

MAURICIO ANDRES GARRIDO VALDES

SOFTWARE ENGINEER WITH MENTION IN BUSINESS



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PROFILE

I am a programmer specialized in web application development, with professional experience as a Fullstack developer and CRM administrator, specifically in Zendesk, in which I am certified. I have extensive experience using JavaScript, Python and PHP programming languages, as well as database modeling and SQL query creation. In addition, I have expertise in ETL processes using Python and in generating reports using tools such as Power BI or Data Studio. I enjoy working in collaborative teams and making available my knowledge and creativity to develop innovative solutions together with others. Additionally, I have personal interests in music and art, because I am Guitarist, which provides me with a creative mindset and a unique perspective. I possess a proactive attitude and a willingness to learn, enabling me to tackle any task with determination and efficiency. I have used React in several projects, demonstrating advanced skills in its implementation and optimization.

KEY SKILLS

Problem Solving: Proficiency in addressing challenges and finding effective solutions in situations requiring overcoming obstacles or working with incomplete or inconsistent data.

Proficient development skills: I have experience in programming languages such as HTML, CSS, and JavaScript, as well as in the use of popular frameworks and libraries. I am capable of creating attractive and functional websites, optimized for an excellent user experience. Additionally, I have knowledge in responsive design, database integration, and optimization and performance techniques.

Data manipulation and business intelligence: I have experience in data extraction, transformation, and loading (ETL), as well as in creating reports and visualizations to support business decision-making. My ability to interpret and analyze data allows me to identify patterns, trends, and opportunities that drive growth and efficiency in organizations.

Organization: Competence in sorting and structuring data in an orderly manner, facilitating its retrieval and subsequent analysis.

High attention to Detail: I strive to be accurate in my work, and I make sure everything is in order and error-free before I consider the job complete.

Deadline Compliance: I have experience in meeting deadlines and target dates for completing data entry tasks and delivering reports promptly.

PORTFOLIO :

<https://mauricio9203.github.io/portfolio/>

EDUCATION

Ingeniero Informático Empresarial (software engineer with mention in business)

University of Talca, Talca, Chile – Duration: 5 years (2015 – 2019)

WORK EXPERIENCE

Full Stack Developer – ZerviZ, Santiago, Chile (December 2021 – May 2023)

- I developed applications using React for integration into Zendesk CRM.
- I collaborated closely with my clients' development teams for the creation and maintenance of their databases and API services.
- I was responsible for analyzing and defining the technical and functional requirements of the applications requested by clients.
- I developed ETL systems to extract data from the Zendesk CRM using the API provided by the platform.

Full Stack Developer – Kamaleon, Talca, Chile (December 2020 – December 2021)

- Defined the functional and non-functional requirements to meet the needs of my clients.
- Designed the relational model of the databases for the web applications.
- Developed the backend of the applications using PHP.
- I created the frontend using Bootstrap, CSS, JavaScript and several additional libraries.
- Implemented unit testing to ensure the quality and functionality of the software.

SKILLS

- Experience in pressured situations/ability to manage time.
- Self-taught.
- High attention to detail.
- Excellent communication skills
- Logical and critical thinking.
- Analytical and with good reasoning skills
- Creativity
- Adaptability
- Teamwork
- User Research
- Applied Artificial Intelligence (AI)
- Reliable and confident
- Leadership skills
- Empathy
- Patience
- Proactive attitude