

## Care Coordination between Primary Care Physicians and Behavioral Health Providers



If a HAP patient is in your office and needs behavioral health support, you should follow the guidelines below.

- Direct the patient to call HAP's Coordinated Behavioral Health Management department at the number below.
- If the member won't call, the PCP can call on behalf of the member.
- Ask the member to complete a release of information form which will allow the behavioral health provider to provide information to the PCP.

**Coordinated Behavioral Health Management**  
**(800) 444-5755**  
**8:00 a.m. - 5:00 p.m., Monday to Friday**

Following these simple steps will ensure your patients obtain behavioral health services in a timely manner.