GrabConsole

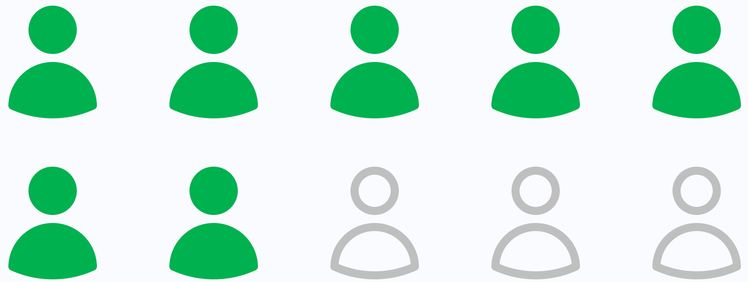
Unifying Tech Infrastructure

@jude.park

TI design | March 13th 2025

Who Are Our Users?

Console impacts the colleagues we collaborate with every day



74.6%

5,642 Grabbers*

Total number of Grabbers who works for products

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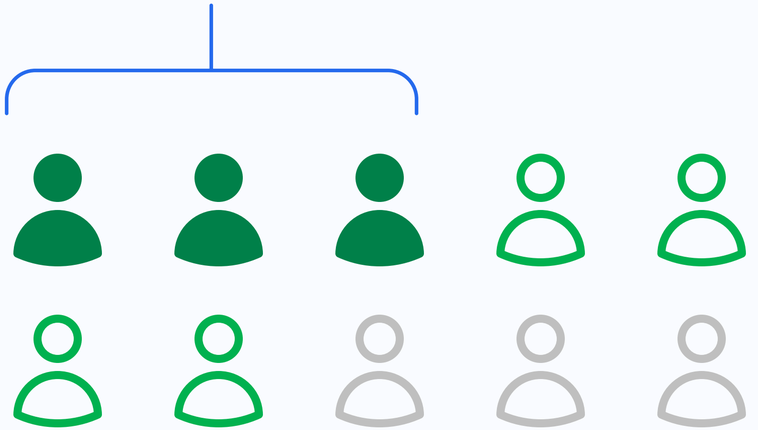
At least one in every three Grabbers you interact with will be impacted by Tech Infra of Grab



35.5%

2,705 Grabbers

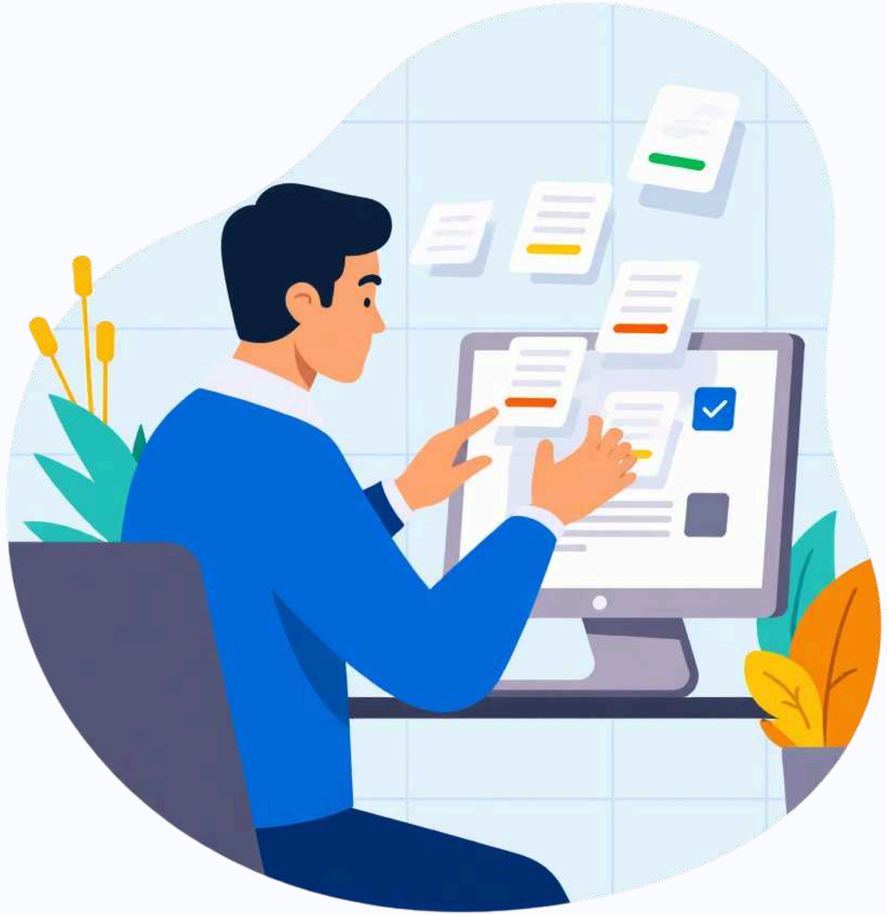
Number of Grabbers who are in the tech division

What Challenges Faced by Our colleagues?

Key findings from Survey

❶ Discovery is difficult

New Grabbers face severe difficulties in navigating the TI platform ecosystem with no centralized way to discover tools



Source: TES 24 H1

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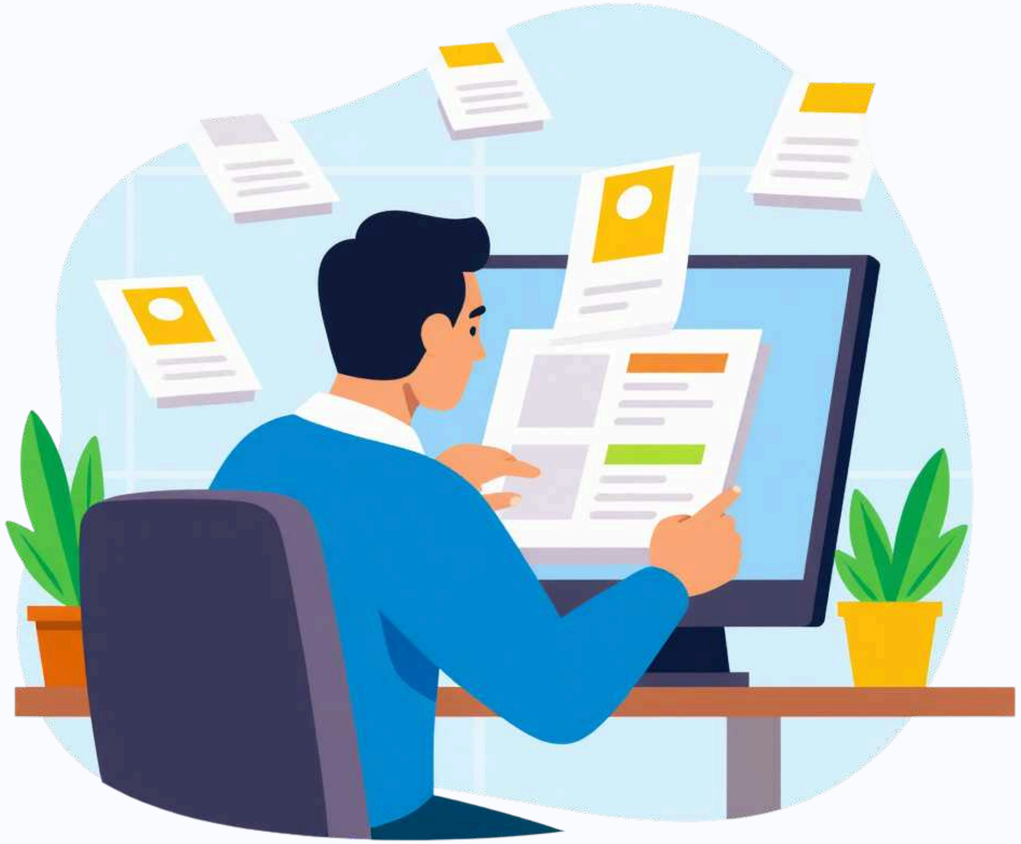
❷ Ecosystem is fragmented

Over 65 UIs across 60+ TI platforms create duplicated efforts and fragmented user experiences



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Platform teams lack effective channels to communicate changes and collect user feedback

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One integrated platform experience

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GrabConsole

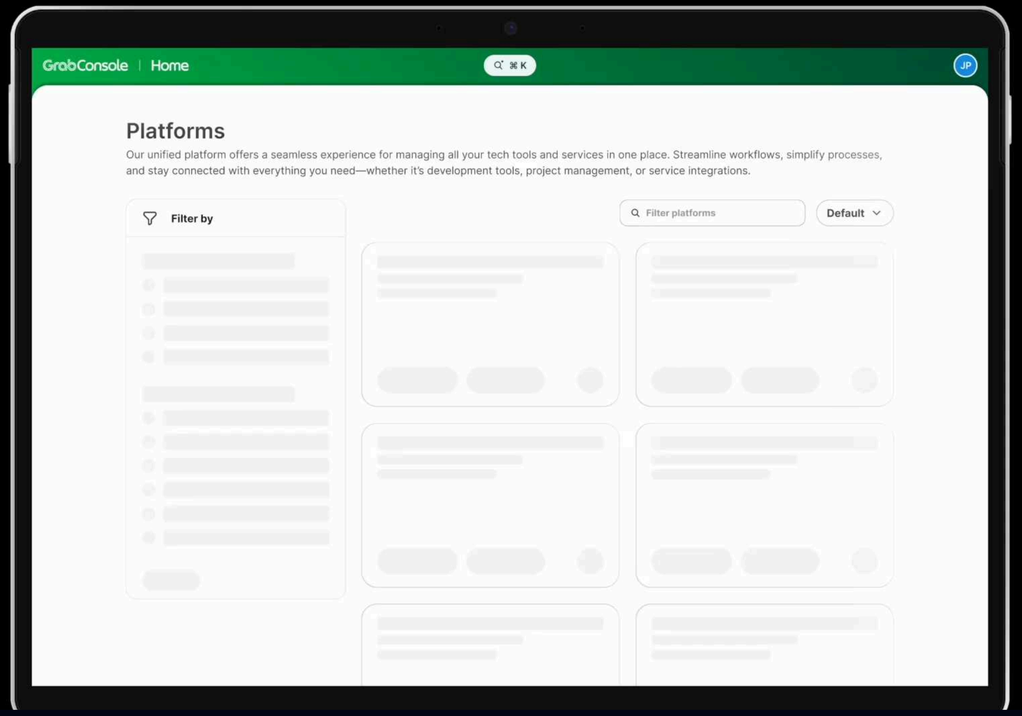
Move faster with intuitive TI tools

Our unified platform offers a seamless experience for managing all your tech tools and services in one place. Streamline workflows, simplify processes, and stay connected with everything you need—whether it's development tools, project management, or service integrations.

Login with Concedo

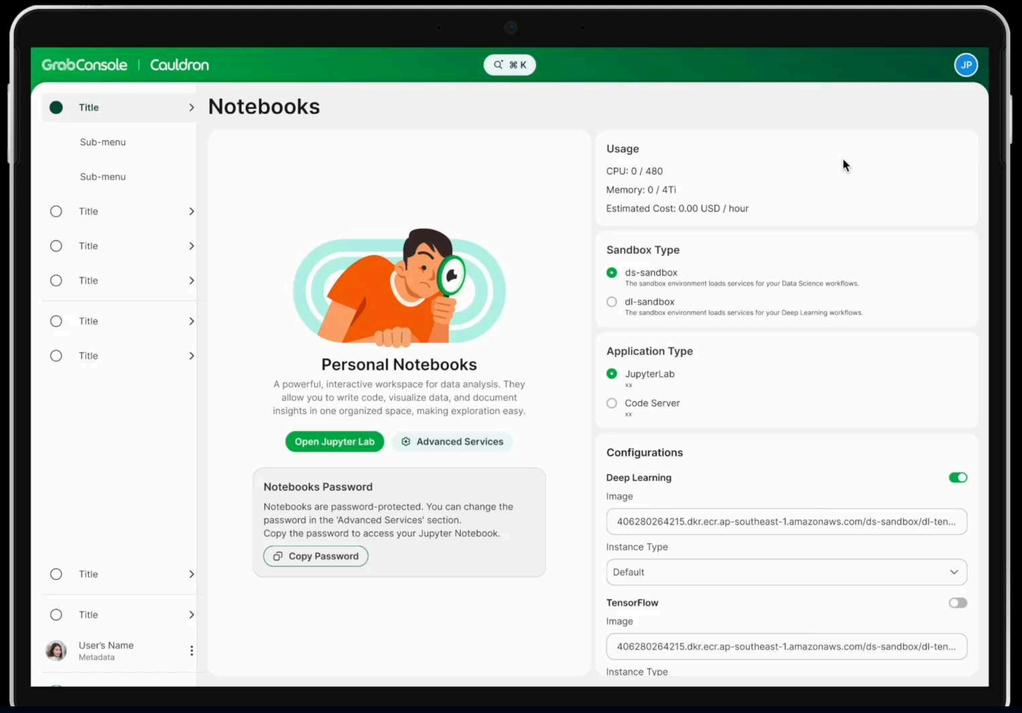
FEATURE #1: PLATFORM DISCOVERABILITY

All TI platforms organized by category



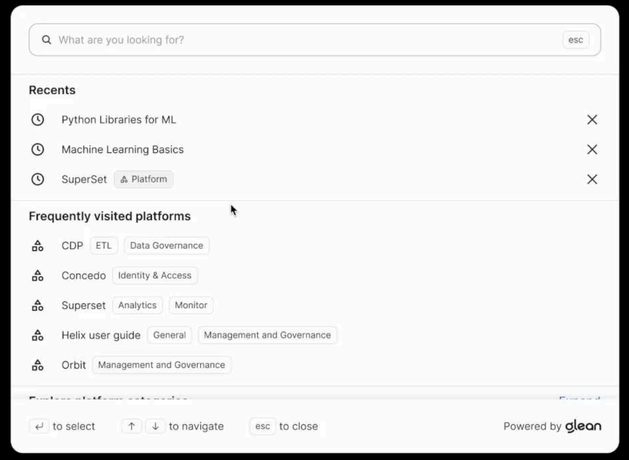
FEATURE #2: UNIFIED PLATFORM NAVIGATION

Switching between multiple platforms in a single tab



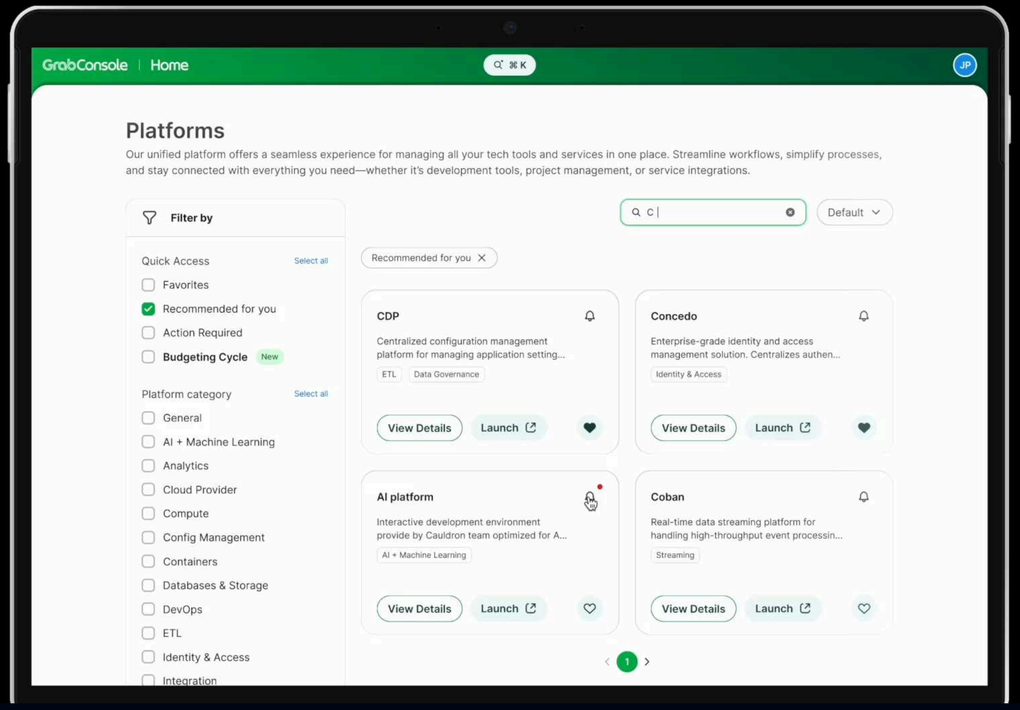
FEATURE #3: GLOBAL SEARCH

Unified search functionality



FEATURE #4: PLATFORM NEWS & INFO PAGE

Detailed information and announcements for each platform

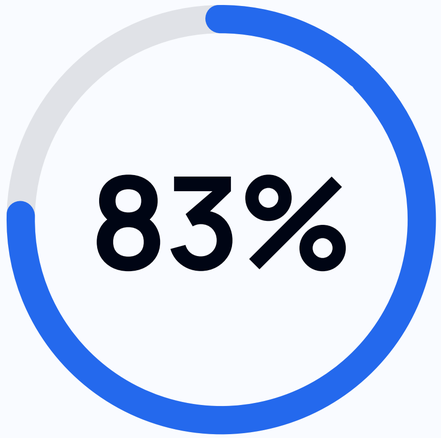


Could you confirm if this is the correct direction?

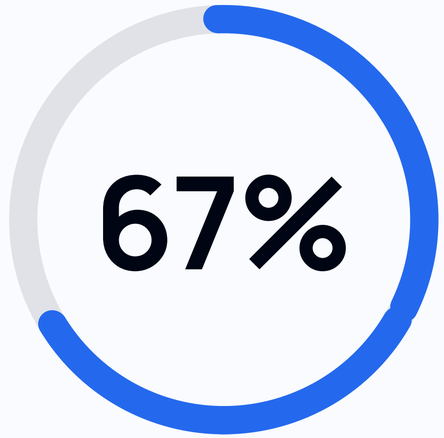
Early User Feedback is Clear

Platform Discoverability

Unified Platform Navigation



Global Search



Platform News & Info Page

Source: Console.grab.com User Survey (Feb 2025)

When will the console be available? How many tools will it integrate?

Q2 2025

Console will start general access.

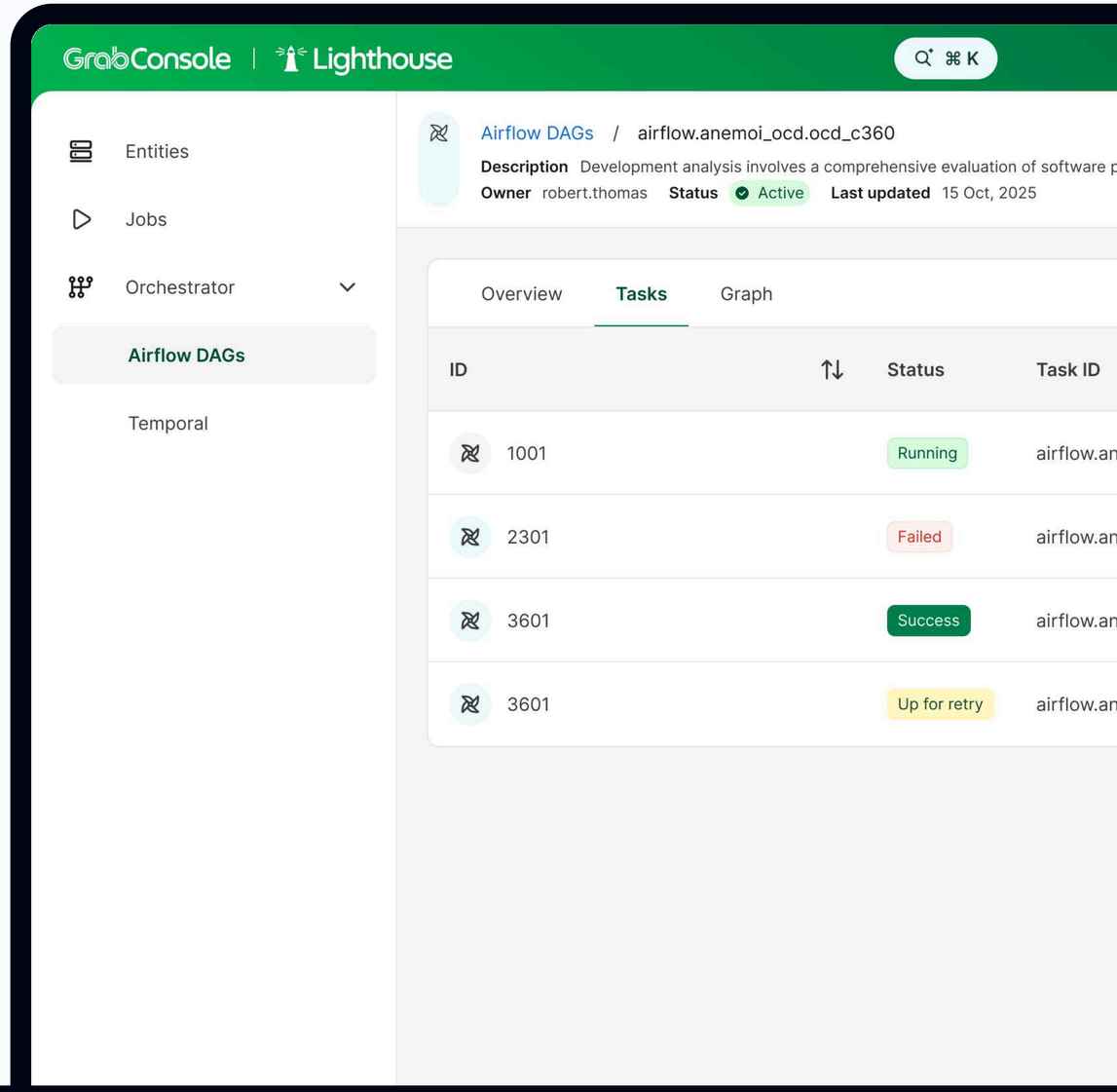
48+ platforms

Onboarded with Console.

13+ platforms

13 tools will be integrated for a unified experience.

e.g. go/lighthouse will be integrated with this micro-frontend



TBD

Dark Mode

AI Chat

Comments

Offline Save

Mobile tracker

Plugins

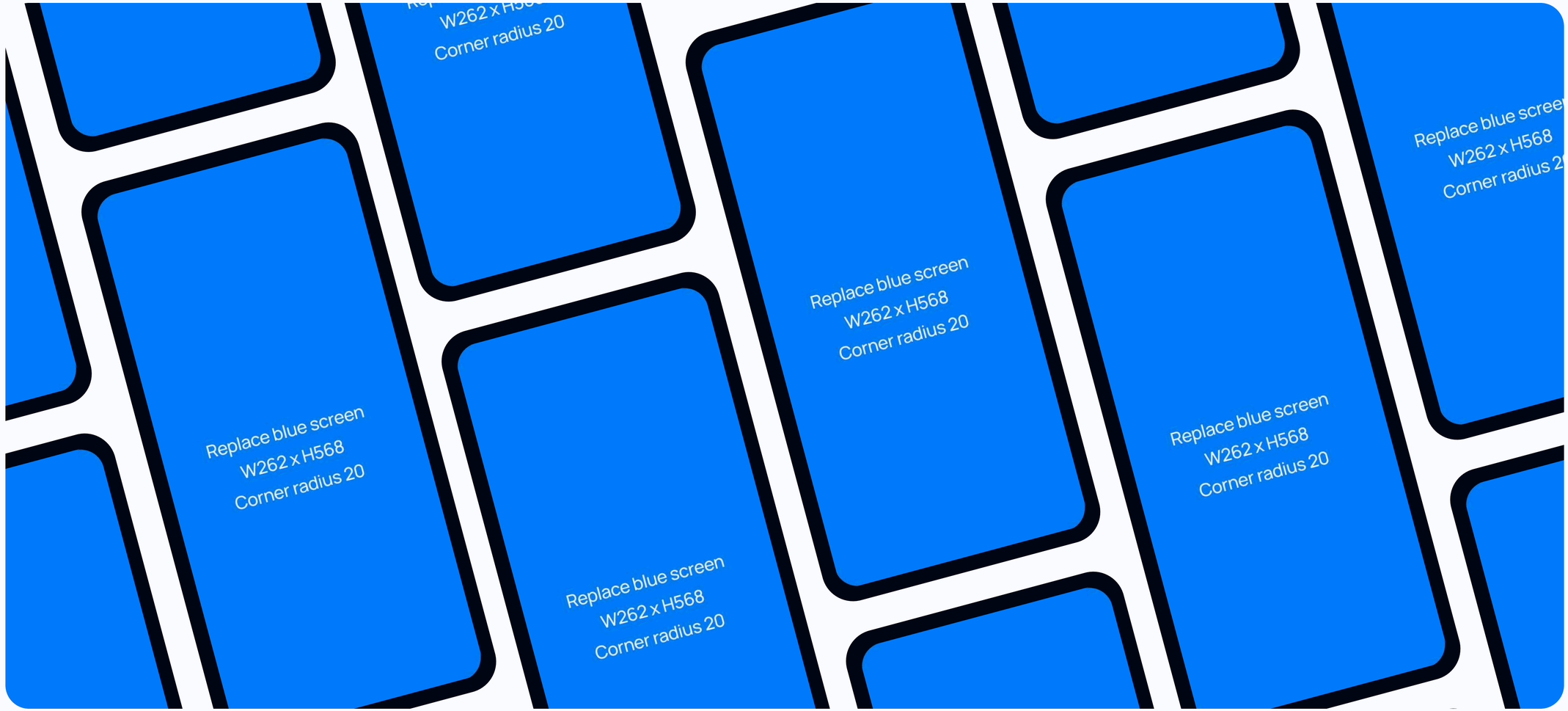
The Bright Effect

Widgets

API/Web-hooks

Community Chat

Product Screens



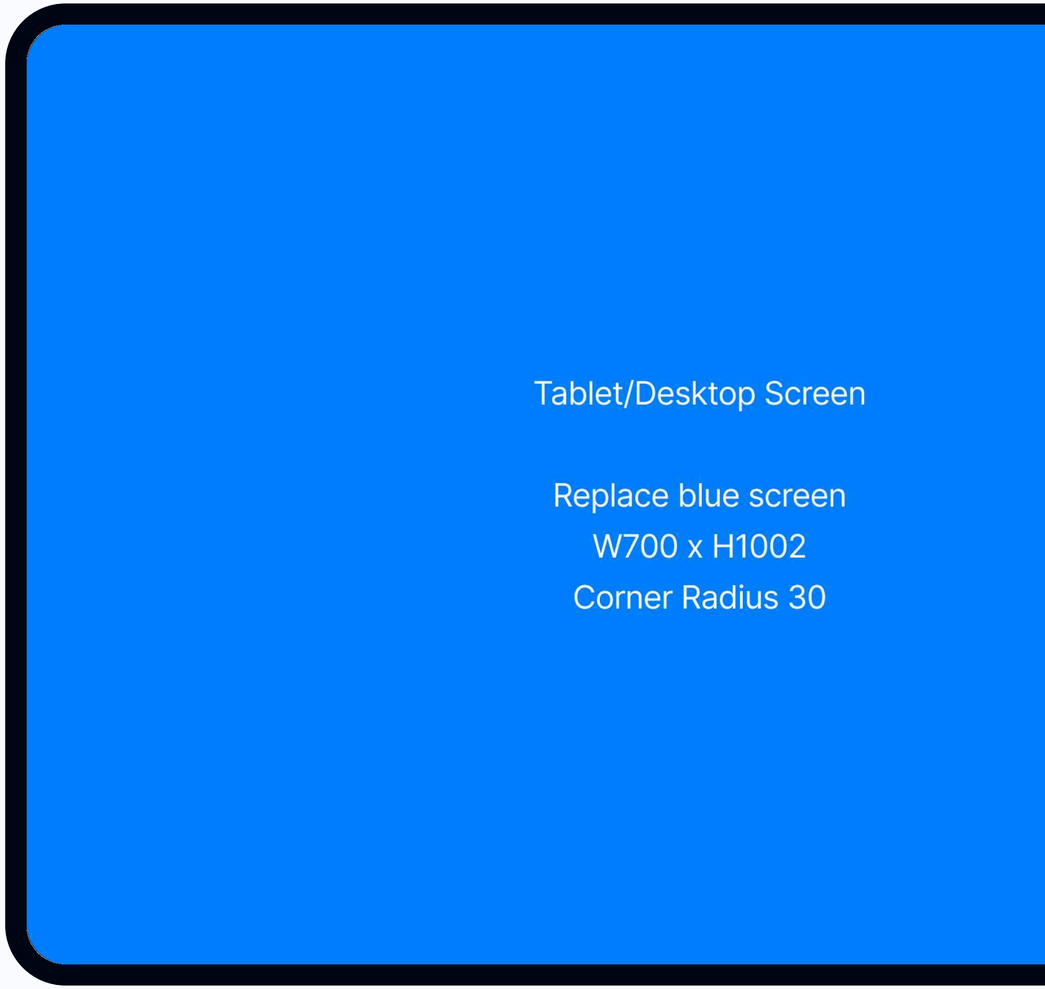
Solutions

New Admin features!

What's the impact? Did our efforts drive results? Share the metrics and data points that demonstrate the impact!

Here's an impact we made

Explain the redesigned UI/UX through high-fidelity mockups or prototypes. Briefly explain how the design addresses the identified problems.

Here's another impact the redesign had

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