Use case - Call center makes payment on behalf of buyer

Use case

Step	Description	System
1	Call center person chooses to pay for items on behalf of buyer	Web shop
2	Call center person is directed to payment page	Point
3	Call center person chooses card payment method	Point
4	Call center person enters card details	Point
5	Call center person is redirected to result page	Point
6	Call center person returns back to web shop	Web shop

Implementation

To implement this use case check the most important parameters for required operations below.

Parameters of interest

Payment interface / Payment initialization

Check other important parameters form Buyer make payment use case.

Parameter	Usage
i-t-1-1_web-terminal-payment	0 = Normal payment by the buyer 1 = Web terminal payment by, e.g. call center person on behalf of buyer.