

eCommerce Store User Story Testing

No.	Category	As a..	I want to..	so that I can..	Test Cycle 1	Test Cycle 2	Notes / Bugs
					Passed / Failed	Passed / Failed	
US01	Usability	shopper	understand what the store sells and to be able to navigate the website easily	so that I can decide if I want to purchase any products	Pass	Pass	
US02	Usability	shopper	be able to access the website on all types of device	use the device that is most convenient to me at the time	Pass	Pass	
US03	Branding	Store Owner	ensure the branding is clear and consistent across the website	know the user has a positive and coherent brand experience.	Pass	Pass	
US04	SEO	Store Owner	ensure the website is search engine optimised	be sure that users can easily find our website	Pass	Pass	
US05	Accessibility	Store Owner	ensure the website is accessible to all users	all users can use our website	Pass	Pass	
US06	Best practice	Store Owner	ensure the website is conformant to web development best practices	I know the development quality meets required standards	Pass	Pass	
US07	Compatibility	Store Owner	ensure the website is compatible with different browsers	users have a consistent experience no matter which browser they use	Pass	Pass	DEF008 minor issue with product review and blog comment buttons not rendering properly in Safari
US08	Security	Store Owner	ensure the website is secure	so that my business reputation is protected	Pass	Pass	
US09	Sorting and searching products	shopper	view and sort the full list of available products	find products by price, name, rating or category from the full list of products	Pass	Pass	
US10	Sorting and searching products	shopper	view and sort multiple categories of products simultaneously	find the products by price, name, rating or category across parent categories e.g. 'nutrition' or 'cycling'	Pass	Pass	
US11	Sorting and searching products	shopper	view and sort specific categories of product	find products by specific category e.g. 'running shoes' and sort by price, name or rating	Fail	Pass	DEF006 sorting by rating failing as products with no rating appeared above those with a rating
US12	Sorting and searching products	shopper	search products by name or description	find specific products that I'd like to purchase	Pass	Pass	
US13	Sorting and searching products	shopper	see products matching what I have searched for and the number of results returned	see whether the product I searched for is available	Pass	Pass	
US14	Sorting and searching products	shopper	view individual product details	see the price, description, product rating, product image and available sizes of products	Fail	Pass	Minor defect DEF003 on product detail page where 'No Rating' is not displayed if there is no rating.
US15	Registration and user accounts	shopper	register for an account	have a personal account and be able to view my profile	Pass	Pass	
US16	Registration and user accounts	registered user	log in and log out once I have registered	access my personal account information	Pass	Pass	
US17	Registration and user accounts	registered user	recover my password if I have forgotten it	reaccess my account	Pass	Pass	
US18	Registration and user accounts	registered user	receive a confirmation email after registering	verify that my account was successfully registered	Pass	Pass	
US19	Registration and user accounts	registered user	have a personal user profile	view my account information, order history and order confirmations.	Pass	Pass	

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US20	Purchasing	shopper	purchase an item without registering	quickly purchase items without the need to register	Fail	Pass	DEF004 minor defect on checkout page where wording for register and log in is not consistent with other pages.
US21	Purchasing	shopper	be able to select the quantity and size of product	purchase the product quantity I want and in the correct size	Fail	Pass	DEF001 - User can delete quantity of product and add to cart resulting in 500 error. Resolved by adding 'or 1 to quantity in add to cart view'.
US22	Purchasing	shopper	view products that have been added to my shopping bag	see the items I have selected and the total cost of the items in my shopping bag	Pass	Pass	
US23	Purchasing	shopper	adjust the quantity of items in my shopping bag	make changes to the contents of my shopping bag before checkout	Fail	Pass	DEF002 - User can enter negative numbers, decimals or delete quantity resulting in 500 error. Resolved by adding a HTML5 constraint to the quantity field.
US24	Purchasing	shopper	enter my payment information	quickly check out and pay for my items	Pass	Pass	
US25	Purchasing	shopper	view an order confirmation after checkout	verify that I haven't made any mistakes when entering my information	Pass	Pass	
US26	Purchasing	shopper	receive an order confirmation after checkout	keep a proof of purchase	Pass	Pass	
US27	Reviews	registered user	add a product review	provide a review of the product that I have purchased	Fail	Pass	DEF005 minor defect where wording and link colour is not consistent with other pages where asked to log in or register to leave a review (same applies to blog detail page).
US28	Reviews	shopper	read item reviews from registered shoppers	see how other shoppers rate the product	Pass	Pass	To change to verified purchase in future
US29	Administration	administrator	add a product	add new items to the store	Pass	Pass	
US30	Administration	administrator	edit / update a product	change product prices, descriptions, images and other product attributes	Pass	Pass	
US31	Administration	administrator	delete a product	remove items that are no longer sold	Pass	Pass	
US32	Administration	administrator	add a blog post	publish blog posts for users to read	Pass	Pass	
US33	Administration	administrator	edit / update a blog post	amend the content of blog posts	Pass	Pass	
US34	Administration	administrator	delete reviews	remove inappropriate reviews	Fail	Pass	DEF007 modal not appearing centered on page
US35	Administration	administrator	delete blog posts	remove old blog entries	Fail	Pass	DEF007 modal not appearing centered on page
US36	Administration	administrator	delete blog post comments	remove inappropriate comments	Fail	Pass	DEF007 modal not appearing centered on page
US37	Blog	shopper	see updates in relation to the company or interesting material	find out more about the company, related topics or events	Pass	Pass	