Provided the highest level of technical expertise in the analysis, installation, configuration, testing, and maintenance of Enterprise Technology Architecture. Supported all phases of projects, programs, and initiatives to facilitate requirement elicitation for application servers and content management.

- Developed highly scalable business and technical solutions – requirements, dataflow diagrams, as-is analysis and comparison, solution design, assessment, validation, implementation, and control initiatives.
- Provided technical consultation on technical projects including Simple Object Access Protocol (SOAP), Web Services, and Extensive Markup Language (XML) and data integration points
- Conducted requirements gathering sessions, developed and published a request for information (RFI) and the Request for Proposal (RFP).
- Designed key metrics to assess which vendors would formally present their solution for a cloud-based scalable system; first cloud-based system solutions that were scaled throughout all city departments.