

# TrumanChat User Manual

## Introduction

Welcome to the TrumanChat User Manual! This manual will guide you through the features and usage of the application.

## Getting Started

To use the application, follow these steps to get started:

1. Open your web browser and navigate to the application URL.
2. The application will load, and you will be presented with the main interface.

## Login

Only Truman State University students and professors can use this application, therefore users must use their Truman State University email addresses to log in:

1. In the top right corner, click the "Login" button.
2. Fill in the required fields, including your "@truman.edu" email address and password.
3. Click the "Login" button to log in.

## Message List

Both the student and professor can see the message list, which is located beneath the header in the center of the screen. This is where you can view and interact with messages. It displays messages sorted by class chat.

- Messages are shown in chronological order, with the oldest message at the top and the newest at the bottom.
- Each message includes the timestamp, author, and content.

- The message list automatically updates as messages are received, as long as the user has an internet connection.

## Creating Class Chats

Class chats can be created only by professors. Upon logging in, the professor will be able to see a sidebar on the right that will be empty the first time they log in. In the box an input field and a “create class” button are present. Once entering a name and selecting the “create class” button, the class will be created along with the associated key for the class. This key will be what students use to join the class.

## Joining Class Chats

To join a class chat as a student, the user must navigate to the sidebar where there is an input field along with a “Join a class” button. In this input field the user enters the key generated by the professor and selects the button. Now the user is in the class, and when the class is selected the message list will be updated accordingly.

## Sending Messages

To send messages, all the user needs to do is enter the content they want to submit into the field, and select submit.

## Deleting/Leaving Class Chats

To delete or leave a class, all the user needs to do is click on the class in the left sidebar, and a leave / delete class button will appear depending on whether the user is a professor or not.

## Common Issues

If you encounter any issues while using the application, here are some common troubleshooting steps:

1. Messages not rendering: Read and write limits may have been met. Storage doesn't grow on trees you know!
2. Login issues: Ensure that you are entering the correct credentials (email and password) for your account. If you forget your password, use the "Forgot Password" feature to reset it.
3. Page not loading: Verify that you have a stable internet connection and try refreshing the page. If the issue persists, contact support for further assistance.

## Contact Support

If you are experiencing technical difficulties or need further assistance, please reach out to our support team at [mto1776@truman.edu](mailto:mto1776@truman.edu). Our team will be happy to assist you.