Mohamed Nour

✉ mnourjobs@hotmail.com   📞 07944008388   🏠 London
🔗 https://www.linkedin.com/in/mohamed-n-919b72193/   🌐 https://maxmedcodes.netlify.app/

SKILLS

AWS

React

HTML

CSS

JavaScript

NodeJS

Linux

Docker

SOFT SKILLS

Communication   ●●●●●
Stakeholder Engagement   ●●●●●
Problem-Solving   ●●●●●
Attention to Detail   ●●●●●
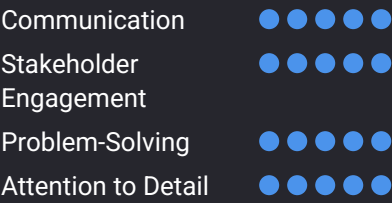
CERTIFICATIONS

AWS Solutions Practioner

AWS Cloud Practioner

PROFESSIONAL SUMMARY

Junior Developer with a passion for building clean, user-focused applications and solving problems through technology. Combining self-taught skills with formal bootcamp training at La Fosse Academy, I work confidently with HTML, CSS, JavaScript, and React, and bring an understanding of backend systems, APIs, and cloud platforms. My background in fintech and DevOps has strengthened my collaboration, adaptability, and problem-solving skills. I thrive in team environments where I can contribute ideas, learn quickly, and help deliver impactful products.

WORK EXPERIENCE

Travel Agency Operations Coordinator
Nov 2024 - Present

HamlatulBader

- Coordinated complex travel itineraries, including group bookings, transport, and guided tours, achieving consistently high customer satisfaction.
- Implemented an efficient customer database, streamlining booking processes and enabling personalised travel recommendations using IT systems.
- Managed visa applications for UK and non-UK citizens, ensuring 100% compliance with regulations.
- Oversaw financial operations, payment processing, and account reconciliation, maintaining accurate records.
- Provided on-site airport support, resolving urgent travel issues promptly.

Additional Experience
Feb 2023 - Aug 2024

Multiple Roles

- Delivered customer-focused service across the customer service, logistics, and charity sectors.
- Resolved customer issues via phone, email, and in-person interactions, maintaining professionalism under pressure.
- Applied organisational skills to manage schedules, meet deadlines, and optimise workflows.
- Developed strong communication, problem-solving, and stakeholder engagement skills adaptable to technical and business environments.

TechOps Analyst
Apr 2022 - Dec 2022

Fnality

- Supported blockchain-based financial solutions, ensuring regulatory compliance and system uptime.
- Drafted SLAs and KPIs to improve operational efficiency and meet client expectations.
- Created and maintained service desk workflows, improving internal knowledge sharing.
- Monitored systems, diagnosed technical issues, and resolved queries in high-pressure environments.
- Completed pre-employment training in Docker, Python, and SQL.

AWS DevOps Engineer
Sep 2021 - Jan 2022

Alscient

- Delivered projects within Agile sprints, collaborating with cross-functional teams.
- Gained hands-on experience with AWS services (Workspaces, CodeCommit, CloudFormation) to support deployments.
- Troubleshot and optimised deployment pipelines, enhancing efficiency and security via AWS IAM.
- Promoted continuous learning through internal knowledge-sharing sessions.

AWS Re/Start Bootcamp
Jan 2021 - Apr 2021

Generation

- Built IT fundamentals in Networking, Security, Databases, Linux, and Python.
- Developed Python scripts and two games, applying programming skills in practical projects.
- Designed secure network architectures using AWS EC2, IG, VPC, and IAM.
- Created custom databases with MySQL and AWS RDS.

Sales Ledger Assistant
Feb 2020 - Nov 2020

Iglu

- Managed financial transactions, reconciled daily receipts, and mitigated bad debt risks.
- Processed refunds and maintained precise accounting records.
- Coordinated with teams to resolve discrepancies and ensure data accuracy.

COURSES

Tech Accelerator

LaFosse

Aug 2025

Completed an intensive 9-week programme with Lafosse Academy, gaining hands-on experience across the full software development lifecycle and core business operations. Developed expertise in Agile methodologies, RESTful API design, frontend technologies (HTML, CSS, JavaScript), version control, and collaborative team practices. Enhanced backend skills through SQL and Python, built scalable systems using Docker, and explored advanced Excel for data analysis and storytelling. Also covered business analysis and project management fundamentals, stakeholder engagement, and user journey design —delivering comprehensive solutions from concept to completion.