Mayaka Hodges

Desktop Support Volunteer In Overland Park, Kansas

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My professional goal is to develop and manage innovations of fun technologies that will have a positive impact on society. As a highly motivated individual, I posses basic technical, programming, and project management skills that will help me on my professional journey. I am an innovative person who enjoys problem solving. My natural talents consist of learning, exploring, teaching, designing, technical writing, writing, and being a friend.

LANGUAGES

- **Java**
- **Python**
- **Visual Basic**
- **C++**
- **JavaScript**
- **HTML5/CSS3**

DATABASES

- **MySQL**

WORK EXPERIENCE

Desktop Support Volunteer, Catholic Charities, Overland Park, Kansas, May 2016 – Present
- Troubleshoot hardware and software problems on company laptops and computers running Windows OS and Mac OS.
- Rebuild computers that are being redeployed

Application Developer, West Corporations, Omaha, Nebraska, April 2013 – December 2013
- Developed IVR package with a team of three developers.
- Programmed 52 of the 120 modules in the system.
- Completed acceptance testing for all 120 modules.

Technical Support Specialist, H&R Block, Kansas City, Missouri, November 2012 – April 2013
- Received inbound calls from company offices.
- Troubleshoot hardware and software problems on company computers running Windows OS.

EDUCATION

LaunchCode, LC101 Programming Course — 2019

Keller Graduate School of Management, Masters Information Systems Management Concentration: Information System Tools — 2012

PROJECT EXPERIENCE

Blogz — Blog Site
- Developed a web-app that allows users to create blog posts.
- Developed the Database behind the project and post using MySQL Server.
- It was programmed using Python and the Flask Environment.