

Mauricio Flores

Phoenix, Arizona.

tejada0flores@gmail.com

+1 602 579 0915

Highly motivated and detail-oriented professional with over a year of experience in data analysis and cybersecurity. Proven track record of leadership, sales, and customer relationship management. Authorized to work in the US for any employer.

Skills

- Data Analysis: SQL, R, Python
- Cybersecurity: Network security, Firewall management, SIEM
- Fraud Detection Techniques and Methodologies
- Communication and Presentation
- Detail-oriented and Organizational Skills

Work Experience:

Data Conversion Analyst - Stenson Tamaddon - March 2023 to February 2024

- Utilized SQL and data analysis skills to convert and manipulate client data.
- Provided integration expertise and assistance to clients and colleagues.
- Identified and resolved issues to ensure smooth data integration processes.

Lead Associate Operations - JPMorgan Chase & Co - October 2022 to March 2023

- Provided operational support to branch leadership, including complaint resolution.

Assistant Service Manager/Senior Relationship Specialist - Desert Financial Credit Union July 2017 to March 2022

- Maintained and deepened financial relationships with members by administering deposit and loan products.

Sales Consultant - Midway Nissan - January 2017 to May 2017

- Assisted customers in choosing and finding their next vehicle.

Education:

- Bachelor's in Business Administration and Marketing - Unicaes
- Professional Certificate in Cybersecurity - Google Certificates
- Professional Certification in Data Analytics - Google Certificates

Languages:

- English: Fluent
- Spanish: Native