

Developed agile principles and scrum communication techniques in day-to-day activities related to product development. Partnered with customers, internal and external stakeholders, and all the departments (including sales and operations) articulating agile backlog priorities. Fostered team participation by implementing feedback methods and successfully created innovative workflows, which significantly reduced the accountability of team leaders.

- Built Agile-Water fall Hybrid (Agifall) by combining waterfall and Agile Processes into one approach; resulted in increased speed, decreased cost, and improved quality.
- Translates epics, acceptance criteria, and requirements into user stories to be completed within a sprint, further develop sprints and test to identify bugs, issues, and defects at an early stage.
- Held daily scrum meetings and ideation sessions. Kept stakeholders apprised of project statuses and collaborated with leaders across business units to align initiatives.
- Supervised 5 UX designers for web applications and streamlined elevator and escalator monitoring.