# Max Durbin

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**SSI Schaefer — Software Support Engineer**
Ozark, MO | 2022–Present

- Develop warehouse diagnostics platform to improve operator visibility and reduce confusion.

- Build internal tools and automation scripts to improve efficiency.

- Analyze process state transitions to identify and resolve interrupted workflows.

- Diagnose and repair issues caused by invalid or missing data.

- Restart distributed services to recover system functionality.

- Investigate recurring issues and prepare reports for management review and operational insight.

**Technical Skills**

- **Languages:** Python, SQL, JS

- **Tools:** Git, Linux, vim

- **Concepts:** Distributed systems, workflow diagnostics, service recovery.

**Education**

Missouri Western State University (August 2020 – May 2022)
B.S. Computer Science

North Central Missouri College (August 2018 – May 2020)
Associates of Arts

**Summary**

Software Support Engineer with 4 years of experience in automated warehouse systems. Skilled in Python, SQL, and workflow diagnostics to troubleshoot issues and improve operational visibility.

**Seeking**

A software engineering role focused on clean architecture, maintainable systems, and thoughtful database design.

Interested in collaborative team environments that value open communication, code reviews, and continuous feedback.

Open to hybrid or remote opportunities depending on location.