HAP Partners with Altegra Health for Wellness Visit Scheduling



This fall, HAP is partnering with Altegra Health to use their outreach service, My Advocate, to help Medicare members schedule a wellness visit with their doctor.

There's no cost for members to use this service, but they may have to pay a copay or other costs based on the services given during the visit.

If needed, My Advocate will help members find a primary care physician, with the help of the HAP Customer Service team. My Advocate will also provide information on community transportation resources to help members get to their appointments.

Members will get reminders about their upcoming appointment. Physicians will get a fax confirming the patient's appointment.

We appreciate your continued partnership with HAP and the exceptional care you provide to our members.