Merrick Rumel

school address
4240 Escape Drive apt. 302
Kalamazoo Michigan, 49006

cell: (248) 709-9884
merrick.a.rumel@wmich.edu
www.rumel.io

permanent address
4436 Willow Creek Dr.
Troy Michigan, 48085

Computer engineering major with a strong background in system administration.
Detail-oriented and organized with a creative mindset and strong project management abilities.

Education

Western Michigan University, Kalamazoo, Michigan……………......……... Expected graduation December 2020
- o Major: Bachelor of Science Computer Engineering
- o Minors: Computer Science and Math

Technical Proficiencies

- o Software: Microsoft Word, Excel & PowerPoint, AutoCAD, Inventor, Solidworks, LTspice, Eagle
- o Coding: Java, Python, JavaScript, Labview, PowerShell, C++, C#, and C
- o Markdown: Markdown, HTML, and CSS
- o Operating Systems: Windows 7, Windows 8, Windows 10, MacOS X, and Linux/Unix

Work Experience

IT Help Desk – Student Lead – Western Michigan University……….…………….....………...April 2018 – Present
Work 20 hours a week supervising 20 student technicians employed by the university for student, staff and faculty software issue resolution.
- ○ Responsible for first call and escalation of issues by student technicians
- ○ Provide support both telephonically and in person meeting or exceeding quality and time metrics
- ○ Knowledgeable and responsible for proper guidelines for removing sensitive material in accordance to DMCA.

IT Intern – Fisher & Company………………………………………………………Summers 2014, 2016-2017
Fisher & Company is a global leader in engineered seating systems. Worked as summer intern for three summers with my responsibilities broadened and were more self-managed each summer.
- o Fulfilled general hardware and software requests utilizing helpdesk system.
- o Built servers for multiple production environments.
- o Outfit new facility with networking and Wi-Fi

Leadership

Innovation Club – Equipment & Technology Director…...…………………………………..Spring 2017 – Present
- o Oversee equipment in the university makerspace to ensure usability for all members.
- o Manage the specialized computer equipment in the university makerspace to advance innovation.
- o Developed in-depth knowledge of Arduinos, microcontrollers, and single board computers, such as the Raspberry Pi, to support member projects.

WMU Men's Rugby Club – Vice President…………………………………………………..Fall 2017 – Present
- o Represent Men's Club Rugby at Sports Club Council securing funds and advises on club sport teams.
- o Correspond with coaches and players to insure a smooth-running team.
- o Secured club funds semester over semester in excess of $3500