May Samah Mohammed

✉ SamahAMM@protonmail.com   📞 +447878275937

EDUCATION

Dublin, Ireland	**Bachelor of Science in Computing in Information Technology,** *Technological University Dublin*

PROFESSIONAL EXPERIENCE

2023 – present
United Kingdom

Frontend Developer
- Completed the Code First Girls program to enhance my knowledge in my skills.
- Collaborated with a team of four to develop a skincare website using HTML, CSS, and JavaScript.

2022 – 2023
United Kingdom

Frontend Developer, *Closed Door Security*
- Contacting customers via MS Teams, phone and email.
- Attend scope meetings with customers to gather requirements and deliver further information.
- Debugging and Fixing Code for the website within a team.
- I have created a GUI for the Sales Team to use while on a scoping call, using form and input types.
- Task Manager for the Sales Team and the Pentesters to communicate.
- Responsible for overseeing pen testers and managing their tests.

2019 – 2021
Ireland

Team Leader, *KFC*
- Ensured compliance with health and safety regulations, and maintained a clean and safe work environment.
- Coordinated shift schedules and assigned tasks to ensure smooth workflow and coverage during peak hours.
- Monitored inventory levels and managed stock orders to maintain supply without overstocking.
- Handled customer inquiries and resolved complaints promptly and professionally, enhancing customer satisfaction.

2015 – 2018
Dublin, Ireland

Sales Assistant, *Dixons Currys PC World*
- Provided exceptional customer service, assisting customers with product selection, queries, and purchases to ensure a positive shopping experience.
- Maintained knowledge of the latest technology products and services, offering informed recommendations to customers.
- Collaborated with team to meet sales targets and achieve store goals.