

- [Zipwhip Message Status Codes](#)
 - [Status Codes](#)
 - [Message Send Failures](#)
 - [Message Sending/Progress](#)

Zipwhip Message Status Codes

The status codes listed in this document are used throughout Zipwhip’s messaging infrastructure. Zipwhip strives to normalize all carrier errors to a unified list for our developers to consume.

Status Codes

The list of status codes fall into to buckets, those at time of `message/send` and those that are part of the sending process. To put it another way synchronous vs asynchronous errors. Web Hooks, specifically `message/progress` gives the implementor the ability to track the message through the full sending process.

Message Send Failures

At time of `message/send` these are the status codes expected in in the response payload, if an error has occurred.

| Code | Description | State | Retryable |
|------|-----------------------------|---------|-----------|
| -704 | Internal Error | Failure | No |
| -700 | Internal Error | Failure | No |
| -394 | Invalid Parameter Length | Failure | No |
| -124 | Unable to determine carrier | Failure | No |
| -1 | Unknown Error | Unknown | Yes |

Message Sending/Progress

This particular set of status codes contains some of the specialized codes for `message/progress` events as they are fired through the Web Hook system. These specific status codes are labeled as `transient`. *They are unlikely seen in any `message/list` API calls, due to their fleeting nature.*

| Code | Description | State | Final |
|-------|-----------------------------|-----------|-------|
| -1234 | Recipient Sent in “STOP” | Failure | No |
| -855 | Internal Error | Failure | Yes |
| -801 | Spam Protection | Failure | No |
| 0 | Delivered - No confirmation | Success | Yes |
| 1 | In Process | Transient | No |
| 2 | Queued | Transient | No |
| 3 | Queued | Transient | No |
| 4 | Delivered - Confirmed | Success | Yes |
| 5 | Error - Confirmed | Failure | Yes |
| 6 | Delivered - Confirmed by DR | Success | Yes |
| 7 | Error - Confirmed by DR | Failure | Yes |