Partial Day Operating Room Block Scheduling An Mixed Integer Programming Approach

Erik P Bertelli* Candi Yano*†

*Industrial Engineering and Operations Research Department University of California, Berkeley

> [†]Haas School of Business University of California, Berkeley

> > POMS 2017





- 1 Problem Overview
 - Motivation and Context
- 2 Problem Formulation
 - Objective Function and Scheduling Constraints
 - Hospital Ward Dynamics and Capacity Utilization
- 3 Numerical Example and Insights





Problem Motivation

Non-HMO hospitals face specific OR scheduling challenges:

- Compete against other surgical centers for surgeons
 - Negotiate over allocation of OR time
 - Need to account for preferences of non-employee surgeons
- Balance profit generated directly or indirectly by surgeries against resource constraints
 - Limited time available in OR
 - Overtime in OR after end of nursing shift incurs costs and leads to higher turnover
 - Post-surgical hospital ward capacities
- Goal is to set time allocations to maximize profitability
- We have observed hospitals struggle with these decisions





Problem Backdrop

- Lower insurance payouts in recent years encourage shorter hospital stays
- Hospitals have responded by downsizing hospital wards
- Need to schedule OR more carefully to keep hospital ward occupancy more stable
- Lack of available beds in downstream wards can lead to delay of surgeries





Past Research

Previous research has considered:

- Allocate entire day blocks to smooth ward bed occupancy (Belien and Demeulemeester 2007)
- Generalize the above model to allow for multiple wards and half day blocks (Belien et al. 2009)
- Maximize OR utilization and smooth bed occupancy while accounting for uncertainty in surgery length (van Oostrum et al. 2008)
- Allocate full day blocks to different specialties while accounting for step-function nursing costs and smoothing bed occupancy (Benchoff, Yano and Newman 2017)



Problem Setting

Assign physicians to partial day surgical blocks over a four-week horizon to maximize profit considering the following:

- Profit accruing from each surgeon is concave function of hours assigned
- Costs for overtime in the ORs
- Hospital ward capacities and adverse consequences for patients beyond capacity of preferred ward
- Schedule must repeat after four-week cycle
- Individual physician requirements and preferences





Negative Outcomes from Exceeding Ward Capacity

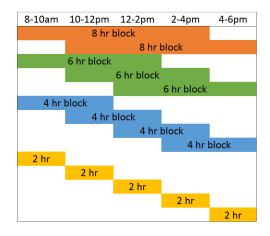
- Patients placed in the "wrong" ward with nurses who have less experience with the patient's medical condition
 - more likely to have complications
 - more likely to be readmitted later
 - both are costly to hospital (and patient)
- Patients may need to be released earlier than desired to accommodate the "excess" patient





Problem Overview

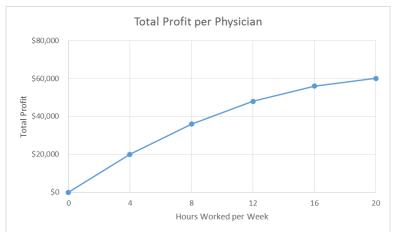
What's a Block?





We use multiples of 2 hours for illustrative purposes.

Profit per Physician







Objective Function

Profit accruing due to each physician modeled as a piece-wise linear function of the number of hours assigned to each physician:

 α_{hp} = hourly profit in hour band h for physician p

 z_{pwh} = hours assigned to physician p in week w in hour band h

 $\beta = \text{overtime cost for 2 hours beyond 8-hour shift}$

 $\gamma=$ penalty per patient-day over capacity in preferred ward

$$\max \sum_{p \in P} \sum_{w \in W} \sum_{h \in H} \alpha_{hp} z_{pwh} - \sum_{r \in R} \sum_{d \in D} \beta y_{rd} - \sum_{f \in F} \sum_{d \in D} \gamma o_{fd}$$





Block Assignment Constraints

For sets physicians *P*, surgery blocks *B*, OR Rooms *R*, and days *D*:

$$x_{pbrd} = \begin{cases} 1 \text{ if physician } p \text{ is assigned block } b \text{ in room } r \text{ on day } d \\ 0 \text{ otherwise} \end{cases}$$

Each block can only be given to one physician at a time:

$$\sum_{p \in P} x_{pbrd} \le 1 \quad \forall b \in B, r \in R, b \in B$$

Each physician can only be in one room at a time:

$$\sum_{p \in R} x_{pbrd} \le 1 \quad \forall p \in P, b \in B, d \in D$$





Physician-Related Requirements

Each physician can specify a set of requirements:

- Feasible blocks
- Min/max total hours needed for a given day
- Min/max total hours needed for a given week
- Min/max number of blocks needed for a given week

Example constraint:

 ℓ_b is the length of block b

 δ_{pd} is the minimum hours needed by physician p on day d

$$\sum_{b \in B} \sum_{r \in R} \ell_b x_{pbrd} \ge \delta_{pd} \quad \forall p \in P, d \in D$$





OR Overtime

Our numerical examples have 10 hours of OR time each day, 8-hour surgical nurse shifts and blocks that are multiples of 2 hours, so overtime is a binary decision here, but could be a continuous variable or (say) a multiple of an hour.

$$y_{rd} = \begin{cases} 1 \text{ if room } r \text{ has more than 8 hrs assigned on day } d \\ 0 \text{ otherwise} \end{cases}$$

Penalty is incurred for exceeding 8 hours:

$$\sum_{p \in P} \sum_{b \in B} \ell_b x_{pbrd} \le 8 + 2y_{rd} \quad \forall r \in R, d \in D$$





Hospital Ward Occupancy

 $P_f=$ set of physicians whose patients go to floor (ward) f $\mu_{pi}=$ expected number of patients recovering from physician p's surgeries i days after surgery per hour of OR time assigned to physician p

 $u_{pd} =$ number of hours assigned to physician p on day d $s_{fd} =$ number of patients on floor (ward) f on day d

Hospital ward occupancy is:

$$\sum_{p \in P_f} \sum_{i=1}^d \mu_{p(d-i)} u_{pi} = s_{fd} \quad \forall f \in F, d \in D$$

Depends on surgeries by all physicians within the past *I* days, where *I* is the longest length of stay



Problem Formulation

Hospital Ward Dynamics and Capacity Utilization

Penalty due to Excess Patients

 $s_{fd}=$ actual occupancy in floor (ward) f on day d $\kappa_f=$ capacity allocated to surgical patients in floor (ward) f $o_{fd}=(s_{fd}-\kappa_f)^+$ representing the number of patients over capacity in floor (ward) f on day d

Penalty for exceeding beds allocated to surgical patients:

$$\gamma \sum_{fd} o_{fd}$$





Steady State Condition

Each 4-week cycle must start in the same state, defined by number of patients who will stay an additional 1, 2, 3,... days in each ward

 v_{fd} = the number of patients in floor (ward) f on day d remaining from previous month's surgeries

Initial floor occupancy:

$$v_{fd} + \sum_{p \in P_f} \sum_{i=1}^d \mu_{p(d-i)} u_{pi} = s_{fd} \quad \forall f \in F, d \in D$$

Constraint to ensure that the next 4-week cycle has the same initial condition:

$$v_{fd} = s_{f(d+28)} \quad \forall f \in F, d \in D$$



Problem Parameters

Problem Dimensions:

	Р	В	R	D	# of x variables
ſ	50	14	10	28	196000

Cost parameters:

 $\alpha_{hp} = $5000/hr$ dropping by \$500 for every 4 hours assigned e.g. 7 hours \Rightarrow Profit = 4(5000) + 3(4500)

 $\beta = 1000 per instance of OR overtime (for 2 hours)

 $\gamma = 1000 per patient-day over capacity in ward

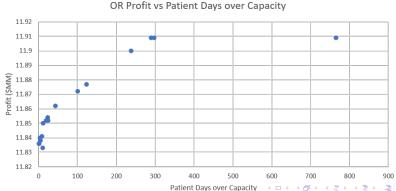
CPLEX can solve to optimality in 10 minutes





Tradeoff between Profit and Patient-Days in Excess of Ward Capacity

Curve generated by different penalty costs for excess ward patients





Observations from Numerical Example

- Profit changes very little with the penalty
- Even imposing a small penalty can significantly reduce patient-days in excess of capacity
- Reducing patient-days in excess of capacity can help to reduce costs due to readmission, etc., that are not accounted for in the model





Summary

- Mixed integer programs can effectively allocate partial day OR blocks among physicians
- Problems of reasonable size can be solved even when using piece-wise linear profits and linear costs incorporating various interconnected and communal hospital resources





Future Work

- Step-function nursing costs
- Physician preferences for repeatable weekly or bi-weekly schedules
- Longer OR days and shorter blocks
- Block type constraints (e.g., morning vs evening)





Thank you

Any questions?





For Further Reading I

- Belien J, Demeulemeester E (2007)
 Building cyclic master surgery schedules with leveled resulting
- Belien J, Demeulemeester E, Cardoen B (2009)

 A decision support system for cyclic master surgery scheduling

bed occupancy. Eur. J. Oper. Res. 176(2):11851204

with multiple objectives. J. Scheduling 12(2):147161.

- van Oostrum JM, Van Houdenhoven M, Hurink JL, Hans EW, Wullink G, Kazemier G (2008)
 - A master surgical scheduling approach for cyclic scheduling in operating room departments. OR Spectrum 30(2):355374.



For Further Reading II



Brittney Benchoff, Candace Arai Yano, Alexandra Newman (2017)

Kaiser Permanente Oakland Medical Center Optimizes Operating Room Block Schedule for New Hospital. Interfaces



