

MAURICIO GARRIDO

FULLSTACK DEVELOPER

Open Work Partner Visa valid until June 24, 2029

SKILLS

- **Web Development:** React, JavaScript, Python, PHP, SQL
- **Machine Learning**
- **Zendesk Expertise:** Configuration, Integration, SLA
- **Data Extraction & ETL:** Python, Pandas
- **Technical Documentation & Training**
- **API Integration & Optimization**

PROJECTS

Deposit Approval Predictor

[Link: View Project](#)

- Built a machine learning web app to predict deposit approval, using Python for the back-end and JavaScript, CSS, and Bootstrap for the front-end. The model analyzes banking data to provide predictions based on customer behavior and financial history.

CONTACT

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🌐 [View Portfolio](#)

🌐 [Linkedin](#)

REFERENCES

Jim Nicol

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Quant Property Solutions

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ABOUT ME

I am a full-stack web developer with expertise in CRM administration and Zendesk configuration. I specialize in building dynamic web applications using React, JavaScript, and Python. Certified in Zendesk, with experience in database modeling, SQL, and ETL processes. I continuously adapt to new technologies, combining technical skills with strong communication to develop innovative solutions tailored to client needs.

PROFESSIONAL EXPERIENCE

Zendesk Solutions Consultant & Developer (Zerviz)

November 2021 - April 2023

- **Zendesk Configuration:** Customized and configured Zendesk to optimize user support and operational efficiency.
- **Client Meetings:** Held meetings with clients to gather requirements and execute tailored configurations.
- **Application Development:** Developed custom applications for Zendesk using React and client-provided APIs.
- **Data Extraction & ETL:** Extracted and processed data using Python and Pandas, implementing ETL processes for data visualization.

Fullstack Developer (Kamaleon)

December 2020 - November 2021

- **Database Design:** Designed and implemented SQL database structures based on client requirements.
- **Front-End Development:** Developed user interfaces with JavaScript, React, and Bootstrap.
- **Back-End Development:** Built server-side logic with PHP to ensure efficient back-end performance.

Freelance Web Development & Zendesk Consulting

May 2023 - Present

- **Project Development:** Designed personal projects using React, Python, and API integration.
- **Zendesk Consultancy:** Configured integrations, SLAs, and optimized Zendesk setups for various clients.
- **Data Extraction & ETL:** Led data extraction and ETL processes to improve client data analysis capabilities.

EDUCATION

Business Informatics Engineering
University of Talca.