

Define a strategy for acquiring knowledge about the SIFA online system-as-is and for eliciting requirements on the SIFA online system-to-be. Suppose the SIFA online system-to-be must implement paper-less management of the students' careers and fully support access through smartphones.

The strategy must include: (a) the full set of stakeholders, explain why each stakeholder is relevant to the elicitation process; (b) each stakeholder must be associated with one or more elicitation strategies, motivate the strategies, and describe the type of information that will be acquired exploiting the strategies.

The strategy must be organized into a (c) workflow of elicitation activities. Make clear what information is collected with each step, and how (and if) the collected information will be exploited for other steps of the workflow. Remember that in addition to stakeholder-driven elicitation strategies, there are many artifact-driven strategies. Motivate all your choices.

The assignment can be produced either in English or Italian.