Ahmed Oyeleke

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LinkedIn

Professional Summary:

- Data and business analyst with over seven years of experience, proficient in data modeling, dashboard design and management
- Extensive experience with data-driven decision-making tools such as Excel, power BI, SQL.
- ETL (Extract, Transform, Load), Reports, Functions, Dashboards, Forecasting
- Business intelligence, Stakeholder relationship management, critical thinking
- Agile project management, end-user training, KPI development and management
- Multiple industries: Energy, Supply Chain, Technology, Government

EXPERIENCE

Business Intelligence and Data Analyst (Student) – Southern Alberta Institute of Technology

- Data Modeling and Dashboard Building using Power BI and Excel, Database and Data Warehouse Design and Management using Azure and SQL
- Extract, Transform and Load (ETL) data from various data sources using SSIS, Business Reporting and Analytics using SSRS and Power BI
- Online Analytical Processing (OLAP) using SSMS and SSRS, Business Analysis for B.I. Applications using Agile Methodology
- Data Backup and Recovery using SQL.

Analyst - Canada Revenue Agency (Nov 2022 to June 2023)

- Provided guidance and support regarding tax-related procedures to taxpayers, demonstrating strong communication and problem-solving skills.
- Researched solutions to taxpayer issues and followed up with issue resolution.
- Responded to urgent and complex accounting enquiries from taxpayers in demanding situations including short timelines and difficult interactions.
- Review trends in taxpayer behaviour and identify areas of improvement using collected data.

Technical Analyst - Trilogy (Feb 2022 to July 2022)

- Achieved >90% customer satisfaction by rapidly diagnosing and solving problems for a range of enterprise (On-Prem and SaaS) products, Supply Chain Management tools CRMs, Mail Servers, Telephony Solutions.
- Improved customer success potential through forecasting of problems and deploying product knowledge bases.
- Slashed average response time by 40% through engagements with stakeholders such as Development and Infrastructure Teams.

Supply Chain Business Analyst – ExxonMobil (Nov 2017 to Feb 2020)

- Designed and managed dashboards for tracking and reporting performance of logistics teams across multiple locations reporting to a global management audience using Power BI, Microsoft SQL, Tableau, SharePoint.
- Developed and managed performance trackers (dashboards) for key KPIs throughout the supply chain lifecycle, from order placement to materials receipt at warehouse using Microsoft Excel, SharePoint, SAP, Ariba, other ERP and proprietary enterprise planning software. Freight forwarders worked with: Kuehne + Nagel, Agility Project Logistics, DHL, FedEx.
- Delivered "Control Tower" training and support (Global End-to-End materials tracking platform) for >150 end users across various levels included technical and non-technical backgrounds.
- Developed cost-saving business intelligence processes for warehousing, services and logistics procurement, contract administration and spend data analysis, inventory management.

Data Analyst – Health Strategy and Delivery Foundation (Feb 2022 to July 2022)

- Designed processes for collecting data from facilities in all states.
- Developed analytical models and tools to support analysis and performance tracking.
- Deployed and managed multiple dashboards intended for different audiences.

EDUCATION/CERTIFICATIONS

Tata Data Visualisation: Empowering Business with Effective Insights Job Simulation on Forage - October 2023
- Completed a simulation involving creating data visualizations for Tata Consultancy Services.
- Prepared questions for a meeting with client senior leadership.
- Created visuals for data analysis to help executives with effective decision making.

Business Intelligence: Data Analysis and Reporting
Southern Alberta Institute of Technology

MPhil Aerospace Engineering
University Of Manchester, England, UK

BEng + MEng Mechanical Engineering
University Of Manchester, England, UK