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- Home
- News
- E-editions
- Politics
- Metro
- **Business**
- Sports
- Editorial
- Columns
- ALLURE

Search for:

Home » Business » Total intensifies zero accident campaign

Business

February 4, 2016

Total intensifies zero accident campaign

By Peter Egwuatu

Total Nigeria Plc has intensified its zero tolerance for accident with measures aimed at guarding safety tracks and mitigate against incidents.

Managing Director, Mr. Alexis Vovk who stated this at Total AAA Challenge Awards, in Port Harcourt, Rivers State where some staff and dealers were rewarded for their outstanding performance last year, said safety is of paramount importance in Total's everyday operations, as the company pays utmost attention to the safety of its operations, installations, sites and human capital.

According to him, the company has taken steps to outline some key performance indices to guard its safety tracks. He listed the indices to include introduction of mobile money/electronic payment for services in Total stations, reinforcement of strong rooms in the stations, multiple banking and regular change in the means of banking cash in the stations and constant training and retraining of station staff on assault management.

While challenging the dealers to make safety their watchwords, he said "the ultimate safety watchword is vigilance! We therefore implore you all to endeavor to abide by laid down company safety rules, strategies and procedures. With this in place, we can achieve the zero accident objective of the group, only if we try to make concerted efforts towards our collective and individual safety goals".

He also stressed the need for the staff to sustain their commitment towards constant innovation and creativity in their services. "This is demonstrated in our Tair network image with enhanced diversified offers in our Bonjour, Total Service, Total Wash, M-payment, Biowash (water-less carwash), Etisalat kiosks and Total card. This places us ahead of competition and prepares the future for an uncertain and competitive playing ground in the industry," he said.

While stressing the very vital role played by Total in improving the lives of Nigerians through its dealers, he said "the Awango by Total solar lamp has impacted the lives of many homes and will yet impact more, only if we choose to work even harder in pushing this innovative product into the market".

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