

# Maulik Mann

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## EDUCATION

### Honours Bachelor of Science Computer Science Co-op

September 2020 – December 2024

Brock University, St Catharines, Ontario

#### Key Courses:

- COSC 3P32: Database Management Systems
- COSC 3P71: Artificial Intelligence
- COSC 4P01: Software Engineering

## WORK EXPERIENCE

### End-User Computing Co-op

May 2023- January 2024

Meridian Credit Union, St Catharines, Ontario

- Provided comprehensive technical support to remote and on-site staff, addressing a variety of IT-related issues ranging from hardware to software such as laptop reimaging, device repair/replacements, and device troubleshooting.
- Demonstrated proficiency in utilizing Microsoft Configuration Manager and PowerShell extensively for remote troubleshooting/assistance and deploying scripts to rectify vulnerabilities identified by the Tenable Nessus Agent

### Website Developer Co-op

September 2022 –January 2023

Civiconnect, Beamsville, Ontario

- Developed visually appealing and fully functional websites tailored to meet the unique requirements of local businesses. Collaborated effectively with cross-functional teams, including Digital Marketing and Systems Administration. Additionally, facilitated client presentations, showcasing prototypes and operational websites, to ensure alignment with business requirements and objectives.
- Utilized Figma for website prototyping, Webflow for website development, ensuring cross-platform compatibility from desktop to mobile. Transferred Webflow code to a React project for deployment by the System Administration team. Employed Strapi as a CMS for the website.

### Kitchen Expo

June 2021 – August 2022

Avani, Brampton, Ontario

- Oversaw kitchen operations by efficiently organizing food orders based on timing and size. Maintained clear communication with fifteen colleagues, including chefs and servers, to coordinate the timely delivery of orders. Ensured seamless coordination between the kitchen and dining room to prevent any discrepancies.
- Improved management proficiency through overseeing the entirety of kitchen operations and effectively managing all orders. Additionally, honed teamwork skills by collaborating closely with colleagues, strengthened customer support abilities through interactions with customers, and developed resilience in working under pressure to ensure smooth kitchen operations even during peak hours.

## TECHNICAL SKILLS

- Proficient in a variety of programming languages, including Java/Kotlin, C/C++, HTML/CSS, JavaScript and Python.
- Experienced in SQL databases, with knowledge of MySQL and PostgreSQL.
- Ability to develop websites and native IOS and Android Apps
- Familiar with frameworks such as React, Vue, and SwiftUI.
- Proficient in Microsoft Word, Excel, and Outlook.