

# Mohamed Ismail

**Junior  
devlopper**

## Qualities

**Quick learner - Problem-solving - Team player - Pro-active - detail-driven - punctual - Well Organised - Driving licence - Problem-Solving**

## Profile

I am currently a student in the midst of completing my studies in MSc Computer Science. I am changing my career path, and I have over 15 years of previous experience in the hospitality industry. I have developed the skills required to commit to and assist any employer. To kick start my new career, I seek a position in data science

## Technologies

Html - CSS - WordPress - Bootstrap - Java - javaScript - Python - SQL - Exel - Linux - Microsoft - Mac

## Education

### **University of York/(Self-paced)Computer Science (MSc)**

November 2021 to present Birmingham

Modules include Algorithm and data structure, Advanced programming, Computer architecture and operating system, Artificial intelligence and machine learning, Computer and mobile network, Software engineering, Big Data analytics and cybersecurity threats.

### **Netcomp/lvl3 diploma in IT (BTec)**

August 2021 to November 2021, Birmingham

Module include Hardware, Network, MAC address, IPv4, IPv6, Subnetting, Wiring and testing cable, Device and technologies, Security, Network Security, Storage and RAID, Mobile, Open source, Proprietary, system and platform, Windows, iOS, Linux, Native tools, Powershell, Virtualisation, Cloud, Cloud security, DOS types, API, Malware, Threat mitigation, Policies, Cookies, Proxies, Business process.

- + **Preparation for certification:** CompTIA A+, Network+ and Security+

**University of Birmingham/Hospitality business management (BA)**

September 2017 to June 2021, Birmingham

Modules include Hospitality studies, People and organisation, Business principle, Customer experience management, Operational finance, Revenue management, Marketing Management, Digital Marketing, Strategic management, Operation management and Financial strategy

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**Work Experience****Mo252 Ltd/Freelance**

January 2020 to Present, Birmingham

I offer solutions to small businesses and clients. Primarily creation of static websites or different e-commerce stores with WordPress and Elementor. I am focusing on customer satisfaction by providing the right option to the right consumer. I am also helping the customer by diagnosing problems and resolving the user's issues with their machines.

**Hoar cross hall/Senior Chef de parti**

April 2016 to December 2019, Burton-upon-Trent

I was in charge of managing various sections of the hotel's kitchen, staff training and the food development of Henry's Cafe. Hoar Cross Hall is a luxury country house in West Midland, and customer satisfaction was an important KPI. It was essential to meet the customer's needs and quickly find solutions to any problems.

**Swiss Army/Executive chef**

August 2015 to April 2016, Switzerland

As an executive chef, I was in charge of the costs and stock management. The operations of the dining hall and the officer's restaurant. The control of the diet and subsistence of 300 soldiers in base and on the field. I was ensuring the excellent practice of a team of 10 to 12 chefs.

**Holycow Gourmet Burger/Training supervisor**

July 2012 to April 2015, Switzerland

As a training supervisor, I was in charge of the best practice and standardisation in 5 branches across the country. I had to educate the staff on the legislation, hygiene, customer service, and culture. I was also in charge to help or replacing the manager of an underperforming branch to ensure that the customer expectations met the service provided.

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**Language**

Well developed communication skills oral and written in **French** and **English**

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## **Additional Skills**

**Highly skilled** in Microsoft Office suite / G-Suite / Adobe Photoshop / Illustrator / InDesign / Premiere Pro / After effect / Final cut / Motion / Logic Pro / Sony Vegas / DaVinci Resolve.

An **advanced** user of Microsoft Windows, Mac and Linux

I **enjoy** watching football, gaming, youtube, coding and my family