

# Maxwell Conway

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LinkedIn: [linkedin.com/in/maxwell-conway-200x/](https://linkedin.com/in/maxwell-conway-200x/) | GitHub: [github.com/MaxwellConway/](https://github.com/MaxwellConway/)

Portfolio Backup: [maxwellconway.github.io/](https://maxwellconway.github.io/)

## SUMMARY

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Versatile IT Specialist. Background in help desk support, computer repair, troubleshooting, network setup, and web development. Focus on self-hosting, deployment, and automation.

## Skills

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*IT:* Help Desk Support, PC/Laptop Repairs, Backup and Recovery, Network Configuration *Web*

*Development:* React, Node.js, CSS, static site hosting

*Programming Languages:* JavaScript, Python, HTML, CSS, Shell

*DevOps and Self-hosting:* Docker, Docker Compose, Nginx, Certbot, Git, Linux, SSH, NAS integration, basic shell scripting.

## Education

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**CompTIA A+ Certification (in progress)** *Present*

**Software Development Bootcamp, Full-Time**

*DigitalCrafts | Atlanta, GA*

*4/2023-8/2023*

**Bachelor of Science - BA, Political Science**

*Florida State University*

*12/2020*

## Experience

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**Scientific Games** *1/2025 - Present*

*Help Desk - Desktop Support*

- Provide helpdesk/desktop support for corporate users
- Manage ticket lifecycle and escalate when required

**Karls Technology** *4/2024 - 12/2024*

*Field Service Technician*

- Full mobile computer repair services, PC upgrades, home networking, hardware replacements
- Conduct drive diagnostics, driver installations, operating system installations
- Implement backup and recovery solutions to protect client data

**Cleveland Electric** *12/2021 - 2/2023*

*Electrician - Low Volt/Networking*

- Network cable installation in a new hospital building
- Communicated effectively with team members to problem-solve and complete projects within a given timeframe.

## Software Projects

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**Personal Homeserver, Repository:** [www.github.com/MaxwellConway/homeserver/](https://www.github.com/MaxwellConway/homeserver/)

- Containerized homeserver to host personal projects and internal services
- Deployed Traefik as a reverse proxy for domain based routing, Portainer for container management
- Services template, Docker Compose structure to add new services quickly with documentation

**Portfolio and Webapps hosted on** [www.maxconway.com/](https://www.maxconway.com/)

- [music.maxconway.com/](https://music.maxconway.com/) Streams music from my NAS, fully self-hosted
- [gamernet.maxconway.com/](https://gamernet.maxconway.com/) GamerNet, a full-stack Digital Crafts Project, login required
- [eldenring.maxconway.com/](https://eldenring.maxconway.com/) A simple Elden Ring themed API tool
- [stemtool.maxconway.com/](https://stemtool.maxconway.com/) Enter a YouTube url and download the separated audio tracks
- [screengrab.maxconway.com/](https://screengrab.maxconway.com/) Generate a screenshot from a TV show or movie on my NAS