

# Use case - Merchant refunds payment

## Use case

Step	Description	System
1	Merchant wants to refund a payment	Web shop
2	Merchant is given a confirmation / error message	Web Shop

**Note:** One can refund an order which has been debited. If you try to refund an order that is not debited, an error will be returned.

## Implementation

To implement this use case, a web service call should be done, with all the mandatory parameters filled with the correct values, and the parameters of interest should have the predefined values as described below.

## Parameters of interest

### Server interface / Refund Payment (refund-payment)

Parameter	Usage
l-f-1-20_transaction-number	Transaction number identifying the payment transaction. Assigned by payment system.
s-f-1-30_payment-method-code	The payment method code.
i-f-1-3_refund-currency-code	Numeric ISO 4217 currency code.
l-f-1-20_refund-amount	Amount to refund.
s-t-1-36_order-note	Custom parameter reserved for shop system to use.