Max Volz

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Summary

Junior developer with a strong passion for creative problem solving, learning new programs and systems, and attention to detail.

Skills

Developed multiple iOS and Android applications, dynamic websites, and utility programs in the past year. Excellent verbal, written, and phone communication. Experience managing large databases, Excel documents(pivot tables, vlookups), and utilizing the Adobe Suite.

Experience

Lyft Recruiter, Lyft Inc, San Francisco   **March 2013 – Present**

Assist in the conversion of applicants to drivers by reaching out to them and setting up their mentor ride.
- Initiate first contact with applicants with a friendly phone call
- Field questions and concerns regarding the driver position and use of the Lyft Application
- Launched Lyft Fresno and continue to monitor and assist the community remotely

Lyft Mentor and Facebook Lounge Moderator, Lyft Inc, San Francisco   **January 2013 – Present**

Initiating drivers through one on one training sessions, and regularly promoting drivers through the online Lyft community.
- Training and approving drivers to navigate the streets of San Francisco
- Promoted to Lounge Mentor to assist growth and solve problems in the online community

Lyft Driver, Lyft Inc, San Francisco   **September 2013 – Present**

Became part of a friendly, green community to help solve the transportation problems in the Bay Area of San Francisco.
- Interact daily with a high volume of customers in a high paced work environment
- Navigate the Bay Area of San Francisco while creating a positive, memorable experience for passengers

Digital Media Analyst, Apollo Group, San Francisco   **October 2012 to August 2013**

Researched and developed new affiliate media partners. Main point of contact with Apollo Ethics and Compliance.
- Daily phone correspondence with clients regarding ad performance
- Generated successful ROI campaigns with room for growth
- Maintained legal violation database for University of Phoenix's' affiliate marketing and escalated discovery of logic problems in excel data