Matthew Lister

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Junior Front End Web Developer

I'm looking to secure a junior front end web developer position as I recently completed my diploma in Software Development from Code Institute. I'd like to further develop my ability with HTML, CSS and JavaScript languages in a practical and fast-paced environment working for a forward thinking company. Working with various languages has allowed to gain many skills including UI/UX and Defensive Design. Projects included an Environmental website and a Film Database which both had full CRUD design. Currently up skilling to React.Js and Three.JS

Languages & Frameworks

HTML | CSS | JavaScript | Python | Django | BootStrap | Git | MongoDB | SQL

Employment History

January 2016 – October 2020 - Digital Exchange Ltd
Position Held: IT Engineer and Web Content Developer

- Web Designer for our site
- Web Content writer
- Software support to all Microsoft Products
- 3rd Party Support for various software packages
- Full support to all Apple products

I worked on the 2nd line support technical team but I designed and produced all the content for the company website. Improving our online presence and moved us to at Number 1 when doing incognito Google searches for IT, Telecoms and Cabling in Sheffield helping improve company sales.

2015 – January 2016 - Progressive Care Ltd, September
Position Held: Senior on site Engineer and Software engineer

- Software support to all Microsoft Products
- 3rd Party Support for software packages

I worked on the software for the company including the Avaya phone system using BT Operations Manager software which is an extremely complex system that controls Avaya digital VOIP phones and the way they're set up.

2009 – September 2015 - Capita UK Ltd, Sheffield, September
Positions Held: Desk side Engineer, 2nd Line Support Engineer and now a Third Line Support Engineer

The calls are usually related to:

- Server Support and Exchange Server
- SCCM installs and other work via SCCM including some software packaging
- Software support to all Microsoft Products
- Citrix connection problems and Citrix software support
- Active Directory and Group policy faults, security groups and AppV profile support
- Network and VOIP support

- ITIL was also practiced as a standard compliance format to work alongside the council.

I support 100 + applications which includes the following:

- All Microsoft products
- VMware
- AutoCAD
- Citrix XenApps and its managed service desktop packages

2007 – February 2009 - BT Lynx, Chesterfield, November
Position held: Service Desk Agent

Duties and responsibilities include:

- Receiving and Logging IT faults from customers
- Diagnose and arrange parts to help fix the fault before the site visit was made
- Arrange shipping of parts to be delivered straight to site for the engineer to install
- Data entry using various software packages in regards to live calls

Education
May 2018 – October 2020 - Code Institute & Edinburgh Napier University

Software Developer Diplomas passed with Second Class Honours

May 2005 - 2006 - Computeach International, Dudley

CIW Web Professional / Designer
Information Technology Fundamentals - Diploma

January 2004 - August 2004 - Red Tape Studios, Sheffield

OCR (Oxford Cambridge & RSA) Level 2 Certificate in Dreamweaver 4/ MX

1995 - June 1997 - Tritec IT College, Sheffield; September

NVQ Level 1 - Information Technology and Support
NVQ Level 2 - Information Technology and Support
NVQ Level 2 - I.T Business and Administration

I have a full driving license which I have held for 23 years