

Launched cutting-edge technology, controlled costs, and provided innovative solutions while improving organizational efficiency, productivity, and profitability. Delivered IT operational excellence and led efficient and banking solutions.

- Spearheaded business continuity and recovery infrastructure initiative by launching the disaster recovery program.
- Matured IT security to mitigate risk, achieve compliance, and create a secure environment.
- Deployed 1x across the entire landscape by increasing security and enabling global roaming capability which dramatically increased resiliency, business continuity, and disaster recovery capabilities.
- Automated commercial loan underwriting process by implementing a robust Business Intelligence (BI) solution.
- Initiated innovative comprehensive global IT Modernization Program Management Organizational Structure, significantly improved efficiency and productivity.
- Reduced the infrastructure annual OpEx budget by \$10M, increased bandwidth and network performance at 50 sites.
- Build MPLS GWAN at 50 large client manufacturing sites; designed and upgraded LAN infrastructure.
- Implemented system without negative business impact while maintaining high system service level
- Recruited, mentored, and developed employees to achieve high retention, empowering IT resources to participate in strategic transformational projects and discussions.