

Mauricio Dias

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SKILLS AND INTERESTS

Languages:

English, Portuguese – Fluent

French, German, Spanish – Basic

Software:

PowerPoint, Excel and Word – Advanced

Outlook, Access, WordPress – Intermediate

Interests:

Reading (Technology, Philosophy)

Learning new subjects (IT Enthusiast)

CAREER-RELATED EXPERIENCE

FQA Analyst

Summer 2019

Keywords Studios, Montreal, QC, Canada

- Test and assurance of products quality.
- Analyzed and solved issues in the virtual environment.
- Created detailed reports regarding products' issues and possible solutions.

Analyst Support

2016 – 2018

Locaweb, São Paulo, SP, Brazil

- Assisted clients with websites and database management.
- Analyzed and solved issues in the virtual environment.
- Documented data modification and implemented alternatives.
- Train new staff on service

EDUCATION

Diploma of College Studies (DEC) **Computer Science Technology**

2018 – 2020 (Ongoing)

LaSalle College, Montreal, QC

IT Technician Diploma

2015 – 2016

Senac, São Paulo, SP, Brazil