

MATTHEW FELICIANO

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PROFESSIONAL SUMMARY

Versatile Software Engineer with experience in DevOps and full-stack development, specializing in Backends for Frontends (BFFs) and Micro Frontends (MFEs). Proficient in JavaScript, React, Node.js, PostgreSQL, Java, Python, Docker, and Kubernetes, with expertise in CI/CD pipelines, infrastructure automation (IaC), and cloud services (AWS/Azure). Combines technical skills with a customer-focused approach to build scalable, efficient applications while optimizing deployment processes and enhancing system reliability.

PROFESSIONAL EXPERIENCE

Intercontinental Exchange

Jacksonville, FL, USA

Software Engineer I

03/2025 - Present

- As a Software Engineer I, I focus on DevOps and full-stack development, ensuring efficient software delivery and scalable application architecture. I design and maintain CI/CD pipelines, automate infrastructure with IaC, and enhance system reliability through monitoring and troubleshooting. Additionally, I develop Backends for Frontends (BFFs) to optimize API interactions and implement Micro Frontends (MFEs) for modular applications.
- I work with Docker, Kubernetes, and cloud services (AWS/Azure) to support containerized applications and streamline deployments. By integrating automation, security best practices, and modern development methodologies, I help improve system performance and development workflows.

General Assembly

Remote

Software Development Trainee

05/2024 - Present

- Developed and deployed multiple projects utilizing technologies such as React, Node.js, Express, Python, Django, PostgreSQL, and MongoDB.
- Built RESTful APIs and integrated front-end and back-end systems to create dynamic, data-driven applications.
- Applied Python for data manipulation, automation, and backend scripting to enhance application functionality.
- Collaborated with peers in agile development environments, emphasizing clean, maintainable code and scalable solutions.

Total Quality Logistics

Jacksonville, FL, USA

DROP TRAILER ACCOUNT REPRESENTATIVE

09/2023 - 10/2024

- Results-driven Account Representative with a track record of coordinating freight tenders for over 100 brokers, ensuring timely delivery and optimized asset use
- Skilled in monitoring asset performance to reduce downtime and boost operational efficiency
- Strong relationship-building skills, consistently fostering customer loyalty and driving repeat business

Bankers Life and Casualty

West Palm Beach, FL, USA

INSURANCE AGENT

10/2020 - 09/2023

- Drove client acquisition through strategic cold calling, consistently exceeding sales targets and earning performance bonuses five times
- Conducted in-depth client consultations, optimizing insurance solutions to maximize household coverage and revenue potential
- Certified and trained over 50 agents annually, ensuring compliance and skill development.

PROJECTS & OUTSIDE EXPERIENCE

College Tax and Retirement Strategies - [Link to project](#)

Jacksonville, FL, USA

Web Developer

12/2024 - Present

- Developed and Deployed a Responsive Web Application: Designed and built a fast, mobile-friendly, and accessible customer-facing informational website for a tax firm using React, JavaScript, and Tailwind CSS.
- Implemented Modern UI/UX Practices: Leveraged Tailwind CSS to create a clean and professional design, ensuring a seamless user experience across devices.
- Managed Full Deployment Process: Independently handled deployment and hosting, ensuring reliable access and optimal site performance for clients.
- You can see this page at CTRS.tax

SKILLS

Skills: HTML/CSS, JavaScript, React.js, MySQL, Data Analysis, Git, SEO, Salesforce, Sales, Customer Service, Postgres, Docker, Python, Django, Render, Google Cloud Platform, Java, Email.JS