

# MAHESH NARAYAN WAGH

Senior Technical Writer/Scrum Master  
8+ Years of Experience in Software Documentation

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User Assistance Development Skills ★★★★★ (Expert)

0= Start 1= Knowledge 2= Know-How 3= Expert 4= Fellow



## Objectives

Design and develop the user assistance (documentation) with the latest and proven technologies for the applications of the organization. To use the best of my knowledge and experience to help users and enrich products' User Experience.

## Tools Knowledge

- **Authoring Tools:** WalkMe, Oxygen 22.1 and 23 (along with Acrolinx), XMetal, and SharePoint Designer.
- **Other tools:** XCAT, Solid Edge, CATIA, 3DEXperience, Confluence, Notepad++, Powerpoint, Excel, OneNote etc.
- **Tools for Graphics, Videos, and Animated GIFs Creation:** Camtasia Recorder 9, Amazon Polly, Snagit, etc.
- **SCM and Intersite Operations:** Creating new workspaces for team and self, handling daily Intersite promotions and errors, linking the workspaces to development teams' workspaces, resolving merges, etc.
- Internal tools for managing the status of current work (Polarian, DSxR&D, 3DSwym, JIRA, etc.)

## Experience

|   |   |
|---|---|
| <b>SIEMENS Technologies Ltd.</b><br>(8th Sept 2021 - till present)                            | <b>Designation</b> : Information Developer - Advanced + Scrum Master<br><b>Task</b> : Handling the team of three, designing and delivering the technically and editorially correct user assistance, doing the scrum planning as for each PI, and creating + reviewing the content for Xcelerator for Education<br><b>Products</b> : <b>Solid Edge, Hour of Engineering, Xcelerator for Education</b><br><b>Tools</b> : Aforementioned all the tools |
| <b>DASSAULT SYSTEMES Ltd.</b><br>(27 <sup>th</sup> Nov 2014- 8th Sept 2021)<br>6 yrs 9 months | <b>Designation</b> : Technical Writer/User Assistance Developer<br><b>Task</b> : Designing and delivering the user assistance implementing the latest trends in the field which is technically and editorially correct<br><b>Software</b> : <b>3DEXperience</b> and CATIA V5<br><b>Tools</b> : Aforementioned authoring tools, other tools, and tools for graphics, videos, and animated GIFs creation  |

## Work Summery (*Editorial and Technical Front*)

- Developed the content for Version 1 products from scratch.
- Successfully handling the additional responsibility as a Scrum Master for the Information development team at SIEMENS pioneering the sprint planning and the PI planning for the team.
- Proficient in creating **User's Guides, Reference Guides, Tutorials, Try It activities, API documentation, Release Notes, Q&A (knowledge) articles, Program Directories, In-app help, UI messages etc.** with minimalism and writing guidelines as per style guide
- Have an experience of 8+ years in the field of Technical Writing/User Assistance Development with the following domains at (Native as well as Web/Dashboard apps):
  - Model Based Design
  - 3D Modelling and 3DMasters
  - Interference
  - Electrical

- Good knowledge of minimalistic writing following the SIEMENS and DS Style Guide based on Microsoft Manuel of Style (MSTP) and Chicago Manuel of Style
- Good knowledge of minimalistic approach with its effect on translation cost
- Good in collaborating with Product Managers, Developers, and QA teams to deliver the best-in-class User Assistance which is technically sound
- Able to work in Agile as well as DevOps environment and have a good experience in developing New user's guides for New Apps (knowledge of SDLC and DDLC)
- Passionate to explore and implement new trends in technical writing and leading the projects by being in a front row
  - Pioneered Progressive Disclosure Strategy
  - Pioneered UI improvement Project
  - Created new guides for New Apps and revamped the existing ones (also implemented the progressive disclosure strategies for assigned apps)
- Possess good knowledge of advance concepts such as Progressive Disclosure Strategy in the UI, Single Sourcing, Context Sensitive help, Structured documentation, Topic based authoring, XML, DITA, etc.
- Have an experience and good technical knowledge of several domains of CATIA and **3DEXperience**
- Have an experience of 5+ years in handling the intersite operation (workspace setup, resolving merges and errors, handling promotions, etc.) for the team

### **Work Summery (*Leadership Front*)**

- Scrum Master for the team pioneering the sprint and PI planning for the new team
- Being a mentor of new joinees, and making them productive and independent team members
- Conducting interviews for hiring the team members
- Good in collaboration with the Product Managers, Developers, and QA teams to deliver the best-in-class User Assistance (documentation)
- Pioneered the Product Manger's meets over lunch during Dassault Systemes (DSHQ), Velizy (France) visit to establish the good relations between UA and R&D Teams
- Initiated the project of simplifying complicated sentences to improve the UA and involvement of team members in greasing the style guide guidelines
- Was a Vice President of DYP SOE SAEINDIA collegiate club during Engineering

### **Overseas Activities at DSHQ, France**

- Have visited DSHQ situated in Velizy, France for fifteen days for the training on progressive disclosure strategy and its implementation
- Took the opportunity of DSHQ visit to strengthen the relations with PMs and other UA stakeholders to understand the upcoming projects
- Proposal of implementing the Animated GIFs in the UI of 3DMasters applications

### **Certifications**

- R&D User Assistance Developer Certification - Level 1 (29th September 2019)
- Creating API Documentation (21st January 2023)
- Writing with Impact (7th June 2023)

### Educational Background

| Examination                                | Board/University | Year of Passing | Percentage (%)                       |
|--|------------------|-----------------|--------------------------------------|
| Bachelor of Engineering (Mechanical Engg.) | Pune University  | 2014            | 68.67 (First Class with Distinction) |
| Diploma in Mechanical Engineering          | MSBTE            | 2011            | 78.98 (First Class with Distinction) |
| 10th                                       | MSBSHSE          | 2008            | 91.38                                |

### Hobbies and Interest

- Playing Chess
- Composing Poems
- Blogging
- Trekking

### DISC & 7 WORKPLACE DRIVER EVALUATION

- ✓ Likely a strong advocate for **green initiatives** and protecting personal time and space.
- ✓ More effectively handle the people and **motivating** them for creative things.
- ✓ Perceive and create a balance between the need for economic return and other needs as well.
- ✓ Strong preference for following established systems or creating them if none present.
- ✓ High interest level in understanding all aspects of a situation or subject.

\*Detailed report on DISC and 7 Workplace drivers available on request

### Personal Details

- Name: Mahesh Narayan Wagh
- Date of Birth: 24-09-1992
- Sex: Male
- Nationality: Indian
- Passport No: M3277398
- Languages Known: English, Hindi and Marathi
- Permanent Address: C 402, Konark Krish Phase-1, Keshav Nagar, Mundhwa 411036

**Place:** Pune