



**University of Tabuk, Faculty of Computers & Information  
Technology**

**Department of Information Technology**

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# **Concerts and Conferences Management System (CCMS)**

**Done by:**

**موده البلوي – 421007484.**

**رغد القحطاني – 421004021.**

**رولا الشهري – 421007448.**

**سمر الحربي – 411000449.**

**Class: 1011.**

## **Introduction/ Motivation**

The Concerts and Conferences Management System (CCMS) is a comprehensive solution designed to streamline the intricate process of organizing and coordinating events. In a world where events play a pivotal role in fostering connections, disseminating information, and creating memorable experiences, the need for a sophisticated and efficient system becomes paramount. The motivation behind CCMS stems from the complexity inherent in managing the myriad aspects of concerts and conferences, ranging from party coordination to contract management, involving various stakeholders like coordinators, institutions, and clients.

The system addresses the challenges associated with organizing events by providing a centralized platform that seamlessly integrates information about coordinators, parties, contracts, institutions, and clients. With a focus on enhancing efficiency and minimizing logistical hurdles, CCMS ensures that each party is meticulously planned and executed, keeping track of vital details such as coordinator information, party specifics, and associated contracts. By facilitating the coordination of multiple parties and managing the intricate relationships between coordinators, clients, and institutions, CCMS aims to revolutionize event management, making it more organized, transparent, and accessible.

In an era where events are essential for societal and professional interactions, CCMS emerges as a catalyst for elevating the event management process, offering a user-friendly interface and robust functionalities to meet the diverse needs of event organizers, coordinators, and clients alike. This system embodies the commitment to efficiency, transparency, and excellence in orchestrating events that leave a lasting impact.

## **DB Planning**

### **2.1. Mission Statement**

The mission of the Concerts and Conferences Management System (CCMS) database is to provide a robust and reliable infrastructure that facilitates

seamless coordination, organization, and management of events. The database aims to centralize critical information related to coordinators, parties, contracts, institutions, and clients, offering a comprehensive and user-friendly platform for efficient event planning. Our mission is to empower event organizers by enhancing their ability to navigate the complexities of event management, ensuring transparency, accuracy, and accessibility in every aspect of the process. CCMS aspires to be the backbone of successful events, fostering connections and creating memorable experiences.

## 2.2. Mission Objectives

- **Data Centralization:** Develop a database that consolidates information related to coordinators, parties, contracts, institutions, and clients, ensuring a centralized repository for efficient event management.
- **User-Friendly Interface:** Design an intuitive and easy-to-navigate interface to accommodate users with varying levels of technical expertise, promoting accessibility and user satisfaction.
- **Relationship Management:** Implement a robust relational database structure to accurately capture and manage the intricate relationships between coordinators, clients, institutions, and various elements of parties and contracts.
- **Efficiency Enhancement:** Streamline the event management process by incorporating features that automate routine tasks, reducing manual efforts and minimizing the likelihood of errors.
- **Scalability:** Design the database architecture to be scalable, accommodating a growing volume of data and users as the system evolves and expands to meet the dynamic needs of event management.
- **Data Security:** Prioritize data security measures to safeguard sensitive information, implementing authentication and authorization protocols to ensure only authorized personnel can access and modify specific data.
- **Reporting and Analysis:** Incorporate reporting and analysis tools to generate insights into event trends, financial performance, and other key metrics, enabling informed decision-making for event organizers.

- **Integration Capability:** Ensure the database can seamlessly integrate with external systems and applications, facilitating data exchange and enhancing the interoperability of CCMS with other tools used in the event management ecosystem.

## System Definition

### 3.1 System Boundaries & Scope

The Concerts and Conferences Management System (CCMS) operates within clearly defined boundaries to ensure a focused and effective solution for event management. The system encompasses the entire lifecycle of event coordination, from initial planning to execution. The boundaries of CCMS extend to:

- **Coordinator Management:** Inclusion of features to manage coordinators, their unique civil registration number, contact details, and coordination history.
- **Party Management:** Comprehensive tools for creating, tracking, and managing parties, including details such as party number, type, location, and date.
- **Contract Management:** Integration of functionalities to handle contracts associated with parties, capturing contract dates, values, and the corresponding party numbers.
- **Institution Management:** Inclusion of features to manage institutions involved in events, encompassing unique business identification numbers, names, contact details, and contract associations.
- **Client Management:** Tools for managing clients, including unique client numbers, contact information, and their association with coordinated parties.
- **Relationships Management:** Implementation of a relational database structure to manage the connections between coordinators, clients, institutions, parties, and contracts.

The scope of CCMS includes providing a centralized platform for efficient event coordination, data management, and reporting, enhancing the overall

experience for event organizers, coordinators, clients, and other stakeholders involved in the process.

### 3.2 Major User Views

CCMS offers distinct views tailored to the needs of various user roles involved in event management:

**Coordinator View:** Allows coordinators to access and manage their coordination details, view upcoming parties, and review associated contracts.

**Client View:** Provides clients with an overview of their coordinated parties, associated coordinators, and contract details.

**Institution View:** Enables institutions to manage their information, view associated contracts, and track their involvement in various parties.

**Admin View:** Offers administrative privileges to manage system configurations, user roles, and ensure the overall integrity and security of the database.

### 3.3 Cross-Reference of User Views

CCMS ensures seamless collaboration by facilitating cross-referencing of user views. For instance:

- Coordinators can cross-reference their view with the institution view to track contract details and ensure seamless coordination.
- Clients can cross-reference their view with party details to monitor the progress of their coordinated events and associated contracts.
- Administrators can cross-reference all user views to ensure system integrity, security, and troubleshoot any issues that may arise during the event management process.

By providing these distinct yet interconnected views, CCMS ensures that each user role has access to the information essential for their specific responsibilities while fostering collaboration and transparency across the entire event management ecosystem.

## **Requirements collection and analysis**

### **4.1 Stakeholder Identification:**

The initial phase of the Concerts and Conferences Management System (CCMS) development involves thorough stakeholder identification. Key stakeholders include coordinators, clients, institutions, and administrators. Their insights and needs are crucial for defining system requirements that cater to the diverse functionalities demanded by each user group.

### **4.2 Requirements Elicitation:**

Requirements elicitation is a dynamic process involving direct engagement with stakeholders. Interviews, surveys, and workshops have been conducted to gather insights into the expectations and challenges faced by coordinators, clients, institutions, and administrators. Through these interactions, it became evident that coordinators require a user-friendly platform to efficiently manage parties and contracts, clients seek transparency in event coordination, institutions desire seamless contract tracking, and administrators need robust system configurations.

### **4.3 Functional Requirements:**

#### **- Coordinator Functionality:**

- Ability to create and manage coordinator profiles with unique civil registration numbers.
- Access to a dashboard for overseeing and coordinating multiple parties.
- Tools for creating and managing contracts associated with coordinated parties.

#### **- Client Functionality:**

- View parties they have requested coordination for.
- Access contract details and monitor the progress of their events.

- Institution Functionality:

- Manage institution profiles with unique business identification numbers.
- Track and view contracts associated with their services for various parties.

- Administrative Functionality:

- Configuration options for system settings.
- User management, including role assignments and access control.

#### **4.4 Non-Functional Requirements:**

- Usability:

- The system should feature an intuitive and user-friendly interface to accommodate users with varying levels of technical expertise.

- Performance:

- The system should exhibit efficient performance, with quick response times and minimal downtime.

- Security:

- Robust authentication and authorization mechanisms to ensure data security and prevent unauthorized access.

- Scalability:

- The system should be designed to handle a growing volume of data and users as the user base expands.

- Reliability:

- Ensure the system's reliability to maintain data accuracy and prevent data loss.

#### **4.5 Use Case Analysis:**

Use case analysis was conducted to understand the interaction between users and the system. Use cases include party coordination, contract creation, client request processing, and system configuration. This analysis helped identify key functionalities and user interactions, guiding the development of user views and system workflows.

#### 4.6 Prototyping:

Prototypes were developed to visualize the proposed system interface and functionalities. Feedback from stakeholders was incorporated into iterative prototypes, ensuring that the final system design aligns with user expectations and needs.

By employing these requirements collection and analysis techniques, CCMS aims to deliver a system that not only meets the immediate needs of coordinators, clients, institutions, and administrators but also provides a scalable and adaptable platform for the evolving landscape of event management.

### **System Design**

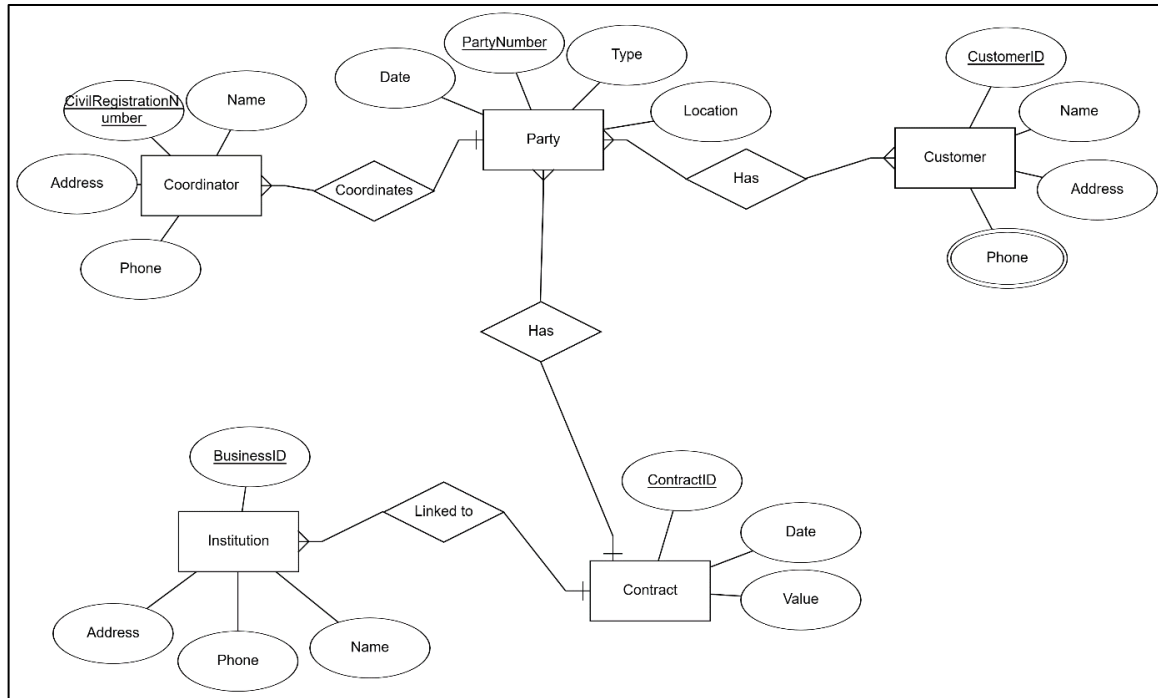
#### **4.1 Conceptual Design**

The conceptual design of the Concerts and Conferences Management System (CCMS) involves defining the high-level structure and relationships between the key entities within the system.

#### **Entity-Relationship Diagram (ERD):**

An ERD is created to visually represent the conceptual design, showcasing how entities are connected and the nature of their relationships:





## Relationships:

- **Coordinator-Party Relationship:**

- One-to-Many relationship (One Coordinator coordinates Many Parties)
- Connected via the CoordinatorID attribute.

- **Party-Contract Relationship:**

- One-to-Many relationship (One Party has Many Contracts)
- Connected via the PartyNumber attribute.

- **Party-Customer Relationship:**

- Many-to-One relationship (Many Parties can be linked to One Customer)
- Connected via the CustomerNumber attribute.

- **Contract-Institution Relationship:**

- Many-to-One relationship (Many Contracts are linked to One Institution)
- Connected via the InstitutionID attribute.

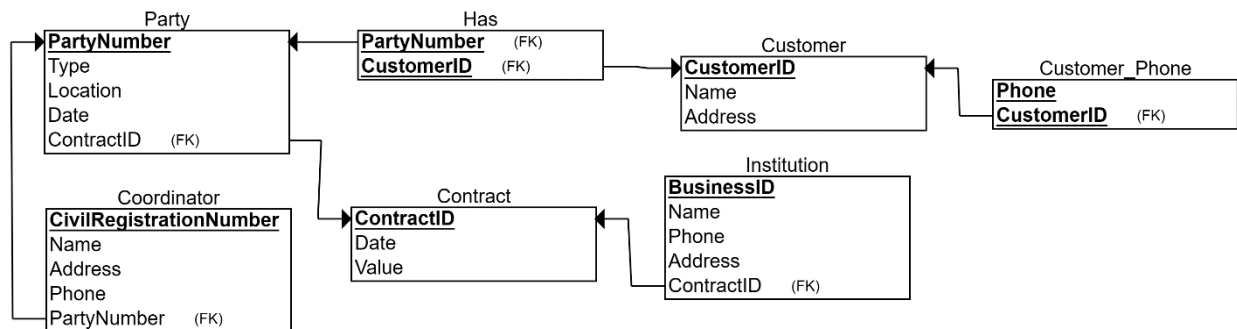
### Cardinality:

- One Coordinator can coordinate Many Parties.
- One Party can have Many Contracts.
- Many Contracts are linked to One Institution.
- Many Parties can be linked to One Customer.

## 4.2 Logical Design

The logical design of CCMS translates the conceptual model into a more detailed and structured representation, using a database management system. Key components of the logical design include:

### Database Schema:



### Coordinator:

- Attributes: CivilRegistrationNumber (PK), Name, Address, PhoneNumber

### Party:

- Attributes: PartyNumber (PK), Type, PartyLocation, PartyDate
- Foreign Key: CoordinatorID (FK)

**Contract:**

- Attributes: ContractID (PK), Date, Value

Foreign Keys: PartyNumber (FK), InstitutionID (FK)

**Institution:**

- Attributes: BusinessID (PK), Name, PhoneNumber, Address

**Customer:**

- Attributes: CustomerNumber (PK), Name, Address, PhoneNumber

### 4.3 Physical Design

The physical design of CCMS focuses on the implementation details, including the choice of hardware, software, and storage configurations. Key considerations in the physical design phase include:

**Database Management System (DBMS):****-- Coordinator Table**

```
CREATE TABLE Coordinator (  
    CivilRegistrationNumber INT PRIMARY KEY,  
    Name VARCHAR(255),  
    Address VARCHAR(255),  
    PhoneNumber VARCHAR(20)  
);
```

**-- Party Table**

```
CREATE TABLE Party (  

```

```
PartyNumber INT PRIMARY KEY,  
Type VARCHAR(50),  
PartyLocation VARCHAR(255),  
PartyDate DATE,  
CoordinatorID INT,  
FOREIGN KEY (CoordinatorID) REFERENCES  
Coordinator(CivilRegistrationNumber)  
);  
  
-- Contract Table  
CREATE TABLE Contract (  
    ContractID INT PRIMARY KEY,  
    Date DATE,  
    Value DECIMAL(10, 2),  
    PartyNumber INT,  
    InstitutionID INT,  
    FOREIGN KEY (PartyNumber) REFERENCES Party(PartyNumber),  
    FOREIGN KEY (InstitutionID) REFERENCES  
Institution(BusinessID)  
);  
  
-- Institution Table  
CREATE TABLE Institution (  
    BusinessID INT PRIMARY KEY,  
    Name VARCHAR(255),  
    PhoneNumber VARCHAR(20),  
    Address VARCHAR(255)  
);
```

```
-- Customer Table
CREATE TABLE Customer (
    CustomerNumber INT PRIMARY KEY,
    Name VARCHAR(255),
    Address VARCHAR(255),
    PhoneNumber VARCHAR(20)
);

-- Party-Customer Relationship Table
CREATE TABLE PartyCustomer (
    PartyNumber INT,
    CustomerNumber INT,
    PRIMARY KEY (PartyNumber, CustomerNumber),
    FOREIGN KEY (PartyNumber) REFERENCES Party(PartyNumber),
    FOREIGN KEY (CustomerNumber) REFERENCES
Customer(CustomerNumber)
);
```

#### Insertion Statements:

```
-- Insert data into Coordinator table
INSERT INTO Coordinator (CivilRegistrationNumber, Name,
Address, PhoneNumber)
VALUES (1, 'John Doe', '123 Main St', '555-1234');

-- Insert data into Party table
INSERT INTO Party (PartyNumber, Type, PartyLocation,
PartyDate, CoordinatorID)
VALUES (101, 'Conference', 'Conference Center A', '2024-03-
10', 1);
```

-- Insert data into Contract table

```
INSERT INTO Contract (ContractID, Date, Value, PartyNumber,
InstitutionID)
```

```
VALUES (1001, '2024-03-05', 5000.00, 101, 1);
```

-- Insert data into Institution table

```
INSERT INTO Institution (BusinessID, Name, PhoneNumber,
Address)
```

```
VALUES (1, 'Catering Services Inc.', '555-5678', '456 Oak
St');
```

-- Insert data into Customer table

```
INSERT INTO Customer (CustomerNumber, Name, Address,
PhoneNumber)
```

```
VALUES (10001, 'Alice Johnson', '789 Pine St', '555-9876');
```

-- Insert data into PartyCustomer relationship table

```
INSERT INTO PartyCustomer (PartyNumber, CustomerNumber)
```

```
VALUES (101, 10001);
```

-- Retrieve all coordinators

```
SELECT * FROM Coordinator;
```

-- Retrieve all parties with their associated coordinators

```
SELECT Party.*, Coordinator.Name AS CoordinatorName
```

```
FROM Party
```

```
JOIN Coordinator ON Party.CoordinatorID =
Coordinator.CivilRegistrationNumber;
```

```
-- Retrieve all contracts with associated party and
institution details

SELECT Contract.*, Party.Type AS PartyType, Institution.Name
AS InstitutionName

FROM Contract

JOIN Party ON Contract.PartyNumber = Party.PartyNumber

JOIN Institution ON Contract.InstitutionID =
Institution.BusinessID;

-- Retrieve all institutions

SELECT * FROM Institution;

-- Retrieve all customers and their associated parties

SELECT Customer.*, Party.Type AS PartyType

FROM Customer

JOIN PartyCustomer ON Customer.CustomerNumber =
PartyCustomer.CustomerNumber

JOIN Party ON PartyCustomer.PartyNumber = Party.PartyNumber;
```

## DBMS selection

Selecting the right Database Management System (DBMS) for the Concerts and Conferences Management System (CCMS) is a crucial decision that significantly impacts the system's performance, scalability, and overall functionality. Several factors need to be considered during the DBMS selection process to ensure that it aligns with the specific requirements and goals of CCMS.

One of the primary considerations is the nature of the data and the relationships between entities within CCMS. Given the relational structure of the data, a relational database management system (**RDBMS**) is a natural fit. Popular RDBMS options include MySQL, PostgreSQL, and Microsoft

SQL Server. These systems offer robust support for complex relationships, transactions, and data integrity constraints, essential for CCMS's coordination of events and contracts.

**Scalability** is another critical factor influencing DBMS selection, especially considering the potential growth of event data and user interactions within CCMS. The chosen DBMS should have the ability to handle increasing data volumes and user loads without compromising performance.

Cloud-based solutions like **Amazon Aurora** or **Google Cloud SQL** offer scalability advantages, allowing CCMS to adapt to changing demands efficiently.

**Performance optimization** is paramount for a system handling event coordination, and the DBMS must support efficient querying and data retrieval. Indexing mechanisms, query optimization tools, and in-memory processing capabilities are features to look for during the selection process.

**Security considerations** are non-negotiable, especially when dealing with sensitive information related to parties, contracts, and clients. The selected **DBMS** should provide robust security features, including encryption, access controls, and audit trails.



## References

- <https://meetinghand.com/blog/conference-management-101-a-complete-guide>
- <https://qat.com/managing-stakeholder-driven-changes-srs/>
- <https://www.altexsoft.com/blog/non-functional-requirements/>
- <https://www.oreilly.com/library/view/high-performance-mysql/9780596101718/ch04.html>

## Checklist (All steps/verification) (Appendix)