



# MAUREEN HERNANDEZ

systems engineer / program manager

## CONTACT

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## EDUCATION

**SYSTEMS ENGINEER:  
COMPUTATIONAL SYS.**  
2016  
Universidad de Los Andes (ULA)  
Merida, Venezuela.

## RELATED COURSES

- Introduction to Project Management | University of Adelaide | Adelaide X. 2016.
- Leadership for Engineers | DELFT University of Technology | DELFTX. 2017
- Analizing and Visualizing data with Excel | Microsoft Professional Program. 2018

## PROFILES

- <https://linkedin.com/in/maureenhernandez/>
- <http://ula.academia.edu/MaureenHernandez>

## ABOUT

With my Computer Science background, I understand the software industry deeply. In my early years, I performed as a full-stack dev but my strong organizational skills led me to management positions. I have learned the importance of excellent communicational and reporting skills. I'm very disciplined and honest. In my 6 years working with remote teams across the globe, I've learned that those two are crucial skills. I'm fluent in English, native in Spanish and sufficient in Portuguese.

## CORE COMPETENCIES

- |                            |                               |
|----------------------------|-------------------------------|
| Full Stack Development     | Customer Acquisition          |
| CMS Development            | Customer Care                 |
| Web Performance Analysis   | Strong Communicational Skills |
| Agile Methodologies        | Real-time Engagement          |
| Workflow Development       | Brand Strategy                |
| Perfomance Evaluation      | Response Monitoring           |
| Project Financial Planning | Quality Control               |

## EXPERIENCE

### PROJECT MANAGER / PROGRAM MANAGER / DIRECTOR OF OPERATIONS pixel2HTML | Feb 2017 - Current date

Started as a project manager and evolved to being the company director of operations. Managed a group of about 15 persons deployed in North America, South America, Europe, Asia, and Africa. Developed the company workflows and manuals for better project development, tracking, and closure. Set up accounting and time tracking tools for the team. Integrated new business models by expanding the company skillset. Successfully developed projects for Fortune500 companies.

### PRODUCT OWNER / FRONTEND SOFTWARE DEVELOPER ProgrammaGroup | Sep 2015 - Oct 2016

- Development of a software app for a US consultancy firm. Managed a group of 7 and performed as a product owner, project manager and frontend software developer. Led the process from client acquisition, requirements engineering to application architecture, development, and deployment. Integration of features for staff management and applications, staff background check, e-signatures, e-commerce, client management, project tracking, and task planning by the use of Django framework and a custom developed Rest API.