

Evaluated technology requirements to accurately and efficiently analyze data, revamped out-of-date systems, and reduced technology costs throughout the company. Developed and supported multiple databases and provided high-level technical support to clients.

- Managed the development team, introduced project management best practices, and established formal project planning and scoping processes
- Improved analytical accuracy from 92% to 97% within 6 months through rigorous development and implementation of new processes and procedures.
- Saved the company \$300K by designing and implementing in-house data analytics governance, change management, and training scheduling systems.
- Optimized resources by outsourcing data backup and initiating the company's first off-site backup for data.
- Co-introduced and championed improved methods for data visualization as a cost-effective solution to present findings to clients.