

# Pure Fresh Processing

## Introduction

Underpinning Pure Fresh's success is their efficiency in processing. Critical to this end is visibility of the operations on the ground. It is the intention of this report to identify operational constraints and recommend solutions to alleviate them.

## Methodology

As directed by the Client, the model was developed incrementally. The model was built in 5 stages as follows;

- Base model, dictated by the constitution of juices, and their cost, in addition to the demand anticipated. Utilising this information, in addition to sale cost we generated a processing cost across the eight quarters to come.
- 2. The second model incorporated the limitation that fruit concentrate was trucked in, one fruit at a time.
- 3. The third model restricted juice production to only two gourmet juices each quarter.
- 4. Subsequently, the client requested the model to ensure that one juice was not out of production for more than one quarter in a row. This was implemented in the fourth model.
- 5. The final communication from Pure Fresh asked us to optimise their deliveries.

## Results

#### MODEL 1

The profit from Pure Fresh's operations in the Base model is \$26, 240, 835.76. The optimal production profile is detailed in Table 1.

Table 1 - Juice in kL

|              | Q1  | Q2  | Q3   | Q4  | Q5  | Q6   | Q7   | Q8   |
|--------------|-----|-----|------|-----|-----|------|------|------|
| Orange Juice | 880 | 872 | 1206 | 981 | 781 | 1055 | 1420 | 1236 |
| Orange and   | 311 | 347 | 469  | 389 | 329 | 363  | 484  | 568  |
| MangoJuice   |     |     |      |     |     |      |      |      |

| Breakfast      | 682  | 707 | 838 | 938 | 586  | 788 | 1141 | 988 |
|----------------|------|-----|-----|-----|------|-----|------|-----|
| Juice          |      |     |     |     |      |     |      |     |
| Tropical Juice | 492  | 586 | 726 | 739 | 450  | 549 | 645  | 779 |
| Guava Delight  | 340  | 459 | 593 | 393 | 276  | 424 | 559  | 389 |
| Orchard        | 1151 | 621 | 697 | 909 | 1133 | 615 | 542  | 865 |
| Medley         |      |     |     |     |      |     |      |     |
| Strawberry     | 625  | 740 | 468 | 409 | 665  | 750 | 411  | 464 |
| Surprise       |      |     |     |     |      |     |      |     |

#### MODEL 2

Following the restriction regarding the trucking in of concentrate, processing operations were remodeled. The effects of that implementation are seen in Table 2. Furthermore, the change in production between the base model and the model with the trucking limitation, is detailed for each juice for each quarter in Table 3. The greatest change in production will be in the first Quarter. Optimal trucking operations are detailed in Table 4.

The total profit for Model 2 is \$26, 065, 452.96

Table 2

| kL                     | Q1   | Q2   | Q3   | Q4   | Q5   | Q6   | Q7   | Q8   | TOTA<br>L |
|------------------------|------|------|------|------|------|------|------|------|-----------|
| Orange<br>Juice        | 900  | 872  | 1206 | 981  | 781  | 1055 | 1420 | 1236 | 8451      |
| Orange and Mango Juice | 289  | 347  | 469  | 389  | 316  | 363  | 484  | 568  | 3225      |
| Breakfast<br>Juice     | 672  | 707  | 838  | 938  | 586  | 788  | 1141 | 988  | 6658      |
| Tropical<br>Juice      | 492  | 586  | 720  | 738  | 450  | 549  | 645  | 779  | 4959      |
| Guava<br>Delight       | 340  | 452  | 593  | 393  | 276  | 424  | 559  | 389  | 3426      |
| Orchard<br>Medley      | 1151 | 621  | 697  | 909  | 1131 | 615  | 542  | 865  | 6531      |
| Strawberry<br>Surprise | 625  | 740  | 464  | 405  | 665  | 747  | 411  | 462  | 4519      |
| TOTAL                  | 4469 | 4325 | 4987 | 4753 | 4205 | 4541 | 5202 | 5287 |           |

Table 3

| Change in   | Q1  | Q2 | Q3 | Q4 | Q5  | Q6 | Q7 | Q8 |
|-------------|-----|----|----|----|-----|----|----|----|
| Production  |     |    |    |    |     |    |    |    |
| in kL       |     |    |    |    |     |    |    |    |
| Orange      |     |    |    |    |     |    |    |    |
| Juice       | 20  | 0  | 0  | 0  | 0   | 0  | 0  | 0  |
| Orange and  |     |    |    |    |     |    |    |    |
| Mango Juice | -22 | 0  | 0  | 0  | -13 | 0  | 0  | 0  |
| Breakfast   |     |    |    |    |     |    |    |    |
| Juice       | -10 | 0  | 0  | 0  | 0   | 0  | 0  | 0  |
| Tropical    |     |    |    |    |     |    |    |    |
| Juice       | 0   | 0  | -6 | -1 | 0   | 0  | 0  | 0  |
| Guava       |     |    |    |    |     |    |    |    |
| Delight     | 0   | -7 | 0  | 0  | 0   | 0  | 0  | 0  |
| Orchard     |     |    |    |    |     |    |    |    |
| Medley      | 0   | 0  | 0  | 0  | -2  | 0  | 0  | 0  |
| Strawberry  |     |    |    |    |     |    |    |    |
| Surprise    | 0   | 0  | -4 | -4 | 0   | -3 | 0  | -2 |

Table 4

|              | Q1  | Q2  | Q3  | Q4  | Q5  | Q6  | Q7  | Q8  |
|--------------|-----|-----|-----|-----|-----|-----|-----|-----|
| Apple        | 210 | 211 | 217 | 213 | 200 | 211 | 214 | 221 |
| Mango        | 10  | 8   | 10  | 11  | 10  | 9   | 10  | 12  |
| Pineapple    | 37  | 42  | 51  | 53  | 33  | 43  | 57  | 55  |
| Passionfruit | 1   | 1   | 1   | 1   | 1   | 1   | 1   | 1   |
| Guava        | 5   | 6   | 7   | 5   | 5   | 6   | 7   | 5   |
| Strawberry   | 5   | 6   | 4   | 4   | 6   | 6   | 4   | 4   |

#### MODEL 3

Upon the limitation that only two gourmet juices could be produced per quarter, the optimal processing operation was modeled. The output of that model is found in Table 5 and 6. The selection of gourmet juices is found in Table 7. The change in processing cost is detailed in Table 8. This represents the difference in kilo litres of production between Model 2 and Model 3. This change was selected because the comparison between this model and the Base model is largely redundant, considering that trucking is an unavoidable reality of Pure Fresh operations. Naturally, considering the limitation of this model, the greatest reduction in production was seen amongst gourmet juices Guava Delight and Strawberry Surprise.

The profit, upon this limitation was found to be \$23, 426, 440.25, representing a 10.73% reduction in profit from Model 2.

Table 5

| kL                     | Q1    | Q2   | Q3   | Q4   | Q5   | Q6   | Q7   | Q8   | TOT<br>AL |
|------------------------|-------|------|------|------|------|------|------|------|-----------|
| Orange Juice           | 900.0 | 872  | 1206 | 981  | 781  | 1055 | 1420 | 1236 | 8451      |
| Orange and Mango Juice | 291   | 347  | 469  | 389  | 316  | 363  | 484  | 568  | 3227      |
| Breakfast<br>Juice     | 682   | 707  | 838  | 938  | 586  | 787  | 1141 | 986  | 6665      |
| Tropical<br>Juice      | 492   | 586  | 721  | 739  | 450  | 549  | 645  | 779  | 4961      |
| Guava<br>Delight       | 0     | 0    | 589  | 393  | 0    | 0    | 559  | 0    | 1541      |
| Orchard<br>Medley      | 1145  | 621  | 697  | 909  | 1133 | 615  | 542  | 865  | 6527      |
| Strawberry<br>Surprise | 625   | 740  | 0    | 0    | 665  | 746  | 0    | 464  | 3240      |
| TOTAL                  | 4135  | 3873 | 4520 | 4349 | 3931 | 4115 | 4791 | 4898 |           |

## Table 6

| kL of        | Q1  | Q2  | Q3  | Q4  | Q5  | Q6  | Q7  | Q8  |
|--------------|-----|-----|-----|-----|-----|-----|-----|-----|
| Concentrate  |     |     |     |     |     |     |     |     |
| Apple        | 183 | 175 | 175 | 177 | 178 | 176 | 177 | 190 |
| Mango        | 10  | 8   | 10  | 11  | 10  | 9   | 10  | 12  |
| Pineapple    | 34  | 38  | 50  | 53  | 30  | 38  | 57  | 51  |
| Passionfruit | 1   | 1   | 1   | 1   | 1   | 1   | 1   | 1   |
| Guava        | 2   | 2   | 6   | 4   | 2   | 2   | 6   | 1   |
| Strawberry   | 5   | 6   | 0   | 0   | 5   | 6   | 0   | 4   |

## Table 7

| Production<br>Y/N      | Q1 | Q2 | Q3 | Q4 | Q5 | Q6 | Q7 | Q8 |
|------------------------|----|----|----|----|----|----|----|----|
| Guava Delight          | N  | N  | Υ  | Υ  | N  | N  | Υ  | N  |
| Orchard<br>Medley      | Υ  | Y  | Y  | Y  | Y  | Y  | Y  | Υ  |
| Strawberry<br>Surprise | Υ  | Y  | N  | N  | Y  | Y  | N  | Υ  |

Table 8

| Change in kL   | Q1   | Q2   | Q3   | Q4   | Q5   | Q6   | Q7   | Q8   |
|----------------|------|------|------|------|------|------|------|------|
| Orange Juice   | 0    | 0    | 0    | 0    | 0    | 0    | 0    | 0    |
| Orange and     |      |      |      |      |      |      |      |      |
| Mango Juice    | 2    | 0    | 0    | 0    | 0    | 0    | 0    | 0    |
| Breakfast      |      |      |      |      |      |      |      |      |
| Juice          | 10   | 0    | 0    | 0    | 0    | -1   | 0    | -2   |
| Tropical Juice | 0    | 0    | 1    | 1    | 0    | 0    | 0    | 0    |
| Guava Delight  | -340 | -452 | -4   | 0    | -276 | -424 | 0    | -389 |
| Orchard        |      |      |      |      |      |      |      |      |
| Medley         | -6   | 0    | 0    | 0    | 2    | 0    | 0    | 0    |
| Strawberry     |      |      |      |      |      |      |      |      |
| Surprise       | 0    | 0    | -464 | -405 | 0    | -1   | -411 | 2    |

#### MODEL 4

Model 4 involved restricting production of gourmet juice such that any gourmet juice was not out of production for consecutive quarters.

The profit following this restriction, was \$23, 206, 547.65.

The detailed optimal production and truck operation plan is detailed in Table 9 and 10. The selection of gourmet juices is indicated in Table 11. The change between these production costs and those in Model 2, is detailed in Table 12. This decision reduces the profit by \$219, 892.6 which is obviously quite significant.

Table 9

|                 | Q1   | Q2   | Q3   | Q4   | Q5   | Q6   | Q7   | Q8   |
|-----------------|------|------|------|------|------|------|------|------|
| Orange Juice    | 900  | 872  | 1206 | 981  | 781  | 1055 | 1420 | 1236 |
| Orange and      | 291  | 347  | 469  | 389  | 316  | 342  | 484  | 568  |
| Mango Juice     |      |      |      |      |      |      |      |      |
| Breakfast Juice | 682  | 707  | 829  | 938  | 586  | 788  | 1141 | 986  |
| Tropical Juice  | 492  | 586  | 726  | 739  | 450  | 549  | 645  | 779  |
| Guava Delight   | 0    | 452  | 0    | 393  | 0    | 424  | 559  | 0    |
| Orchard Medley  | 1145 | 0    | 697  | 909  | 1133 | 0    | 542  | 865  |
| Strawberry      | 625  | 740  | 468  | 0    | 665  | 750  | 0    | 464  |
| Surprise        |      |      |      |      |      |      |      |      |
| TOTAL           | 4135 | 3704 | 4395 | 4349 | 3931 | 3908 | 4791 | 4898 |

### Table 10

| . 4.2.0 |    |    |    |    |    |    |    |    |
|---------|----|----|----|----|----|----|----|----|
|         | Q1 | Q2 | Q3 | Q4 | Q5 | Q6 | Q7 | Q8 |

| Apple        | 183 | 180 | 170 | 177 | 178 | 181 | 177 | 190 |
|--------------|-----|-----|-----|-----|-----|-----|-----|-----|
| Mango        | 10  | 5   | 10  | 11  | 10  | 5   | 10  | 12  |
| Pineapple    | 34  | 42  | 44  | 53  | 30  | 43  | 57  | 51  |
| Passionfruit | 1   | 1   | 1   | 1   | 1   | 1   | 1   | 1   |
| Guava        | 2   | 6   | 1   | 4   | 2   | 6   | 6   | 1   |
| Strawberry   | 5   | 6   | 4   | 0   | 6   | 6   | 0   | 4   |

## Table 11

|                | Q1 | Q2 | Q3 | Q4 | Q5 | Q6 | Q7 | Q8 |
|----------------|----|----|----|----|----|----|----|----|
| Guava Delight  | N  | Υ  | N  | Υ  | N  | Υ  | Υ  | N  |
| Orchard Medley | Υ  | N  | Υ  | Υ  | Υ  | N  | Υ  | Υ  |
| Strawberry     | Υ  | Υ  | Υ  | N  | Υ  | Υ  | N  | Υ  |
| Surprise       |    |    |    |    |    |    |    |    |

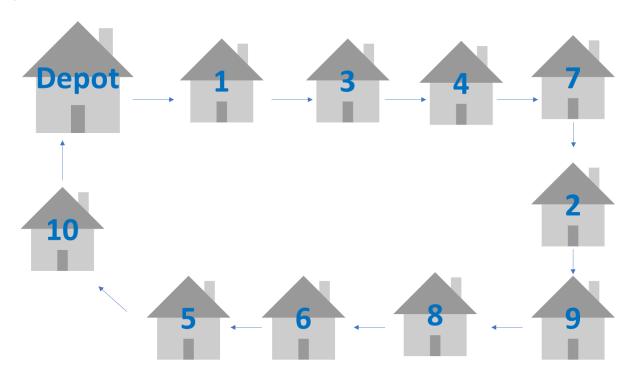
### Table 12

| Net        | Q1      | Q2      | Q3      | Q4      | Q5      | Q6      | Q7      | Q8      |
|------------|---------|---------|---------|---------|---------|---------|---------|---------|
| Change     |         |         |         |         |         |         |         |         |
| Orange     | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    | 0.00    |
| Juice      |         |         |         |         |         |         |         |         |
| Orange     | 2.00    | 0.00    | 0.00    | 0.00    | 0.00    | -21.00  | 0.00    | 0.00    |
| and        |         |         |         |         |         |         |         |         |
| Mango      |         |         |         |         |         |         |         |         |
| Juice      |         |         |         |         |         |         |         |         |
| Breakfast  | 10.00   | 0.00    | -9.00   | 0.00    | 0.00    | 0.00    | 0.00    | -2.00   |
| Juice      |         |         |         |         |         |         |         |         |
| Tropical   | 0.00    | 0.00    | 6.00    | 1.00    | 0.00    | 0.00    | 0.00    | 0.00    |
| Juice      |         |         |         |         |         |         |         |         |
| Guava      | -340.00 | 0.00    | -593.00 | 0.00    | -276.00 | 0.00    | 0.00    | -389.00 |
| Delight    |         |         |         |         |         |         |         |         |
| Orchard    | -6.00   | -621.00 | 0.00    | 0.00    | 2.00    | -615.00 | 0.00    | 0.00    |
| Medley     |         |         |         |         |         |         |         |         |
| Strawberry | 0.00    | 0.00    | 4.00    | -405.00 | 0.00    | 3.00    | -411.00 | 2.00    |
| Surprise   |         |         |         |         |         |         |         |         |

### MODEL 5

Pure Fresh were able to optimise their cost of delivery in Model 5. The optimal delivery route is seen in Figure 1 and the cost of that route is \$725.

Figure 1



## **Recommendations and Insights**

1. Brisbane Sensitivity Analysis

As can be seen in Table 13 the supply of orange juice concentrate is a constraint, of significant value, in the first quarter of operations. Pure Fresh should consider increasing the initial supply in order to increase profit. Note that this is from the original model, before the trucking is taken into account.

Table 13

| Brisbane supply sensitivity analysis (Pi) |     |   |   |   |   |   |   |   |  |
|---|-----|---|---|---|---|---|---|---|--|
| Q1 Q2 Q3 Q4 Q5 Q6 Q7 Q8                   |     |   |   |   |   |   |   |   |  |
| Pi  | 526 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |  |

The final model however, is not constrained, after the first quarter, by orange juice supply from Brisbane. However, in order to provide security, Pure Fresh could consider an increase to orange juice concentrate supply in the fifth quarter, where supply is quite tight.

Table 14

| Brisbane supply sensitivity analysis (Slack) |  |  |  |  |  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|--|--|--|--|--|
| Q1 Q2 Q3 Q4 Q5 Q6 Q7 Q8                      |  |  |  |  |  |  |  |  |  |  |  |
| Slack 0 786 404 489 68 446 303 384           |  |  |  |  |  |  |  |  |  |  |  |

#### 2. Pi Analysis

The shadow price of each juice across each quarter is detailed in Table 15. This price represents the value an increase in production would generate for each juice for each quarter, per kilolitre.

Clearly then, Pure Fresh should focus on unlocking Guava Delight and Strawberry Surprise first across all quarters as they represent the most value to be gained from an increase in demand.

Table 15

|                        | Demar | nd sens | sitivity | analysi | is (Pi) |     |     |     |
|------------------------|-------|---------|----------|---------|---------|-----|-----|-----|
|                        | Q1    | Q2      | Q3       | Q4      | Q5      | Q6  | Q7  | Q8  |
| Orange Juice           | 0     | 526     | 526      | 526     | 526     | 526 | 526 | 526 |
| Orange and Mango Juice | 19    | 493     | 493      | 493     | 493     | 493 | 493 | 493 |
| Breakfast Juice        | 684   | 762     | 762      | 762     | 762     | 762 | 762 | 762 |
| Tropical Juice         | 782   | 803     | 803      | 803     | 803     | 803 | 803 | 803 |
| Guava Delight          | 853   | 853     | 853      | 853     | 853     | 853 | 853 | 853 |
| Orchard Medley         | 450   | 686     | 686      | 686     | 686     | 686 | 686 | 686 |
| Strawberry Surprise    | 818   | 818     | 818      | 818     | 818     | 818 | 818 | 818 |

## 3. Slack Analysis

Table 16 represents the wastage in the optimal solution. It indicates that there are several juices that are not meeting the demand of Pure Fresh's customers. This is particularly evident for the gourmet juices. The optimal solution being less than the demand indicates that the cost of ingredients is not economic. Pure Fresh should consider a cheaper supplier for mango particularly as it is the most expensive.

Table 17 highlights the waste of each fruit, in kL, each quarter. Because trucks are transported full, with not all of that fruit being used, there is moderately significant waste each quarter. With that information, Pure Fresh should seek to use the fruit in some other capacity, or consider changing the recipe in order to minimise waste.

Table 16

| Demand se              | nsitivi | ty ana | alysis | (Slac | k)  |     |     |     |
|------------------------|---------|--------|--------|-------|-----|-----|-----|-----|
|                        | Q1      | Q2     | Q3     | Q4    | Q5  | Q6  | Q7  | Q8  |
| Orange Juice           | 72      | 0      | 0      | 0     | 0   | 0   | 0   | 0   |
| Orange and Mango Juice | 20      | 0      | 0      | 0     | 12  | 20  | 0   | 0   |
| Breakfast Juice        |         | 0      | 8      | 0     | 0   | 0   | 0   | 1   |
| Tropical Juice         | 0       | 0      | 0      | 0     | 0   | 0   | 0   | 0   |
| Guava Delight          | 340     | 6      | 593    | 0     | 276 | 0   | 0   | 389 |
| Orchard Medley         | 5       | 621    | 0      | 0     | 0   | 615 | 0   | 0   |
| Strawberry Surprise    | 0       | 0      | 0      | 409   | 0   | 0   | 411 | 0   |

Table 17

|              | T    | ruck ca | apacity | (10) (S | lack) |      |      |      |
|--------------|------|---------|---------|---------|-------|------|------|------|
|              | Q1   | Q2      | Q3      | Q4      | Q5    | Q6   | Q7   | Q8   |
| Apple        | 0    | 2.65    | 2.29    | 4.85    | 0.2   | 5.55 | 5    | 0.82 |
| Mango        | 0    | 1.16    | 1.66    | 6.89    | 0     | 0    | 1.68 | 0.21 |
| Pineapple    | 1.44 | 1.04    | 0       | 6.36    | 0.92  | 2.26 | 1.12 | 0    |
| Passionfruit | 5.08 | 4.14    | 2.74    | 2.61    | 5.5   | 4.51 | 3.55 | 2.21 |
| Guava        | 7.5  | 0       | 0.64    | 0.7     | 6.7   | 2.6  | 4.1  | 0.72 |
| Strawberry   | 0    | 8.0     | 2.56    | 0       | 6.8   | 0    | 0    | 2.88 |

## 4. Sensitivity Analysis

For Model Two, we were able to test the model to discover which juices' production could be reduced while maintaining the same amount of profit. As can be seen in Table 18 and 19, this only occurred in Quarter 1 for both supply and demand. This further emphasises just how critical the demand and production is to Pure Fresh's profit.

Table 18

| Production sensitivity analysis (SAObjLow) for Model 2 |   |   |   |   |   |   |   |   |  |  |
|--|---|---|---|---|---|---|---|---|--|--|
| Q1 Q2 Q3 Q4 Q5 Q6 Q7 Q8                                |   |   |   |   |   |   |   |   |  |  |
| Orange Juice   | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |  |  |

| Orange and Mango Juice | 473 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
|------------------------|-----|---|---|---|---|---|---|---|
| Breakfast<br>Juice     | 78  | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Tropical Juice         | 21  | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Guava Delight          | 0   | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Orchard<br>Medley      | 236 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Strawberry<br>Surprise | 0   | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Table 19

| Demand supply sensitivity analysis (SARHSLow) |     |    |    |    |    |    |    |    |  |  |
|---|-----|----|----|----|----|----|----|----|--|--|
|   | Q1  | Q2 | Q3 | Q4 | Q5 | Q6 | Q7 | Q8 |  |  |
| Orange Juice                                  | 880 | 0  | 0  | 0  | 0  | 0  | 0  | 0  |  |  |
| Orange and                                    | 207 | 0  | 0  | 0  | 0  | 0  | 0  | 0  |  |  |
| Mango Juice                                   |     |    |    |    |    |    |    |    |  |  |
| Breakfast Juice                               | 63  | 0  | 0  | 0  | 0  | 0  | 0  | 0  |  |  |
| Tropical Juice                                | 0   | 0  | 0  | 0  | 0  | 0  | 0  | 0  |  |  |
| Guava Delight                                 | 0   | 0  | 0  | 0  | 0  | 0  | 0  | 0  |  |  |
| Orchard Medley                                | 944 | 0  | 0  | 0  | 0  | 0  | 0  | 0  |  |  |
| Strawberry                                    | 0   | 0  | 0  | 0  | 0  | 0  | 0  | 0  |  |  |
| Surprise                                      |     |    |    |    |    |    |    |    |  |  |