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# **Auto Reply API**

Guide for interfacing with the Auto Reply Feature.

# autoreply/install

Install Auto Reply on an account.

### **Syntax**

```
POST /app/install HTTP/1.1
Host: https://api.zipwhip.com
?session=&appId=901&settings
```

The appld is specific to Auto Reply, the value is: 901.

### **Example Request**

```
$curl -X POST https://api.zipwhip.com/app/install \
  -d session={session} \
  -d appId=901 \
  --data-urlencode settings='{"enabled":true,"settings":[{"body":"We are currently closed. A representative is available Monday - Friday, 8:00am to 5:00pm PT.","title ":"MorningAutoReply", "startDate":"2016-06-02T21:57:31-0700", "endDate":"", "enabled":true, "keywordEnabled":false, "times":[{"startTime":"00:00", "endTime":"23:59", "day":"1", "active":true}, {"startTime":"00:00", "endTime":"07:59", "day":"2", "active":true}, {"startTime":"00:00", "endTime":"00:00", "endTime":"00:00", "endTime":"07:59", "day":"5", "active":true}, {"startTime":"00:00", "endTime":"07:59", "day":"5", "active":true}, {"startTime":"00:00", "endTime":"07:59", "day":"6", "active":true}, {"startTime":"07:59", "day":"7", "active":true}]}]]'
```

### **Example Response**

The key element in the response is the installedAppId, this ID allows the implementor to reference the Auto Reply app.

```
"success":true,
 "response":{
   "appId":901,
   "appKey": "d2c_landline_advanced_autoreply",
   "installedAppId":36104,
   "settings":{
     "enabled":true,
     "settings":[
          "enabled":true,
          "settings":[
               "body": "We are currently closed. A representative is available Monday
- Friday, 8:00am to 5:00pm PT.",
               "title": "MorningAutoReply"
               "startDate": "2016-06-02T21:57:31-0700",
               "endDate":""
               "enabled":true,
               "keywordEnabled":false,
               "times":[
                   "startTime":"00:00",
"endTime":"23:59",
"day":"1",
                    "active":true
                 },
                   "startTime":"00:00",
                    "endTime": "07:59",
                    "day": "2",
                    "active":true
                 },
                    "startTime":"00:00",
                    "endTime": "07:59",
                   "day": "3",
"active":true
                 },
                    "startTime": "00:00",
                   "endTime":"07:59",
"day":"4",
                    "active":true
                 },
                   "startTime":"00:00",
                   "endTime":"07:59",
                    "day": "5",
                    "active":true
                 },
                    "startTime":"00:00",
                   "endTime":"07:59",
"day":"6",
                    "active":true
                 },
                   "startTime":"00:00",
"endTime":"23:59",
"day":"7",
                    "active":true
               ]
            }
          ]
       }
     ]
   }
 }
```

# autoreply/alter

Update an existing keyword or add additional Auto Reply.

At time of install, part of the response object is the installedAppId, this ID will be used for the alter request.

#### **Syntax**

```
POST /app/alter HTTP/1.1
Host: https://api.zipwhip.com

?session=&installedAppId=&settings
```

#### **Example Request (Add New Auto Reply)**

```
$curl -X POST https://api.zipwhip.com/app/alter \
   -d session={session} \
   -d installedAppId=36104 \
   --data-urlencode settings='{"enabled":true,"settings":[{"body":"We are currently closed. A representative is available Monday - Friday, 8:00am to 5:00pm PT.","title ":"EveningAutoReply","startDate":"2016-06-02T21:59:50-0700","endDate":"","enabled": true,"keywordEnabled":false,"times":[{"startTime":"00:00","endTime":"23:59","day":"1","active":false},{"startTime":"17:00","endTime":"23:59","day":"2","active":true},{"startTime":"17:00","endTime":"23:59","day":"3","active":true},{"startTime":"17:00","endTime":"17:00","endTime":"17:00","endTime":"23:59","day":"5","active":true},{"startTime":"17:00","endTime":"23:59","day":"6","active":true},{"startTime":"00:00","endTime":"23:59","day":"7","active":false}]},{"body":"We are currently closed. A representative is available Monday - Friday, 8:00am to 5:00pm PT.","title":"MorningAutoReply","startDate":"2016-06-02T21:59:50-0700","endDate":""0:nenabled":true,"keywordEnabled":false,"times":[{"startTime":"00:00","endTime":"23:59","day":"1","active":true},{"startTime":"00:00","endTime":"07:59","day":"2","active":true},{"startTime":"00:00","endTime":"07:59","day":"2","active":true},{"startTime":"00:00","endTime":"07:59","day":"7","active":true},{"startTime":"00:00","endTime":"07:59","day":"7","active":true},{"startTime":"00:00","endTime":"07:59","day":"7","active":true},{"startTime":"00:00","endTime":"07:59","day":"7","active":true},{"startTime":"00:00","endTime":"07:59","day":"7","active":true},{"startTime":"00:00","endTime":"07:59","day":"7","active":true},"","active":true},","active":true},","active":true},","active":true},","active":true},","active":true},","active":true},","active":true},","active":true},","active":true},","active":true},","active":true},","active":true},","active":true},","active":true},","active":true},","active":true},","active":true},","active":true},","active":true},","active":true},","active":true},","active":true},","active":true},","activ
```

### **Example Response (Add New Auto Reply)**

```
{"success":true, "response":null}
```

# **Example Request (Remove Auto Reply)**

```
$curl -X POST https://api.zipwhip.com/app/alter \
  -d session={session} \
  -d installedAppId=36104 \
  --data-urlencode settings='{"enabled":false,"settings":[]}'
```

### **Example Response (Remove Auto Reply)**

```
{"success":true, "response":null}
```

## autoreply/list

Retrieve current settings for Auto Reply.

### **Syntax**

GET /app/list HTTP/1.1 Host: https://api.zipwhip.com

?session=

#### **Example Request**

```
$curl -G https://api.zipwhip.com/app/list \
  -d session={session} \
```

#### **Example Response**

```
"success":true,
 "response":{
   "apps":[
        "appId":901,
        "appKey": "d2c landline advanced autoreply",
        "installedAppId":36104,
       "settings":{
    "enabled":true,
    "settings":[
               "body": "We are currently closed. A representative is available Monday
- Friday, 8:00am to 5:00pm PT.",
               "enabled":true,
               "endDate":""
               "keywordEnabled": false,
               "startDate": "2016-06-02T21:59:50-0700",
               "times":[
                 {
                   "active": false,
                   "day":"1",
"endTime":"23:59"
                   "startTime":"00:00"
                 },
                   "active":true,
                   "day":"2",
"endTime":"23:59"
                   "startTime": "17:00"
                 },
                   "active":true,
                   "day": "3"
                   "aay":"3",
"endTime":"23:59"
                   "startTime": "17:00"
                 },
                   "active":true,
                   "day": "4",
                   "endTime": "23:59"
                   "startTime":"17:00"
                 },
                   "active":true,
                   "day": "5"
                   "endTime":"23:59"
                   "startTime": "17:00"
                 },
                   "active":true,
                   "day":"6",
"endTime":"23:59"
                   "startTime": "17:00"
                 },
                 {
                   "active": false,
                   "day": "7"
                   "day": "7",
"endTime": "23:59"
                   "startTime": "00:00"
                 }
              ],
"title":"EveningAutoReply"
            },
               "body": "We are currently closed. A representative is available Monday
- Friday, 8:00am to 5:00pm PT.",
               "enabled":true,
```

```
"endDate":"",
                     "keywordEnabled":false,
"startDate":"2016-06-02T21:59:50-0700",
                     "times":[
                           "active":true,
"day":"1",
"endTime":"23:59",
"startTime":"00:00"
                        },
{
                           "active":true,
"day":"2",
"endTime":"07:59"
                           "startTime":"00:00"
                        },
{
                           "active":true,
                           "day":"3",
"endTime":"07:59",
                           "startTime":"00:00"
                        },
                           "active":true,
"day":"4",
"endTime":"07:59",
                           "startTime": "00:00"
                        },
                        {
                           "active":true,
"day":"5",
"endTime":"07:59",
"startTime":"00:00"
                        },
                           "active":true,
                           "day":"6",
"endTime":"07:59"
                           "startTime":"00:00"
                        },
{
                           "active":true,
"day":"7",
"endTime":"23:59",
                           "startTime": "00:00"
                     ],
"title":"MorningAutoReply"
} } }
```