



General Follow Up



Distribution couriers



Daily Details



Users

Operation

90%

SLA Coleta

90%

SLA entrega

Time of Aceite
6,9

Time of Chegada na coleta
2,3

Time on coleta
6,0

Time of Translado
8,9

7609

Total of Delivery Man

4,71

Orders per day

3836

Engaged Couries

-1591

Became Churn

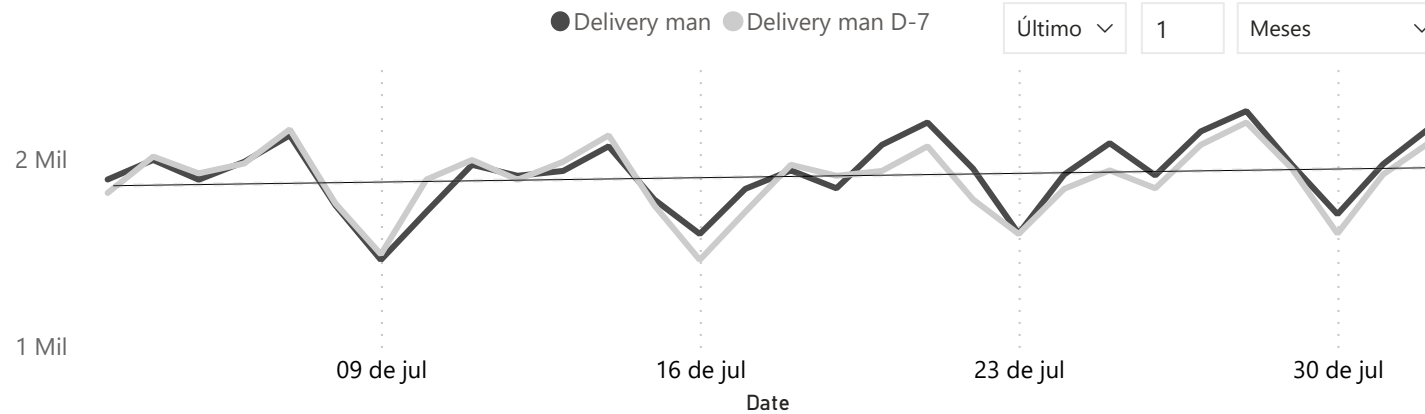
20,57%

Avq Dropouts

30

TME (min)

Delivery mans



Best Couriers

DeliveryMan	Score	Deliveries	Deliveries per day	SLA Coleta	SLA entrega	% Dropouts
929170 - WILLIAN PEREIRA DE CARVALHO	Tier 4	557	20	88%	95%	11%
616797 - YAGO PINHEIRO LIMA	Tier 4	550	20	96%	99%	9%
563152 - BRUNO DA SILVA VAZ	Tier 4	542	19	91%	92%	11%
119024 - LEANDRO DA SILVA RIBEIRO	Tier 4	495	18	97%	96%	7%
979050 - DIEGO SILVA RIBEIRO	Tier 4	488	20	90%	96%	11%
321164 - Jose Carlos Glaser	Tier 4	449	16	90%	95%	7%
86759 - Leandro de Souza	Tier 4	449	17	92%	95%	14%

Targets

Couriers per day 2164

Meta: 2,64 Mil (-18.07%)

Active Clients 3678

Meta: 15,13 Mil (-75.68%)

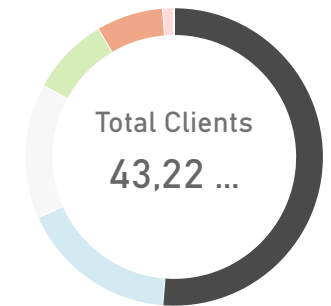
Country

Todos ▾

Segment

Todos ▾

● Inativo
● Novo_Clie...
● Churn
● Ativo
● Churn_Rec...
● Bloqueado



Active

3.678

New Client

7.386

Churns

6.339

Blocked

520

Inactive

22.158

Recent Churns

3.137

New DeliveryMans

1756



General Follow Up



Distribution couriers



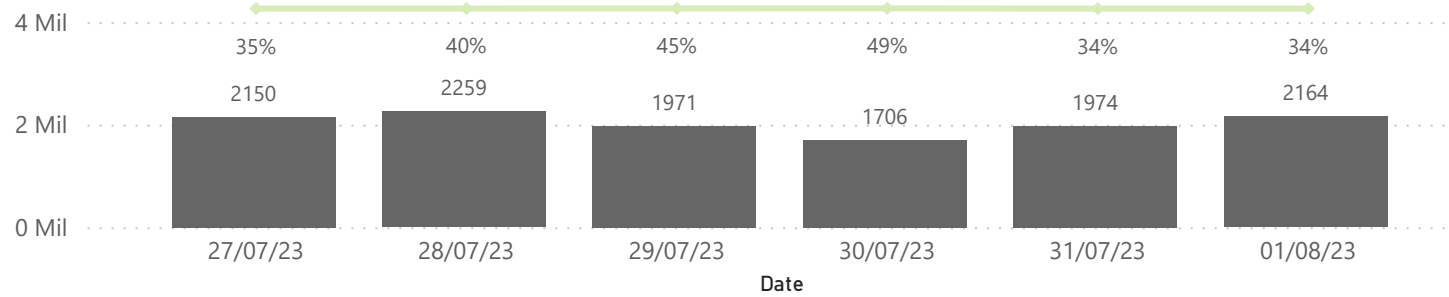
Daily Details



Users

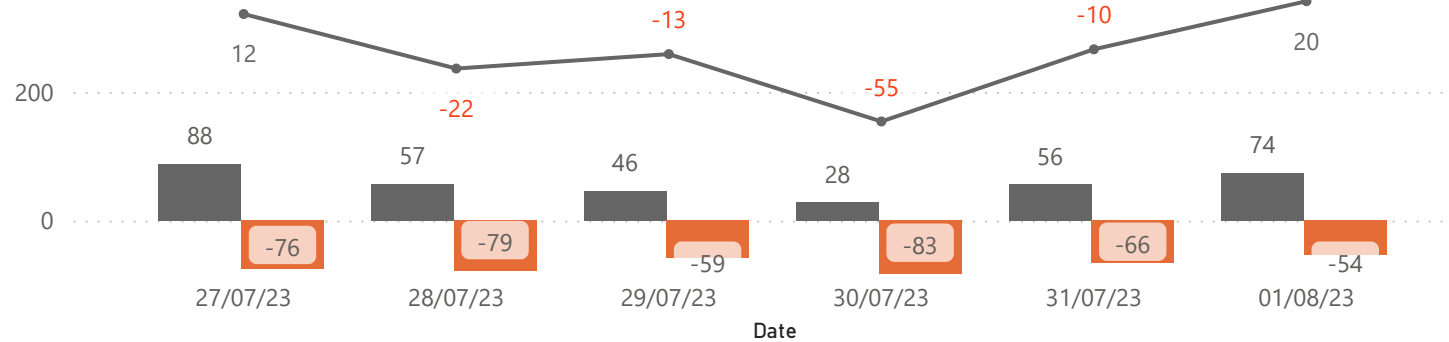
Delivery mans

● Delivery Man ◆ % Engaged Couries



Balance couriers

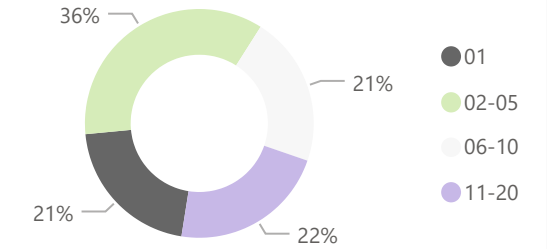
● NovosEntregadores ● Viraram Churn ● Perda x Ganho



Operational data

City	Couriers	SLA Coleta	SLA entrega	Distance	\$Courier	Orders by courier	%Dropout	% Engaged Couries
São Paulo	3386	91%	90%	4,48	11,69	13,26	19%	48%
Manaus	302	95%	93%	7,36	18,41	15,25	21%	50%
Curitiba	248	91%	94%	3,44	10,01	14,81	12%	52%
Belo Horizonte	135	82%	89%	2,82	9,35	14,50	11%	46%
Campinas	129	95%	91%	4,08	11,93	12,91	22%	46%
Fortaleza	67	83%	68%	8,37	36,98	3,88	28%	12%
	51	51%	84%	4,61	12,59	7,80	389%	33%

Order range

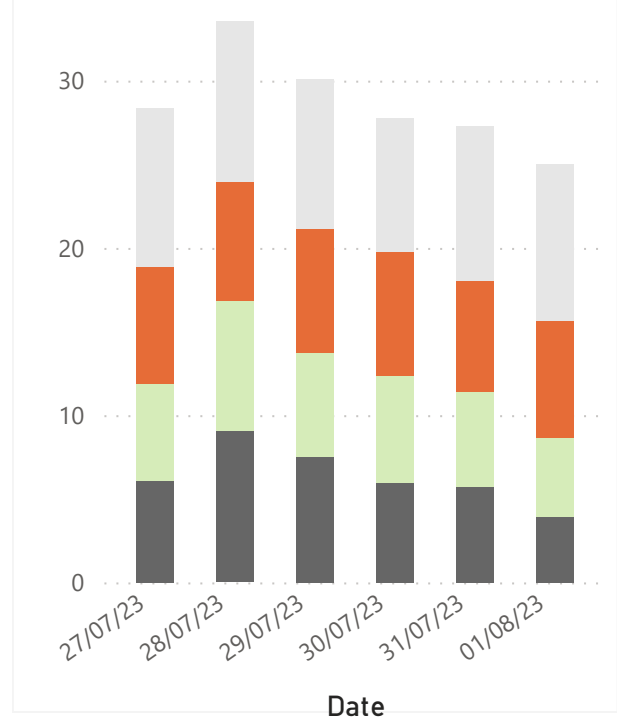


City

Todos

Mottu Times

● Aceite ● Chegada ... ● Na coleta ● Translado





General Follow Up



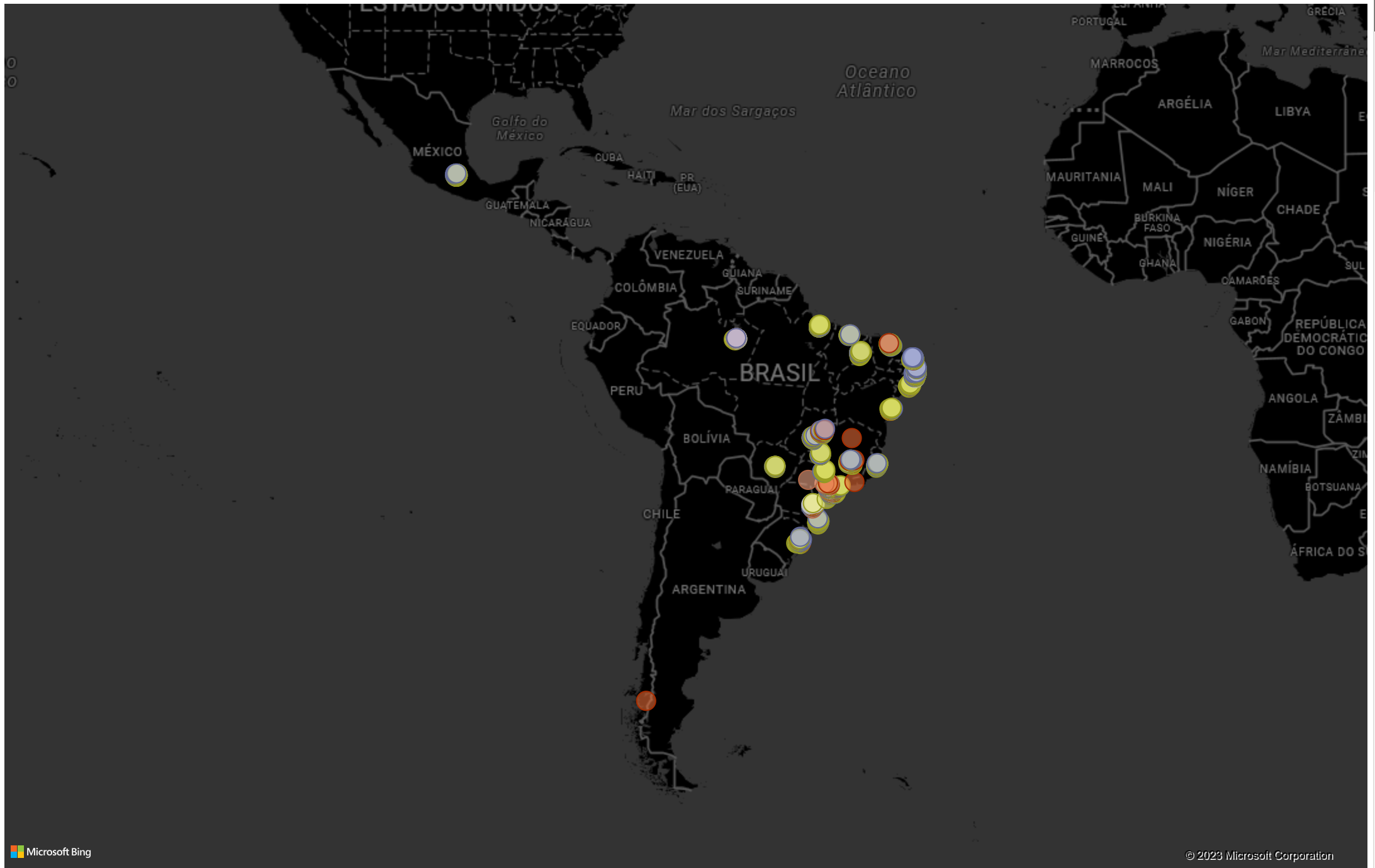
Distribution couriers





Daily Details




Users









General Follow Up



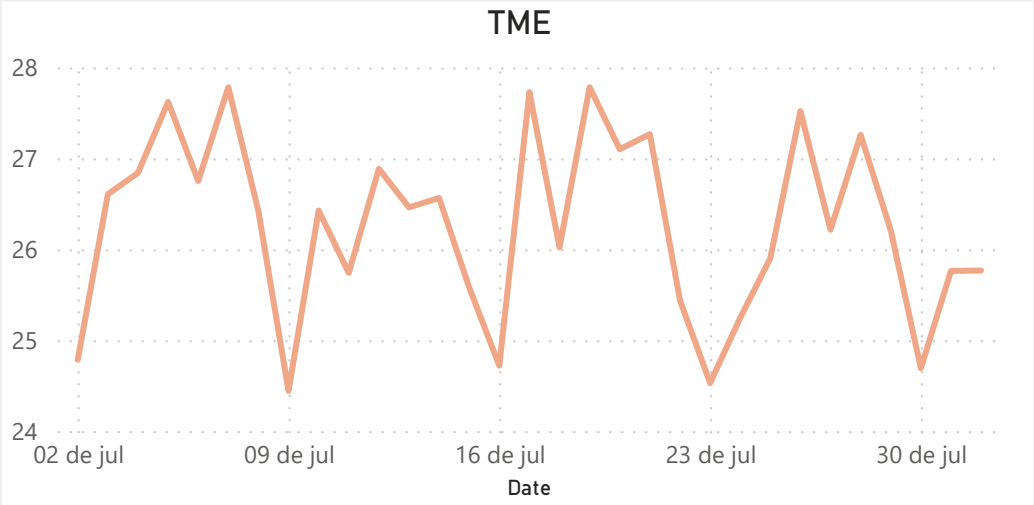
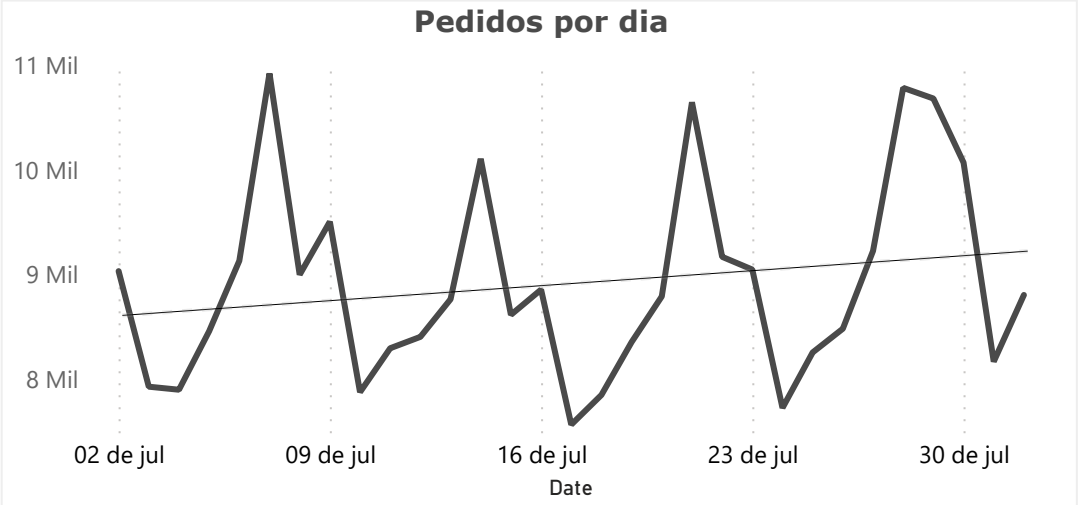
Distribution couriers



Daily Details



Users



Data

Score

Status_Engajamento

Entregador

Região

Avg.Dist

Avg.\$\$

Últi... ▾

1

Meses ▾

Todos ▾

Todos ▾

Todos ▾

Todos ▾

4,55

11,67

ID-Nome	Score	Engajamento	Pedidos/Dia	Pedidos	Entregas	%Aceite S.	% Aceite L.	SlaC.	SlaE.	%Conclusão	%Desistencia	%Afastamento E.
929170 - WILLIAN PEREIRA DE CARVALHO	Tier 4	Ativo	20	576	603	20%	77%	88%	96%	95%	5%	0%
616797 - YAGO PINHEIRO LIMA	Tier 4	Ativo	20	568	596	18%	80%	96%	99%	95%	3%	1%
563152 - BRUNO DA SILVA VAZ	Tier 4	Ativo	19	562	603	20%	77%	91%	92%	93%	5%	2%
119024 - LEANDRO DA SILVA RIBEIRO	Tier 4	Ativo	18	520	559	5%	93%	97%	96%	93%	6%	0%
979050 - DIEGO SILVA RIBEIRO	Tier 4	Ativo	20	507	536	55%	37%	90%	96%	95%	4%	0%
321164 - Jose Carlos Glaser	Tier 4	Ativo	16	475	538	9%	87%	90%	94%	88%	9%	1%
967067 - GABRIEL CORREIA MILANI	Tier 4	Ativo	16	464	485	28%	65%	93%	93%	95%	3%	0%
853181 - CLAUDILSON DOS SANTOS PINTO SILVA	Tier 4	Ativo	16	460	495	7%	89%	95%	99%	93%	7%	0%
86759 - Leandro de Souza	Tier 4	Ativo	16	458	483	17%	76%	92%	95%	93%	6%	0%
184962 - SERGIO DE ASSIS MACEDO	Tier 4	Ativo	15	443	444	22%	69%	89%	94%	96%	3%	2%
957088 - CARLOS EDUARDO CASTILLO MORA	Tier 4	Ativo	15	440	520	24%	73%	91%	93%	85%	9%	1%
202166 - Bruno da anunciação alves	Tier 4	Ativo	14	408	442	13%	78%	92%	96%	92%	7%	2%
242144 - JOSE ADRIENES DA SILVA	Tier 4	Ativo	14	404	477	15%	85%	90%	94%	92%	11%	4%