



Aviation Investigation Final Report

Location: Cut Bank, Montana Accident Number: DCA18CA255

Date & Time: June 16, 2018, 22:00 Local Registration: N637CZ

Aircraft: Embraer ERJ175 Aircraft Damage: None

Defining Event: Turbulence encounter **Injuries:** 1 Serious, 72 None

Flight Conducted Under: Part 121: Air carrier - Scheduled

Analysis

On June 16, 2018, about 2200 MDT, Compass Airlines flight 5774, N637CZ, Embraer 175, encountered turbulence while in cruise flight at flight level 300 while enroute to Calgary International Airport (CYYZ), Calgary, Alberta, Canada. Of the 73 passengers and crew onboard, one flight attendant was seriously injured. The flight was operating under 14 Code of Federal Regulations Part 121 as a regularly scheduled passenger flight from Salt Lake City International Airport (KSLC), Salt Lake City, Utah to CYYZ.

According to the flight crew, air traffic control (ATC) relayed pilot reports of a "smooth ride with light chop" for their route of flight. The airplane was in visual meteorological conditions and the seatbelt sign was illuminated. At the time of the turbulence encounter the aft flight attendant was finishing up beverage service and was thrown against the bulkhead and jumpseat. The flight attendant was unable to complete her duties due to the injury and two passengers assisted the flight attendant until landing. Upon arrival at the gate in CYYZ, the flight attendant was transported to the hospital where she was diagnosed with a broken vertebra.

Probable Cause and Findings

The National Transportation Safety Board determines the probable cause(s) of this accident to be: an unexpected encounter with clear air turbulence.

Findings

Environmental issues Terrain induced turbulence - Effect on personnel

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Factual Information

History of Flight

Enroute-cruise	Turbulence encounter (Defining event)	
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Pilot Information

Certificate:	Airline transport; Commercial	Age:	26
Airplane Rating(s):	Single-engine land; Multi-engine land	Seat Occupied:	Left
Other Aircraft Rating(s):	None	Restraint Used:	Lap only
Instrument Rating(s):	Airplane	Second Pilot Present:	Yes
Instructor Rating(s):	Airplane multi-engine; Airplane single-engine	Toxicology Performed:	No
Medical Certification:	Class 1 Without waivers/limitations	Last FAA Medical Exam:	October 17, 2017
Occupational Pilot:	Yes	Last Flight Review or Equivalent:	February 23, 2018
Flight Time:	(Estimated) 3999 hours (Total, all aircraft), 2074 hours (Total, this make and model), 1917 hours (Pilot In Command, all aircraft), 200 hours (Last 90 days, all aircraft), 54 hours (Last 30 days, all aircraft), 0 hours (Last 24 hours, all aircraft)		

Co-pilot Information

Occupational Pilot: Yes Last Flight Review or Equivalent: June 29, 2018 Flight Time: (Estimated) 2841 hours (Total, all aircraft), 1207 hours (Total, this make and model), 1561 hours		•		
Other Aircraft Rating(s): None Restraint Used: Lap only Instrument Rating(s): Airplane Second Pilot Present: Yes Instructor Rating(s): Airplane single-engine Toxicology Performed: No Medical Certification: Class 1 With waivers/limitations Last FAA Medical Exam: February 16, 201 Occupational Pilot: Yes Last Flight Review or Equivalent: June 29, 2018 Flight Time: (Estimated) 2841 hours (Total, all aircraft), 1207 hours (Total, this make and model), 1561 hours (Pilot In Command, all aircraft), 156 hours (Last 90 days, all aircraft), 54 hours (Last 30 days, and sincraft), 554 hours (Last 30 days, and sincraft), 565 hours (Last 30 days, and sincraft)	Certificate:	Airline transport; Commercial	Age:	46
Instructor Rating(s): Airplane Second Pilot Present: Yes Instructor Rating(s): Airplane single-engine Toxicology Performed: No Medical Certification: Class 1 With waivers/limitations Last FAA Medical Exam: February 16, 201 Occupational Pilot: Yes Last Flight Review or Equivalent: June 29, 2018 Flight Time: (Estimated) 2841 hours (Total, all aircraft), 1207 hours (Total, this make and model), 1561 hours (Pilot In Command, all aircraft), 156 hours (Last 90 days, all aircraft), 54 hours (Last 30 days, and 1561 hours).	Airplane Rating(s):		Seat Occupied:	Right
Instructor Rating(s): Airplane single-engine Toxicology Performed: No Medical Certification: Class 1 With waivers/limitations Last FAA Medical Exam: February 16, 201 Occupational Pilot: Yes Last Flight Review or Equivalent: June 29, 2018 Flight Time: (Estimated) 2841 hours (Total, all aircraft), 1207 hours (Total, this make and model), 1561 hours (Pilot In Command, all aircraft), 156 hours (Last 90 days, all aircraft), 54 hours (Last 30 days, and 1561 hours).	Other Aircraft Rating(s):	None	Restraint Used:	Lap only
Medical Certification: Class 1 With waivers/limitations Last FAA Medical Exam: February 16, 201 Occupational Pilot: Yes Last Flight Review or Equivalent: June 29, 2018 Flight Time: (Estimated) 2841 hours (Total, all aircraft), 1207 hours (Total, this make and model), 1561 hours (Pilot In Command, all aircraft), 156 hours (Last 90 days, all aircraft), 54 hours (Last 30 days, all aircraft), 156 hours (Last 90 days), all aircraft), 156 hours (Last 30 days), all aircraft), 156 hours (L	Instrument Rating(s):	Airplane	Second Pilot Present:	Yes
Occupational Pilot: Yes Last Flight Review or Equivalent: June 29, 2018 Flight Time: (Estimated) 2841 hours (Total, all aircraft), 1207 hours (Total, this make and model), 1561 hours (Pilot In Command, all aircraft), 156 hours (Last 90 days, all aircraft), 54 hours (Last 30 days, all aircr	Instructor Rating(s):	Airplane single-engine	Toxicology Performed:	No
Flight Time: (Estimated) 2841 hours (Total, all aircraft), 1207 hours (Total, this make and model), 1561 hours (Pilot In Command, all aircraft), 156 hours (Last 90 days, all aircraft), 54 hours (Last 30 days, all	Medical Certification:	Class 1 With waivers/limitations	Last FAA Medical Exam:	February 16, 2018
(Pilot In Command, all aircraft), 156 hours (Last 90 days, all aircraft), 54 hours (Last 30 days, a	Occupational Pilot:	Yes	Last Flight Review or Equivalent:	June 29, 2018
	Flight Time:	(Estimated) 2841 hours (Total, all aircraft), 1207 hours (Total, this make and model), 1561 hours (Pilot In Command, all aircraft), 156 hours (Last 90 days, all aircraft), 54 hours (Last 30 days, all aircraft), 0 hours (Last 24 hours, all aircraft)		

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Cabin crew Information

Certificate:		Age:	
Airplane Rating(s):		Seat Occupied:	Unknown
Other Aircraft Rating(s):		Restraint Used:	Unknown
Instrument Rating(s):		Second Pilot Present:	Yes
Instructor Rating(s):		Toxicology Performed:	No
Medical Certification:		Last FAA Medical Exam:	
Occupational Pilot:	UNK	Last Flight Review or Equivalent:	
Flight Time:			

Cabin crew Information

Certificate:	None	Age:	
Airplane Rating(s):	None	Seat Occupied:	Unknown
Other Aircraft Rating(s):	None	Restraint Used:	Unknown
Instrument Rating(s):	None	Second Pilot Present:	Yes
Instructor Rating(s):	None	Toxicology Performed:	No
Medical Certification:		Last FAA Medical Exam:	
Occupational Pilot:	UNK	Last Flight Review or Equivalent:	
Flight Time:			

Aircraft and Owner/Operator Information

Aircraft Make:	Embraer	Registration:	N637CZ
Model/Series:	ERJ175 200	Aircraft Category:	Airplane
Year of Manufacture:	2008	Amateur Built:	
Airworthiness Certificate:	Transport	Serial Number:	17000256
Landing Gear Type:	Retractable -	Seats:	76
Date/Type of Last Inspection:		Certified Max Gross Wt.:	89853 lbs
Time Since Last Inspection:		Engines:	2 Turbo fan
Airframe Total Time:		Engine Manufacturer:	General Electric
ELT:	Installed, not activated	Engine Model/Series:	CF34-8E5
Registered Owner:		Rated Power:	
Operator:		Operating Certificate(s) Held:	Flag carrier (121)
Operator Does Business As:	Delta Connection	Operator Designator Code:	C77A

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Meteorological Information and Flight Plan

Conditions at Accident Site:	Unknown	Condition of Light:	Night
Observation Facility, Elevation:		Distance from Accident Site:	
Observation Time:		Direction from Accident Site:	
Lowest Cloud Condition:		Visibility	
Lowest Ceiling:		Visibility (RVR):	
Wind Speed/Gusts:	/	Turbulence Type Forecast/Actual:	Unknown / Terrain- Induced
Wind Direction:		Turbulence Severity Forecast/Actual:	Unknown / Moderate
Altimeter Setting:		Temperature/Dew Point:	
Precipitation and Obscuration:			
Departure Point:	Salt Lake City, UT (KSLC)	Type of Flight Plan Filed:	IFR
Destination:	Calgary (CYYC)	Type of Clearance:	IFR
Departure Time:	20:24 Local	Type of Airspace:	Class A

Wreckage and Impact Information

Crew Injuries:	1 Serious, 3 None	Aircraft Damage:	None
Passenger Injuries:	69 None	Aircraft Fire:	None
Ground Injuries:	N/A	Aircraft Explosion:	None
Total Injuries:	1 Serious, 72 None	Latitude, Longitude:	48.71389,-112.538887(est)

Administrative Information

Investigator In Charge (IIC):	Ward, Effie Lorenda
Additional Participating Persons	:
Original Publish Date:	July 8, 2020
Note:	This accident report documents the factual circumstances of this accident as described to the NTSB.
Investigation Docket:	https://data.ntsb.gov/Docket?ProjectID=97980

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The National Transportation Safety Board (NTSB), established in 1967, is an independent federal agency mandated by Congress through the Independent Safety Board Act of 1974 to investigate transportation accidents, determine the probable causes of the accidents, issue safety recommendations, study transportation safety issues, and evaluate the safety effectiveness of government agencies involved in transportation. The NTSB makes public its actions and decisions through accident reports, safety studies, special investigation reports, safety recommendations, and statistical reviews.

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