

Max Alasadi

✉ malasadi578@gmail.com ☎ 831-324-3824 in [Linkedin.com/in/m-alasadi](https://www.linkedin.com/in/m-alasadi)

EDUCATION

California State University, Monterey Bay

August 2015 – May 2019

- BS in Computer Science.

EXPERIENCE

Jr Software Developer / FreightOn / Remote Position

May 2019 – August 2019

- Building APIs for the FreightOn platform where I used my knowledge in PHP, MySQL, JSON, HTML, CSS, Angular, and other technologies.
- Testing the APIs for different user scenarios and making sure the results are accurate.
- Following the response design assigned to me by the lead architect.

Software Support Specialist / Insight Global / Austin, TX

November 2020 – Present

- Working as a contractor at CONTINUUM Applied Technology, the provider of CORRIDOR, an aviation service ERP software.
- Helping to verify, reproduce, and investigate reported software issues in order to provide a solution or escalate to the appropriate team.
- Writing SQL queries to generate reports for aircraft maintenance facilities.
- Using Jira to report and document software issues.
- Creating support documentation for external customers as well as Knowledge Base articles for internal employees.

SKILLS: Bilingual (English and Arabic) / Problem Solving / Team Work / IT Knowledge