Maxwell Conway

maxconway23@gmail.com | 561-654-6926 | Atlanta, GA | *Portfolio*: www.maxconway.com/
LinkedIn: www.linkedin.com/in/maxwell-conway-200x/ | *GitHub*: www.github.com/MaxwellConway/

SUMMARY

Versatile IT Specialist. Background in help desk support, computer repair, troubleshooting, network setup, and web development. Focus on self-hosting, deployment, and automation.

Skills

IT: Help Desk Support, PC/Laptop Repairs, Backup and Recovery, Network Configuration   *Web Development*: React, Node.js, CSS, static site hosting
Programming Languages: JavaScript,, Python, HTML, CSS, Shell
DevOps and Self-hosting: Docker, Docker Compose, Nginx, Certbot, Git, Linux, SSH, NAS integration, basic shell scripting.

Education

CompTIA A+ Certification (in progress)   *Present*
Software Development Bootcamp, Full-Time
DigitalCrafts | Atlanta, GA   *4/2023-8/2023*
Bachelor of Science - BA, Political Science
Florida State University   *12/2020*

Experience

Scientific Games   *1/2025 - Present*
Help Desk - Desktop Support
- Provide helpdesk/desktop support for corporate users
- Manage ticket lifecycle and escalate when required

Karls Technology   *4/2024 - 12/2024*
Field Service Technician
- Full mobile computer repair services, PC upgrades, home networking, hardware replacements
- Conduct drive diagnostics, driver installations, operating system installations
- Implement backup and recovery solutions to protect client data

Cleveland Electric   *12/2021 - 2/2023*
Electrician - Low Volt/Networking
- Network cable installation in a new hospital building
- Communicated effectively with team members to problem-solve and complete projects within a given timeframe.

Software Projects

Personal Homeserver, Repository: www.github.com/MaxwellConway/homeserver/
- *Containerized homeserver to host personal projects and internal services*
- *Deployed Traefik as a reverse proxy for domain based routing, Portainer for container management*
- *Services template, Docker Compose structure to add new services quickly with documentation*

Portfolio and Webapps hosted on www.maxconway.com/
- www.music.maxconway.com/ *hosts a webapp that streams music from my NAS, fully self-hosted*
- www.gamernet.maxconway.com/ *hosts GamerNet, a full-stack Digital Crafts Project*
- www.eldenring.maxconway.com/ *hosts a simple Elden Ring themed API tool*