of R, including indication for an optimal route, and also A receives a confirmation message with information about the taxicab ID of D2.

4.4 Scenario 4

Passenger A1 requires shared ride and another Passenger A2 is added to the same ride. The Taxi Driver D accepts

A1 clicks on the "Request" tab from the Passenger Home Page and the request interface appears on the app. A1 inserts the destination for his/her desired ride and checks the enable sharing option, then clicks on the button "Request". A2 does the same thing and, because they are in the same zone and they are going in the same direction, they are put together in the same ride. D receives the incoming request sent by A1 and A2 and decides to accept the call. D receives a message with a summary of R, including indication for an optimal route and the number of passengers, and also A1 and A2 receive a confirmation message with information about the taxicab ID of D the estimated waiting time and the total number of passengers.

4.5 Scenario 5

After a ride, Passenger A wants to see the receipt

A has just completed the ride that he/she requested. A opens the app and, after logging in, clicks on the "All Receipts" tab. A list of all his/her receipts appears in the app, ordered from the most recent to the oldest. A clicks on the

first receipt, which is the one that corresponds to the just completed ride, and sees all the details of the receipt.

4.6 Scenario 6

A Developer D access the app to introduce modifications to the system

D opens the mobile or the web app and he/she is immediately asked to log in or sign up. D clicks on the button "Log In" and inserts his/her credentials. If the credentials are correct, D has access to a specific interface dedicated to developers. D introduces modifications to the system and, after checking that everything is correct, submits the modifications. The app restarts and the new modifications are applied. D logs in again and verifies that everything works correctly.

Chapter 5

UML Models

5.1 Use Case Diagram

The Figure 5.1 gives an overview on the main actors involved in the system and the functionalities that they are able to execute.

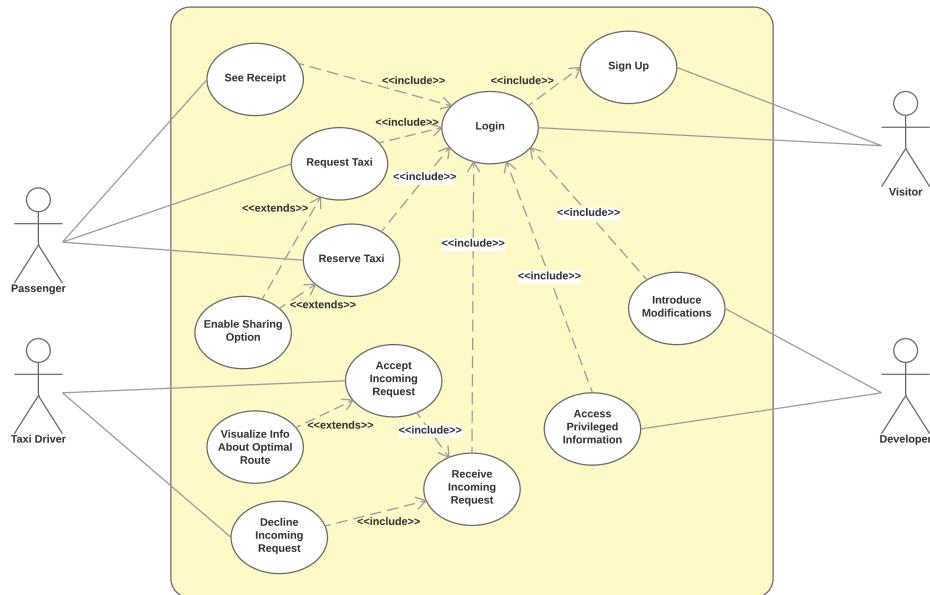


Figure 5.1: Use Case Diagram

5.2 Use Case Descriptions

Sign Up

Actor	Visitor
Related Requirements	[R01], [R02]
Goal in context	[G01]
Precondition	the Visitor access the initial application interface
Successful end condition	the Visitor is registered on the system as a passenger, taxi driver or developer
Failed end condition	the Visitor is not able to register. He/She is asked to try again
Trigger	the Visitor selects the "Sign up" button
Main Flow	<ol style="list-style-type: none">1. the Visitor fills in the registration form with his/her personal data2. the Visitor selects what kind of user he/she is3. the Visitor submits the form4. the System saves the new account information in its database5. the Visitor receives a confirmation message
Extensions	—

Table 5.1: Sign Up Use Case

Login

Actor	Visitor
Related Requirements	[R03], [R04]
Goal in context	[G02]
Precondition	the Visitor access the initial application interface
Successful end condition	the Visitor can now access his/her profile and interact with the system according to his/her privileges
Failed end condition	the Visitor is not able to login. He/She is asked to try again
Trigger	the Visitor selects the "Log In" button
Main Flow	<ol style="list-style-type: none">1. the Visitor insert username and password2. the System verifies his/her credentials3. the Visitor receives a confirmation message
Extensions	—

Table 5.2: Log In Use Case

Request Taxi

Actor	Passenger
Related Requirements	[R05], [R06], [R07], [R08], [R09], [R10], [R11]
Goal in context	[G03], [G05]
Precondition	the Passenger must be logged in
Successful end condition	the Passenger can access an information page with confirmation, taxi code and waiting time
Failed end condition	the Passenger receives an error message
Trigger	the Passenger select the "Request" button to access the request interface
Main Flow	<ol style="list-style-type: none"> 1. the System sets the current position of the Passenger as the origin for the ride 2. the Passenger insert the destination of the ride 3. the Passenger submits the request to the System 4. the Passenger receives a confirmation message
Extensions	<p>3.1 the Passenger selects the "enable sharing" option</p>

Table 5.3: Request Taxi Use Case

Reserve Taxi

Actor	Passenger
Related Requirements	[R05], [R06], [R07], [R08], [R09]
Goal in context	[G04]
Precondition	the Passenger must be logged in
Successful end condition	the Passenger can access an information page with confirmation, taxi code and summary of the reservation
Failed end condition	the Passenger receives an error message
Trigger	the Passenger select the "Reserve" button to access the reservation interface
Main Flow	<ol style="list-style-type: none"> 1. the Passenger insert origin and destination for the ride 2. the Passenger insert the reservation time 3. the Passenger submits the reservation to the System 4. the Passenger receives a confirmation message
Extensions	<p>3.1 the Passenger selects the "enable sharing" option</p>

Table 5.4: Reserve Taxi Use Case

Enable Sharing Option

Actor	Passenger
Related Requirements	[R12], [R13], [R14], [R15]
Goal in context	[G06]
Precondition	the Passenger must be logged in
Successful end condition	the Passenger can share the ride with other passengers
Failed end condition	there are no other passengers willing to share the ride
Trigger	the Passenger selects the "enable sharing" option from the request or the reservation interface
Main Flow	<ol style="list-style-type: none">1. the System verifies whether there are other passengers willing to share the ride2. the System calculate the fee percentage for the ride3. the Passenger receives a message with information about the shared ride
Extensions	—

Table 5.5: Enable Sharing Option Taxi Use Case

See Receipt

Actor	Passenger
Related Requirements	[R16]
Goal in context	[G07]
Precondition	the Passenger has completed the ride
Successful end condition	the Passenger access the receipt of the last ride
Failed end condition	the Passenger receives an error message
Trigger	the Passenger select the "All Receipts" button
Main Flow	<ol style="list-style-type: none">1. the Passenger access the chronology of his/her rides2. the Passenger selects the last ride3. the Passenger sees the receipt for the ride
Extensions	<p>3.1 the Passenger saves the receipt on his/her device</p> <p>3.2 the Passenger prints the receipt</p>

Table 5.6: See Receipt Use Case

Accept Incoming Requests

Actor	Taxi Driver
Related Requirements	[R17]
Goal in context	[G10]
Precondition	the Taxi Driver has received an incoming request or reservation
Successful end condition	the Taxi Driver accepts the request or reservation
Failed end condition	a System error occurs. An error message is shown to the Taxi Driver
Trigger	—
Main Flow	<ol style="list-style-type: none">1. the System shows to the Taxi Driver a request or reservation coming from a Passenger2. the Taxi Driver clicks on the "Accept" button
Extensions	—

Table 5.7: Accept Incoming Requests Use Case

Decline Incoming Requests

Actor	Taxi Driver
Related Requirements	[R17]
Goal in context	[G10]
Precondition	the Taxi Driver has received an incoming request or reservation
Successful end condition	the Taxi Driver declines the request or reservation
Failed end condition	a System error occurs. An error message is shown to the Taxi Driver
Trigger	—
Main Flow	<ol style="list-style-type: none">1. the System shows to the Taxi Driver a request or reservation coming from a Passenger2. the Taxi Driver clicks on the "Decline" button
Extensions	—

Table 5.8: Decline Incoming Requests Use Case

Receive Incoming Requests

Actor	Taxi Driver
Related Requirements	[R18]
Goal in context	[G09]
Precondition	the Taxi Driver must be logged in
Successful end condition	the Taxi Driver sees the request or reservation details and he/she is asked to click on "Accept" or "Decline"
Failed end condition	a System error occurs. An error message is shown to the Taxi Driver
Trigger	the Passenger sends a request or reservation to the System
Main Flow	<ol style="list-style-type: none">1. the System receives the reservation or request from a Passenger2. the Taxi Driver receives the reservation or request from the System
Extensions	—

Table 5.9: Receive Incoming Requests Use Case

Visualize Information About Optimal Route

Actor	Taxi Driver
Related Requirements	[R19], [R20]
Goal in context	[G11]
Precondition	—
Successful end condition	the Taxi Driver sees the information about the optimal route for the booked ride
Failed end condition	a System error occurs. An error message is shown to the Taxi Driver
Trigger	the Taxi Driver accept a request or reservation
Main Flow	<ol style="list-style-type: none">1. the System calculates the optimal route for the accepted ride2. an information message is shown to the Taxi Driver
Extensions	—

Table 5.10: Visualize Information About Optimal Route Use Case

Introduce Modifications

Actor	Developer
Related Requirements	[R21]
Goal in context	[G12]
Precondition	the Developer must be logged in
Successful end condition	the Developer successfully introduces modification to the System
Failed end condition	a System error occurs. An error message is shown to the Developer
Trigger	—
Main Flow	<ol style="list-style-type: none">1. the Developer access the "Modification" interface2. the Developer introduces modifications3. the Developer submits his/her modifications
Extensions	—

Table 5.11: Introduce Modifications Use Case

Access Privileged Information

Actor	Developer
Related Requirements	[R21]
Goal in context	[G12]
Precondition	the Developer must be logged in
Successful end condition	the Developer sees the information he/she needs
Failed end condition	a System error occurs. An error message is shown to the Developer
Trigger	—
Main Flow	<ol style="list-style-type: none">1. the Developer access the "Information" interface2. the Developer sees all the information about the System
Extensions	—

Table 5.12: Introduce Modifications Use Case

5.3 Class Diagram

Here is presented the UML class diagram in Figure 5.2. This diagram will be updated during the developing process especially by adding all methods:

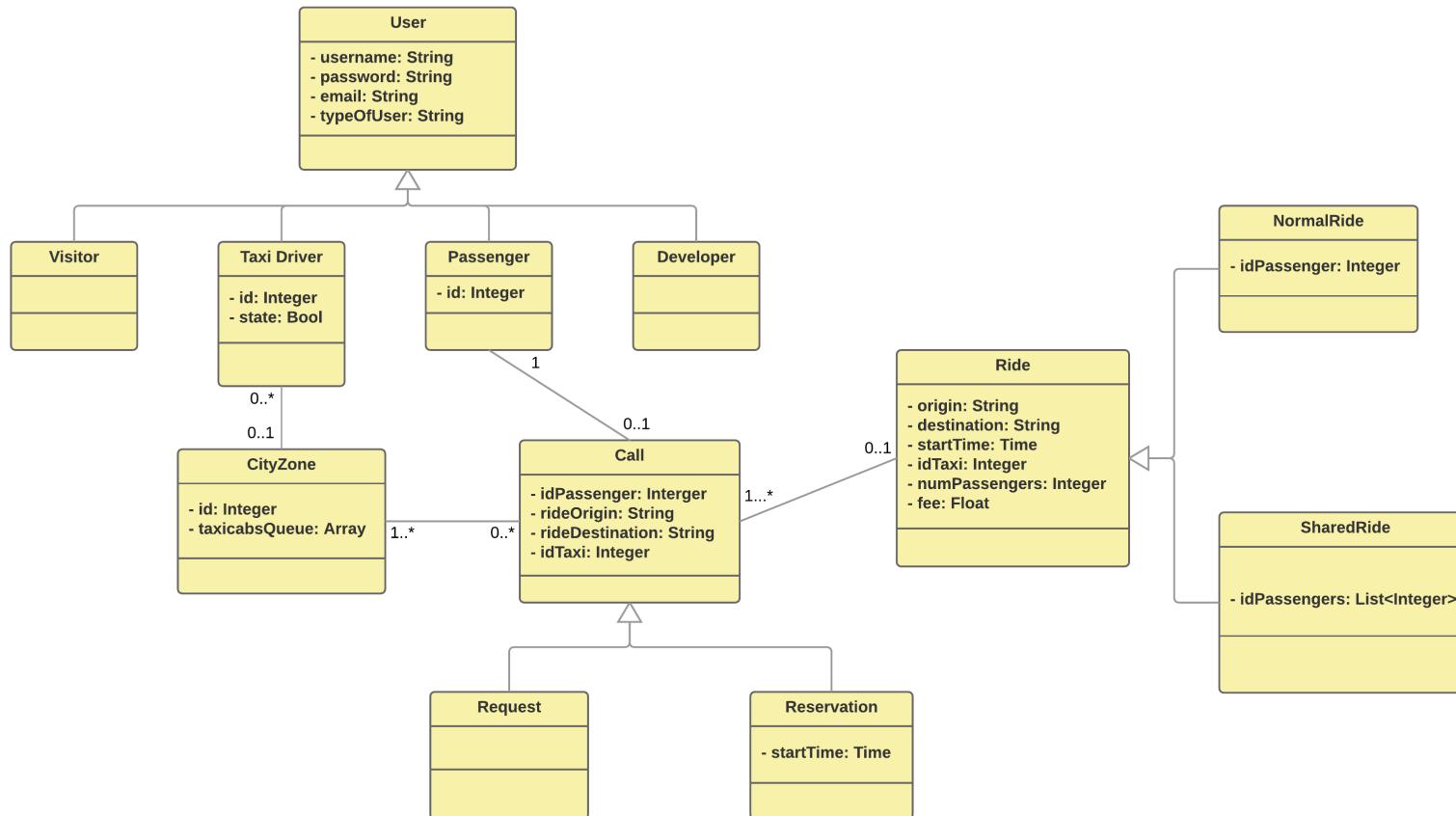


Figure 5.2: Class Diagram

5.4 Sequence Diagrams

Log In

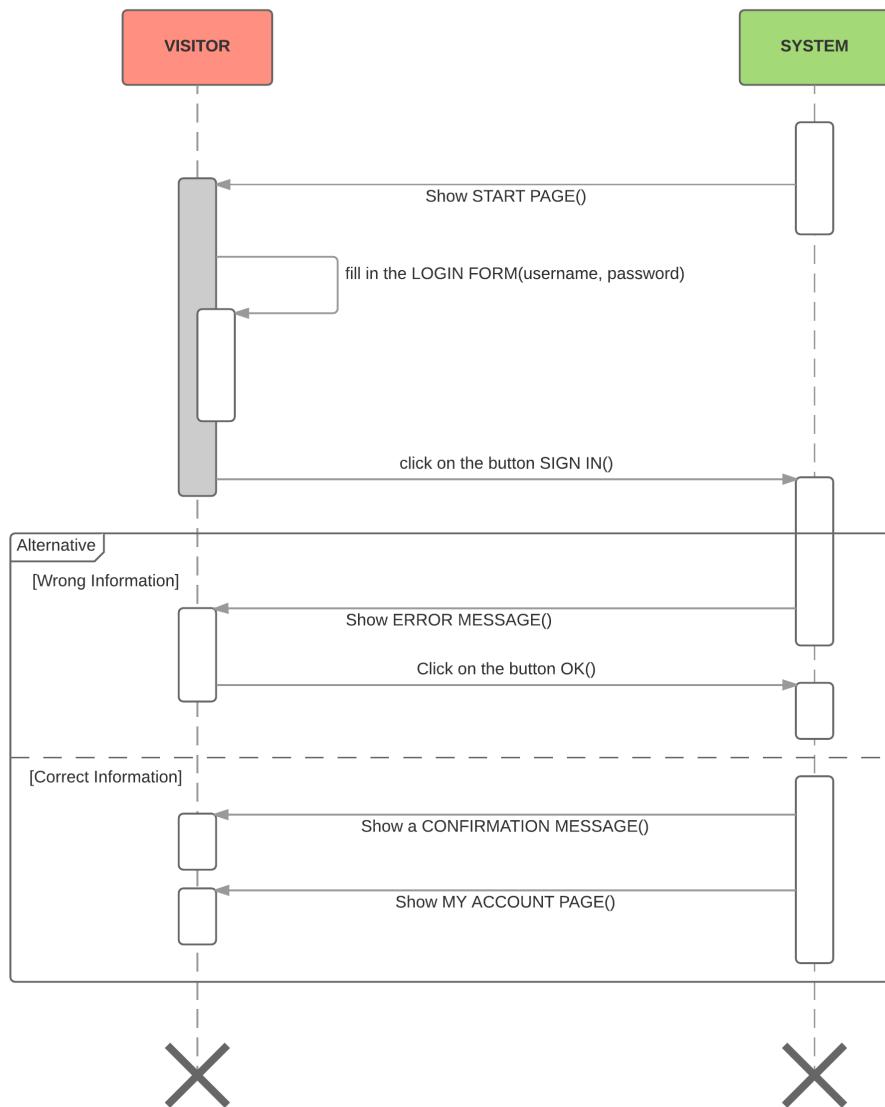


Figure 5.3: Sequence Diagram for Log In

Request a Taxi Ride

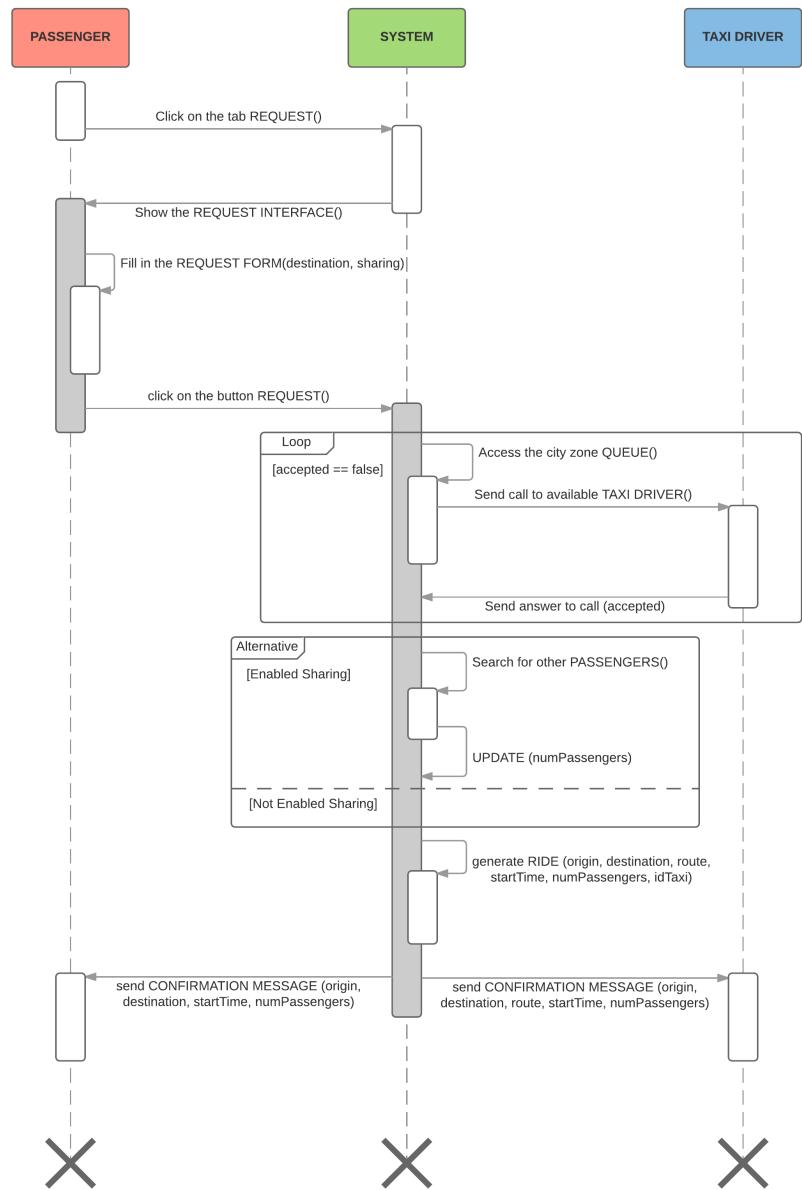


Figure 5.4: Sequence Diagram for Request a Taxi Ride

Reserve a Taxi Ride

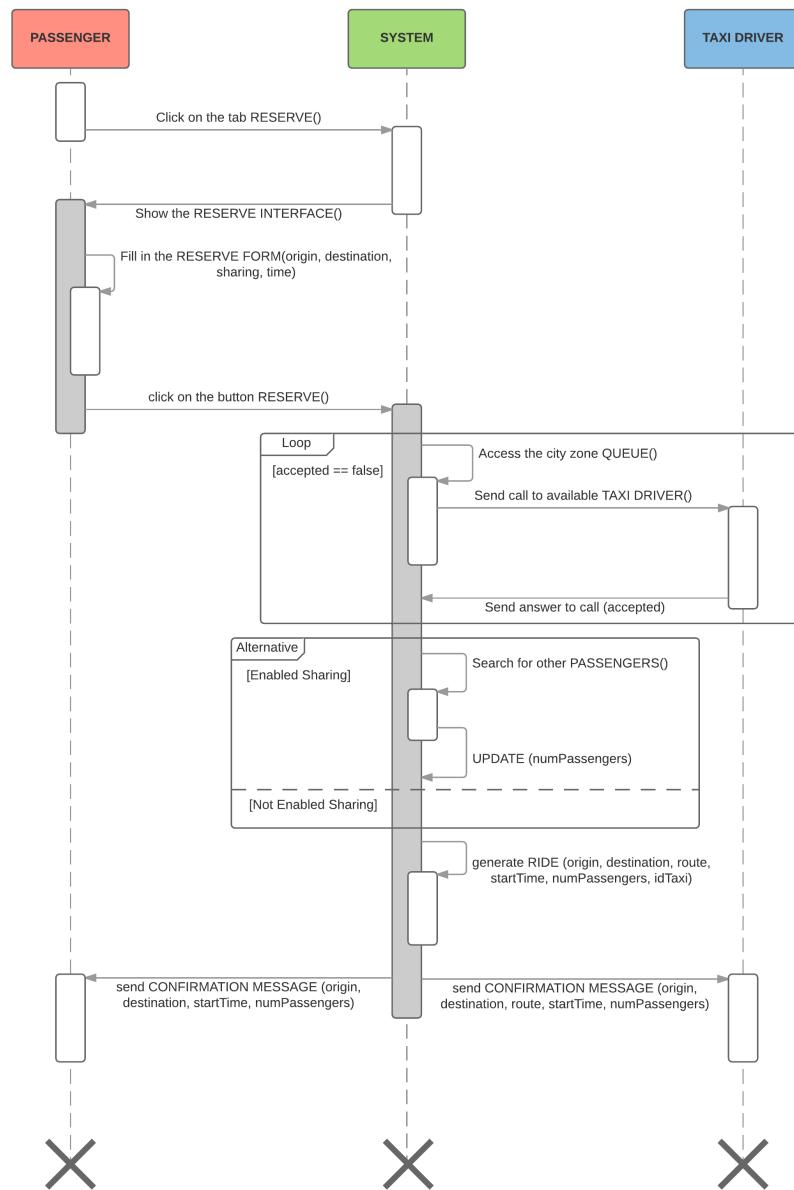


Figure 5.5: Sequence Diagram for Reserve a Taxi Ride

Introduce Modifications in the System

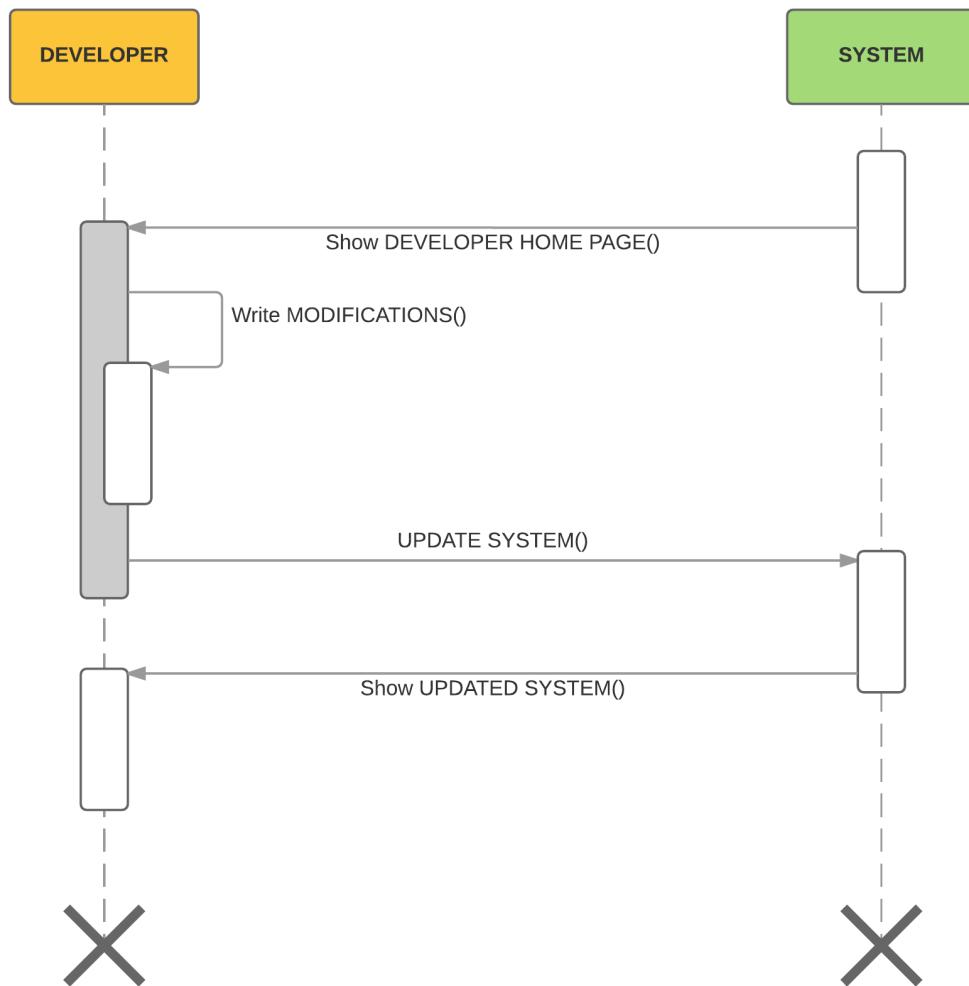


Figure 5.6: Sequence Diagram for Introducing Modifications

5.5 State Chart Diagrams

In this section the behavior of some entities presented in Figure 5.2 is exposed using UML state chart diagrams. The following state chart diagrams will give a simplified vision of entire application:

State Chart Diagram for Passengers

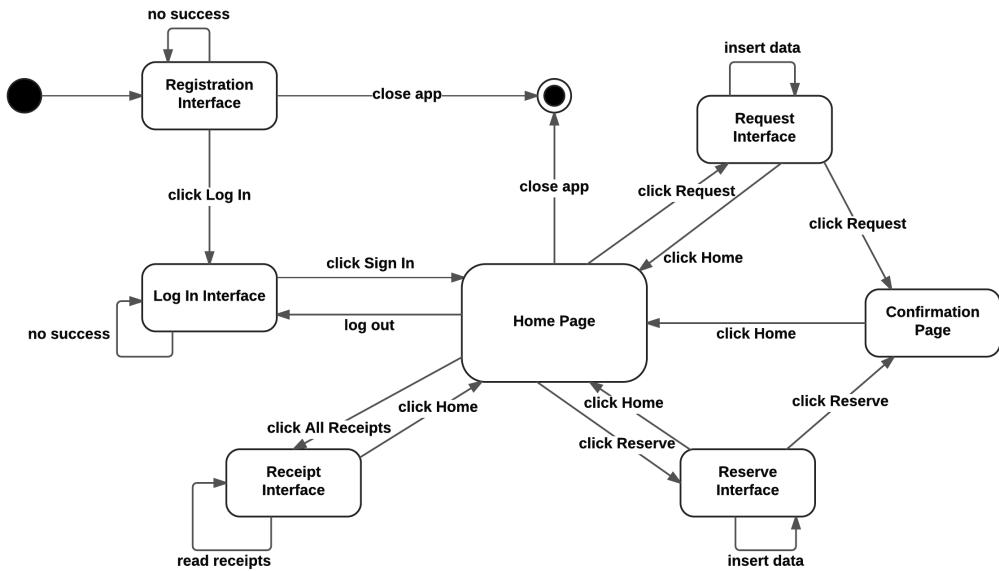


Figure 5.7: State Chart Diagram for Passengers

State Chart Diagram for Taxi Drivers

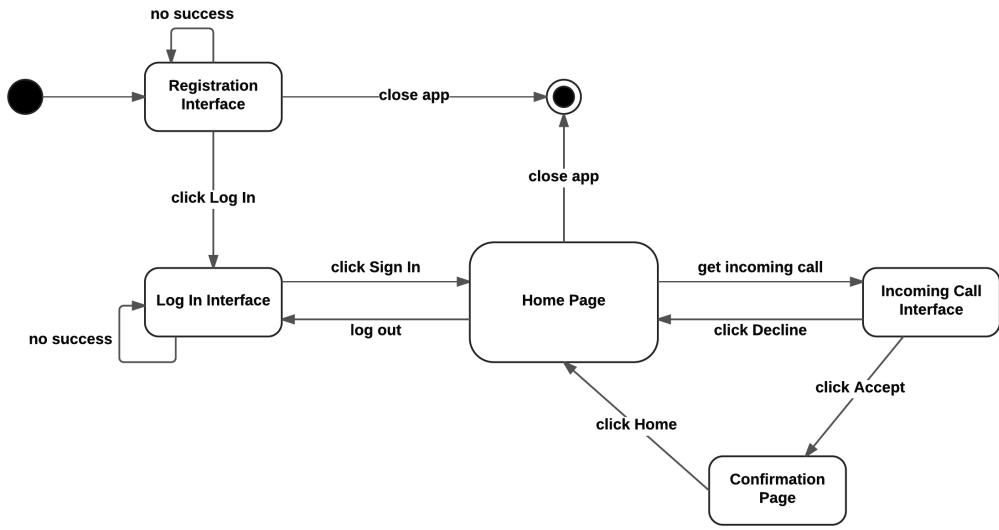


Figure 5.8: State Chart Diagram for Taxi Drivers

Chapter 6

Alloy Modeling

6.1 Alloy Code

6.2 World generated

Chapter 7

Used Tools

In this first requirements study phase the following tools were used:

- L^AT_EX and TeXMaker editor: to redact and to format this document
- Lucidchart (<https://www.lucidchart.com/>): to create the State Charts, the Class Diagram, the Sequence Diagrams, the Use Case Diagram and the mockups
- Alloy Analyzer (<http://alloy.mit.edu/alloy/>): to prove the consistency of our model