

M A X I E L D E J E S U S

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Seeking to utilize technical knowledge on frontend and middleware development to provide web applications with optimal functionality.

Education

New Jersey Institute of Technology; Newark, NJ; BS Information Technology 2017

Experience

Apple Wayne, New Jersey

AUG 2014 – Present

Specialist/ Sales

Probe politely and listen to customers to better understand their needs and resolve any issues or concerns.

Educate customers on their products by instructing various workshops on how to enhance their productivity with their new products.

Identify business needs of customers, present economic and beneficial solutions, and introduce them to our Business Team for future referencing.

Troubleshoot basic Mac and iPhone problems, as well as recommend solutions using technical knowledge learned in Information Technology and Advanced Networking courses

ADP Roseland, New Jersey

JUN 2015 – AUG 2015

Technical Project Manager | Service Technology & Monitoring

Exercised prior technical knowledge of computer and network security systems to understand the project at hand and provide appropriate feedback to meet deliverables.

Formulated project plans, monitored deadlines, and project progress.

Maintained communication and relationships with various departments within the organization, as well as outsourced vendors.

Sur La Table Wayne, New Jersey

AUG 2013 – AUG 2014

Sales Associate

Introduced customers to professionally used culinary techniques and tools by instructing demonstrations of the products to improve their cooking.

Maintained visual standards by taking part in the store's build out and floor resets

Recommended solutions according to the customers needs and desires to reach a certain culinary level.

Skills

Technical: Proficient in Java, Python, JavaScript, HTML5, and PHP Programing

Proficient with SharePoint and Microsoft Office Suite

Competent with the Adobe Creative Suite

Bilingual: Fluent in English and Spanish

Latest Course Projects

Analysis & System Design: Spring 2015

Acting as the project manager in a group project on designing an Employee Profile system using Use Case Models, Use Case specifications, and Swim Lanes.

Content Management Systems: Spring 2015

Creating and managing a Drupal blog, news, and E-commerce site