

Maya Mileva

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<https://github.com/MayaMM99>

EDUCATION

Syracuse University

Jan 2019 – June 2020

M.S Applied Data Science

GPA:3.87

Technical University

Sept 2012 – June 2014

M.S Graphic and Engineering Design

GPA: 4.00

University of Economics

Sept 2008 – June 2012

B.S Marketing

GPA:3.78

SKILLS

Programming: Python, R, MATLAB, Tableau, Weka, Gephi, HTML,

CSS, Java

Frameworks: Scukit, Pandas, NLTK, JQuery, Git

Database Systems: SQL, MangoDB

IDEs: iPython Notebooks, R Studio

Adobe Illustrator, Adobe Photoshop

PROJECTS

Text prediction application for movie reviews with sentiment analysis in real-time

- The goal for this application is to predict the sentiment level (positive or negative) of a movie review in real-time with the ability to recommend the next word that a user is going to type.

App link: <https://pdht24snt663m2h7.anvil.app/>

COVID-19 Predictions

- Predict (drop, increase, flatten) and forecast US – COVID-19 deaths and infections on a national/state level. Additionally, predict death/infection rates by other features such as demographics (political affiliation, income, population density).

Employee Attrition

- Discover the main factors that leads to employee attrition

Austin Animal Shelter

- Improve adoption rates by discovering pattern in adoption; used supervised Machine learning algorithms such as Naïve Bayes, SVM, Random Forest to predict animal adoption rates.

EXPERIENCE

Remote Website Optimization Specialist

Soule Company

- Performed QA od prepared test in real environment
- Developed and executed A/B and MVT tests using Visual Website Optimizer
- Debugged test implementation issues and provided resolutions
- Supported and maintained company website

Freelance Graphic Designer

- Create unique images, audio messages, illustrations, and logos for customers
- Advise clients on the best strategies to use for their particular products and desired audiences
- Ensure customer satisfaction by presenting art to clients and giving chance for feedback

Support specialist/Trainer

Advantzware

- Manage customer`s inquires from multiple sources to deliver outstanding customer support
- Document issues and question encountering during customer software testing or production usage in the applicable repository, such as CST or CRM, including the desired changes to the software to meet the business need
- Escalates issues where more attention and resource on particular issue id needed.
- Tested and analyzed software enhancement to make sure it meets the customer needs