MAY DONOBAN ESPITIA PINEDA

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PROFESSIONAL SUMMARY

I am a Web Developer with extensive experience in creating and maintaining dynamic and scalable applications, using technologies such as HTML, CSS, JavaScript, React, Tailwind CSS, Node.js, Express, and MongoDB. I specialize in Front-End development, but I also have strong Full-Stack knowledge, working with databases and building efficient Back-End services. My focus is on optimizing user experience and delivering solutions that integrate design and functionality. I utilize tools like Git, GitHub, and Figma to collaborate effectively in multidisciplinary teams and provide strategic leadership. Committed to continuous learning, I aim to keep growing and add value to innovative, scalable, and high-quality projects.

EDUCATION

Politécnico Grancolombiano	Bogotá D.C.
Industrial Engineering	07-2017 – 11-2020
Lonsdale Institute	Melbourne, Australia
General English	09-2022 – 07-2023
Tripleten	Melbourne, Australia
Web Development	03-2024 – 07-2025 (Online)

RELEVANT PROJECTS

Tripleten Web Project API Full – Full-Stack   2025
Developed a complete web application with user authentication, card management, and responsive design. Backend with Node.js, Express, MongoDB; Frontend with React.

Link:https://web-project-api-full-git-frontend-maydonoban22s-projects.vercel.app/

Luz de Rubí – Spiritual Guidance Platform   2025

Web application with user registration, login, JWT authentication, appointment scheduling, and daily horoscope via API. Built with React, TailwindCSS, react-hook-form, Yup, Vite.

Link: https://rubiela-tarot.vercel.app/

Web Project – Homeland   2024

Designed and structured a responsive website based on Figma brief. Implemented media queries to ensure cross-device compatibility.

Link: https://maydonoban22.github.io/web_project_homeland/

EXPERIENCE

OMEGA HEALTHCARE
Patient Services Representative   04-2025 to Present

I currently work at Omega Healthcare, where I manage patient communications through MyChart and email for NYU Langone Health hospital services. My responsibilities include analyzing insurance claims, EOBs, and denials to provide clear and accurate explanations to patients. I also support patients with payment adjustments and payment plan setups, ensuring accessibility to healthcare services. Additionally, I collaborate with cross-functional team members to improve claim resolution workflows and increase patient satisfaction. Tools used: MyChart, MS Outlook, Excel.

Holiday Inn
Food and Beverage Officer   01-2023 to 04-2024

In Melbourne, Australia, I delivered customer service in a fast-paced hospitality environment, managing orders and payments while ensuring compliance with regulations. This role enhanced my communication, teamwork, and problem-solving skills**.**

DATALAB
Junior Front-End and Full-Stack Developer   02-2022 to 09-2022

I was responsible for creating and maintaining websites using HTML, CSS, JavaScript, and React, ensuring a smooth experience on mobile and desktop devices. I implemented interactive features and effects with JavaScript, and developed Back-End services using Node.js, Express, and MongoDB. I also participated

in code reviews and functionality testing, always striving to improve the quality and efficiency of the projects.

GEOPROYECCIONES

Data Analyst   02-2021 to 01-2022

I was responsible for assessing and analyzing the economic viability of different plots of land to determine their optimal use. Using data analysis tools and geospatial software specific to the company, along with coordinate referencing via Google Maps, I recommended the most suitable land use (residential, commercial, industrial, etc.), aligned with urban planning regulations and economic projections.

LANGUAGES

- Spanish (Native)
- English (C1 Advanced)

PRIMARY SKILLS

- Microsoft Office Suite (Excel, Word, Outlook)
- Office Automation Tools
- Customer Service
- Communication
- Problem-Solving
- Team Collaboration
- Data Analysis

Technical Skills

- HTML, CSS
- JavaScript
- React.js
- Tailwind CSS
- Node.js
- Git & GitHub
- MongoDB
- Figma
- Webpack