

Maulana Hasyim

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Bachelor of Informatics Engineering from Universitas Islam Negeri Syarif Hidayatullah Jakarta with a GPA 3.61 out of 4.00, specializing in Data Analysis, Data Visualization, and IT Business Analysis. Experienced in building dashboards, conducting business process modeling, and delivering actionable insights for enterprise organizations. Proficient in Power BI, Tableau, SQL, Python, and BPMN tools, with strong ability to transform complex datasets into strategic solutions that support decision-making and business growth.

Work Experiences

PT Bank Rakyat Indonesia (Persero) Tbk | Jakarta, Indonesia |

July 2025 - August 2025

Freelance Business Process Analyst

- Contributed to the business process leveling for agreement workflows at PT Bank Rakyat Indonesia (Persero) Tbk. using Microsoft Excel for detailed mapping.
- Conducted verification of business process flowcharts within ARIS Tools BPMN, checking alignment with PT Bank Rakyat Indonesia (Persero) Tbk's Standard Operating Procedures (SOPs) and established business process levels, while also validating BPMN notation, risk, and control elements.

PT Bank Rakyat Indonesia (Persero) Tbk | Jakarta, Indonesia |

April 2024 - January 2025

Data Analyst Intern

- Supported the Policy & Procedure Division in designing and developing interactive dashboards using Tableau with Excel as the data source.
- Created flowcharts for supporting Business Process Architectur & Business Process Modeling Team, flowcharts are made using ARIS BPMN Tools. Flowcharts that create is conduct PT Bank Rakyat Indonesia Tbk's business flow and IT systems.

PT Pertamina (Persero) | Jakarta, Indonesia |

March 2022 - September 2022

Data Analyst Intern

- Support the Technology & Development team for Shared Services Project Pertamina in the following activities, such as create, design, and build a Dashboard using Microsoft Power BI with data source from Microsoft Excel and SQL Server to be used by the Asset Management to analyze and assist business processes.
- Create Scope of Project Document and User Acceptance Testing Document for the documentation of the project using Microsoft Word.

Badan Nasional Pengelola Perbatasan (BNPP) | Jakarta, Indonesia |

March 2021 - June 2021

Web Developer Intern

- Support the Data & Information Division to improve and add features to the bnpp.go.id website to be used as an information website.
- Conducted Usability Testing for BNPP Website, which helped the web developer team redesign BNPP Website.

Education Level

Universitas Islam Negeri Syarif Hidayatullah Jakarta | Jakarta, Indonesia |
Bachelor of Informatics Engineering with GPA 3.61 out of 4.00.

September 2018 - July 2025

Organizational Experience

Unit Kegiatan Mahasiswa (UKM) Bahasa UIN Jakarta

December 2018 - December 2019

Member of UKM Bahasa - Foreigns Language Association (FLAT) UIN Jakarta

- Actively participated in various language-learning programs. Collaborated with fellow members to improve foreign language skills through group discussions and workshops.
- Contributed to the planning and execution of language workshops and assisted in organizing the annual language festival, responsible for managing event logistics and participant registration.

Certifications

- **Complete Guide to Power BI for Data Analysts** - Microsoft Press (2025)
- **Learning SQL Programming** - National Association of State Boards of Accountancy (NASBA) (2025)
- **Excel Essential Training (Microsoft 365)** - National Association of State Boards of Accountancy (NASBA) (2025)
- **Business Analysis Foundations: Business Process Modeling** - International Institute of Business Analysis™ (IIBA®) (2025)
- **Business Analysis Foundations** - Project Management Institute (2025)
- **Data Analytics Course** - My Skill Academy (2023)
- **Data Analytics Mini Course** - RevoU (2023)
- **SQL Course** - Progate (2021)
- **Certified International Specialist Data Visualization (CISDV)** - Cybertrend Data Academy (2020)
- **Introducing to Programming Using Python** - Microsoft (2020)
- **Certified International Data Development Fundamentals (CIDDF)** - Cybertrend Data Academy (2020)
- **Software Development Fundamental** - Multimatics ID (2018)

Hard Skills

- **Data Analysis & Data Visualization:** Microsoft Power BI, Tableau, Google Looker Studio, Google BigQuery
- **Business Process Tools:** ARIS BPMN, Microsoft Visio
- **Office & Design:** Microsoft Office, Adobe Photoshop, Adobe Premiere Pro, Canva, Figma
- **Databases & Programming:** SQL, Python

Soft Skills

Analytical Thinking | Problem Solving | Communication | Teamwork | Adaptability | Attention to Detail

Languages

- Indonesian - Native
- English - Professional