

Research participation consent

1. General information

The Research Ethics Committee of Instituto Superior Técnico, in order to ensure that studies are conducted within the appropriate legal framework and that the ethical standards that research must meet are respected, require that the participants in any study give informed consent as outlined in section 4.

2. Survey description

The main objective of this study is to understand user's intention to use Mobility as a Service, as is funded by the Fundação para Ciência e Tecnologia (PTDC/GES-TRA/3353/2020), developed by the Faculty of Architecture (FA), the Instituto Superior Técnico (IST) and the Instituto Superior de Economia e Gestão (ISEG) of the University of Lisbon. The researchers responsible for this survey are Mauricio Orozco-Fontalvo (IST) and Professor Filipe Moura (IST), take responsibility for conducting this survey as well as the storage and processing of collected data.

3. About your participation

As a participant, you will be asked to answer a set of questions about your commute and preferences regarding new technologies and travel experience. These questions are not to identify you, but only to characterise your profile. Your participation in this study is voluntary and free, so you can withdraw at any time without having to provide any justification. Whenever you feel at risk, uncomfortable, you are free to give up. The information provided will only be recorded after your approval at the end of the questionnaire.

However, it is up to us to inform you that, in order to be able to understand your intention to use MaaS, you will be asked for the city where you live, your age group, gender and other socioeconomic questions.

However, even in these cases, the probability of identification is very unlikely as this information does not unambiguously identify a specific location, person, or age (only the age group).

This study was reviewed and approved by the Ethics Committee of Instituto Superior Técnico (IST). The process will be overseen by the IST Data Protection Officer, prof. Carlos Ribeiro (dpo@ist-id.pt)

The collected data will be used for statistical purposes only, it will not be communicated to any entity other than those involved in this study and no response will be analysed or presented individually.

After submitting your answers, you have the right, at any time, to ask the researchers for access to personal data concerning you, as well as the rights to rectify, erase, limit and oppose the treatment, including the right to withdraw consent at any time, without prejudice to the eventual lawfulness of the previously consented treatment. To do so, you must register the code that will be given to you at the end of the survey and send an email to the researchers responsible for the project, whenever you want. You also have the right to file a complaint with the Portuguese National Data Protection Commission (CNPD).

If you have any questions regarding the survey, you can contact one of the following researchers: Mauricio Orozco-Fontalvo (mauricio.orocho@tecnico.ulisboa.pt) or Filipe Moura (fmoura@tecnico.ulisboa.pt).

4. Terms of consent

I declare that I am aware of the purpose of this research and the conditions of my participation in it, as set out below in detail:

1. I understand that my participation in this research consists of answering questions in a questionnaire freely and voluntarily;
2. I understand that the sociodemographic information that I disclose to researchers will not be used in any way for my subsequent identification;
3. I have been informed that my data will never be disclosed;
4. I authorise the scientific publication of the results obtained in this investigation, provided that the information is treated in such a way that my identification cannot be carried out;
5. I have been informed that my participation in the study is voluntary, does not involve any risk and that I will not receive any financial compensation for my participation in the study;
6. I understand that, if interested, I can access the study results once published in any scientific channel;
7. I have been informed that I can withdraw my consent and/or refrain from participating in the study without any problem;
8. was informed that I can contact the researchers involved in case I need any clarification on any aspect related to this study through the emails indicated in this terms.

By answering the survey, I declare having been informed of the objectives and usefulness of the study. I may ask questions to clarify my doubts. I freely agreed to participate in the study.

NOTE: Your responses will remain anonymous throughout the entire process, and will be stored and encrypted in accordance with the European Parliament's EU Regulation 2016/679 on the protection of natural persons with regard to the processing of personal data.