

Aviation Investigation Final Report

Location: Harbin, Accident Number: DCA18CA219

Date & Time: June 11, 2018, Local Registration: N826AN

Aircraft: Boeing 787-9 Aircraft Damage: None

Defining Event: Cabin safety event **Injuries:** 1 Serious, 1 Minor, 290 None

Flight Conducted Under: Part 121: Air carrier - Scheduled

Analysis

On June 10, 2018, at about 1215 local time, American Airlines 181, N826AN, B787-9, was enroute to Beijing Capital International Airport (PEK) Beijing, China, when two flight attendants were burned as a result of a beverage cart tray being overturned with three pots of hot liquids on it. At the time of the event, the airplane was in smooth air with no turbulence. Of the 292 passengers and crew onboard, one flight attendant received minor injuries and one flight attendant received serious injuries. The flight was operating under 14 Code of Federal Regulation Part 121 as a regularly scheduled passenger flight from Los Angeles International Airport (LAX), Los Angeles, California to PEK.

The crew reported that the two injured flight attendants were in the aft galley setting up the beverage cart when the cart overturned. The injured flight attendants were treated by a passenger physician. Paramedics met the airplane at the gate and one flight attendant was transported to the hospital where she was diagnosed with 2nd degree burns and released.

Probable Cause and Findings

The National Transportation Safety Board determines the probable cause(s) of this accident to be: the accidental tipping over of a beverage service cart, when there was no turbulence, which caused pots of hot water to burn two flight attendants.

Findings

Personnel issues

(general) - Cabin crew

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Factual Information

History of Flight

Enroute Cabin safety event (Defining event)

Pilot Information

Certificate:	Airline transport; Commercial; Flight engineer; Flight instructor	Age:	61,Male
Airplane Rating(s):	Single-engine land; Multi-engine land	Seat Occupied:	Unknown
Other Aircraft Rating(s):	None	Restraint Used:	Unknown
Instrument Rating(s):	Airplane	Second Pilot Present:	Yes
Instructor Rating(s):	Airplane single-engine; Instrument airplane	Toxicology Performed:	No
Medical Certification:	Class 1 With waivers/limitations	Last FAA Medical Exam:	
Occupational Pilot:	Yes	Last Flight Review or Equivalent:	March 18, 2018
Flight Time:	7129 hours (Total, all aircraft), 708 hours (Total, this make and model), 2415 hours (Pilot In Command, all aircraft), 161.1 hours (Last 90 days, all aircraft), 52 hours (Last 30 days, all aircraft), 12.5 hours (Last 24 hours, all aircraft)		

Co-pilot Information

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Certificate:	Airline transport; Commercial; Flight engineer	Age:	57,Male
Airplane Rating(s):	Single-engine land; Multi-engine land	Seat Occupied:	Unknown
Other Aircraft Rating(s):	None	Restraint Used:	Unknown
Instrument Rating(s):	Airplane	Second Pilot Present:	Yes
Instructor Rating(s):	None	Toxicology Performed:	No
Medical Certification:	Class 1 With waivers/limitations	Last FAA Medical Exam:	February 6, 2018
Occupational Pilot:	Yes	Last Flight Review or Equivalent:	May 17, 2018
Flight Time:	717 hours (Total, all aircraft), 39 hours (Total, this make and model), 71.3 hours (Last 90 days, all aircraft), 71.3 hours (Last 30 days, all aircraft), 12.5 hours (Last 24 hours, all aircraft)		

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Aircraft and Owner/Operator Information

Aircraft Make:	Boeing	Registration:	N826AN
Model/Series:	787-9 9	Aircraft Category:	Airplane
Year of Manufacture:	2017	Amateur Built:	
Airworthiness Certificate:	Transport	Serial Number:	40649
Landing Gear Type:	Retractable - Tricycle	Seats:	301
Date/Type of Last Inspection:	June 10, 2018	Certified Max Gross Wt.:	553 lbs
Time Since Last Inspection:		Engines:	2 Turbo fan
Airframe Total Time:	4519 Hrs at time of accident	Engine Manufacturer:	General Electric
ELT:	C126 installed, not activated	Engine Model/Series:	GENX1B-75P2
Registered Owner:		Rated Power:	
Operator:		Operating Certificate(s) Held:	Flag carrier (121)
Operator Does Business As:		Operator Designator Code:	AALA

Meteorological Information and Flight Plan

Conditions at Accident Site:	Unknown	Condition of Light:	Day
Observation Facility, Elevation:		Distance from Accident Site:	
Observation Time:		Direction from Accident Site:	
Lowest Cloud Condition:		Visibility	
Lowest Ceiling:		Visibility (RVR):	
Wind Speed/Gusts:	/	Turbulence Type Forecast/Actual:	/
Wind Direction:		Turbulence Severity Forecast/Actual:	1
Altimeter Setting:		Temperature/Dew Point:	
Precipitation and Obscuration:			
Departure Point:	Los Angeles, CA (KLAX)	Type of Flight Plan Filed:	IFR
Destination:	Beijing (ZBAA)	Type of Clearance:	IFR
Departure Time:	10:36 Local	Type of Airspace:	Unknown

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Wreckage and Impact Information

Crew Injuries:	1 Serious, 1 Minor, 12 None	Aircraft Damage:	None
Passenger Injuries:	278 None	Aircraft Fire:	None
Ground Injuries:	N/A	Aircraft Explosion:	None
Total Injuries:	1 Serious, 1 Minor, 290 None	Latitude, Longitude:	45.375,126.151107(est)

Administrative Information

Investigator In Charge (IIC): Ward, Effie Lorenda

Additional Participating Persons:

Original Publish Date: July 8, 2020

Note: This accident report documents the factual circumstances of this accident as described to the NTSB.

Investigation Docket: https://data.ntsb.gov/Docket?ProjectID=97504

The National Transportation Safety Board (NTSB), established in 1967, is an independent federal agency mandated by Congress through the Independent Safety Board Act of 1974 to investigate transportation accidents, determine the probable causes of the accidents, issue safety recommendations, study transportation safety issues, and evaluate the safety effectiveness of government agencies involved in transportation. The NTSB makes public its actions and decisions through accident reports, safety studies, special investigation reports, safety recommendations, and statistical reviews.

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