

# Daniel Whatcott

## **Service Manager at BIOMEDICAL EQUIPMENT SERVICES CO**

Boise, ID

-Email me on Indeed: <http://www.indeed.com/r/Daniel-Whatcott/8117bb889dee09d2>

20 years of experience as a Certified Biomedical Equipment Technician (CBET) working for hospitals, healthcare companies, and original equipment manufacturers.

10 years of experience as a Clinical (Biomedical) Engineering Manager

5 years of experience as an Imaging Field Service Engineer

Willing to relocate: Anywhere

Authorized to work in the US for any employer

## Work Experience

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### **Service Manager**

BIOMEDICAL EQUIPMENT SERVICES CO - Meridian, ID

October 2007 to Present

Install, repair, and perform pms on biomedical equipment at contracted facilities in Idaho and Wyoming. Document pms using our database, making a log of all repairs including software upgrades of equipment. Presented documentation and answered surveyor questions during recent DNV, and TJC surveys.

Conduct "in-service" training classes to teach medical staff the safe operation and proper use of equipment.

Hired additional technicians, managed company budgets for payroll, parts, education, and invoices.

Set up a QA program to access customer satisfaction with company and seek ways to improve performance.

### **Diagnostic Ultrasound Field Service Engineer**

PHILIPS MEDICAL - Portland, OR

June 2004 to September 2007

- Performed pms and repairs of diagnostic ultrasound systems made by Philips, Siemens, and GE (multivendor) in assigned territory of Oregon and Washington.
- Documented repairs via Philips on-line database, and followed up with customer surveys.
- Traveled 90% of the time via company vehicle (road warrior).

### **Imaging Service Engineer**

Providence Healthcare - Portland, OR

June 2003 to June 2004

- Was part of an "in-house" group of technicians who serviced and maintained all the area Providence facilities imaging and radiology equipment.
- Performed pms of GE Lightspeed CT machines.
- Performed pms and repairs of diagnostic ultrasound machines made by Siemens and Philips.

### **Biomedical / Imaging Engineer**

IASIS HEALTHCARE INC - Salt Lake City, UT

December 2000 to November 2002

- Established and set up a new in-house biomedical service department for Rocky Mountain Medical Center then Jordan Valley Hospital to service the biomedical and imaging equipment at these and other IASIS facilities.
- ◆ Repaired broken or malfunctioning biomedical equipment, troubleshooting to component level.
- ◆ Set up new clinical equipment management software to integrate PMS and repairs to use bar-codes.
- ◆ Installed new Philips Dravidian monitors in ICU to expand the ICU monitoring capability by 30%.

## Education

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### **Certification in Anesthesia Machines**

MindRay - Mahwah, NJ

May 2021 to June 2021

### **Certificate in Computer Technology**

Boise State University - Boise, ID

January 2001

### **Associates of Applied Science in Electronics**

Crowder College - Neosho, MO

1990

## Skills

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- BMET (10+ years)
- Field Service Engineer (7 years)
- Equipment Repair
- OEM
- Medical Imaging
- Service Technician Experience

## Military Service

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### **Branch: Air Force**

Service Country: United States

Rank: Civilian Contractor (Biomedical)

February 2014 to February 2015

Contractor for Nellis AFB in Nevada, for biomedical equipment service.

## Certifications and Licenses

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### **CBET**

March 2015 to Present

Certified Biomedical Equipment Technician by AAMI

## **Secret Clearance**

### Groups

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#### **Intermountain Clinical Instrumentation Society**

April 2005 to Present

Board Member

### Additional Information

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#### **SKILL SUMMARY:**

- Experienced in passing several TJC, DNV, and CMS accreditation inspections.
- Perform field-service duties and sell additional medical equipment service contracts within the region.
- Manage other technicians on projects that were completed ahead of schedule and under budget.
- Trained and experienced using various types of computer hardware as well as several software programs including Windows, Excel, Word, and Access.
- Experienced in using various biomedical equipment database programs such as Four Rivers TMS, and DMLSS