

MAYANK JAIN

TECHNICAL CONSULTING ENGINEER

EDUCATION

TEERTHANKER MAHAVEER UNIVERSITY
2017-2021

B.Tech (Mechanical Engineering)

Aggregate Percentage - 86.75%

EXPERIENCE

CAPGEMINI SEPT 2022 - PRESENT

Technical Consulting Engineer

- Taking ownership of customer issues reported and seeing problems through to resolution, researching, diagnosing, troubleshooting, and identifying solutions to resolve issues related to networking devices management tools: NCCM, CSPC, and CXTM.
- Following standard procedures for proper escalation of unresolved issues to the appropriate internal teams.

AAMOR INOX LTD. JUNE 2021 - SEP 2022


Senior Engineer (Quality Assurance)

- Identifying the specifications for an ideal product, determining an appropriate level of variation, and monitoring quality assurance rates.
- To find defects, determine the causes of those defects, and provide solutions to defective problems
- Making sure processes adhere to quality standards, and preparing reports by collecting, analyzing, and summarizing data.

CERTIFICATION


- Python : HackerRank
- Python Essentials 1: Cisco
- Linux Administration: Udemy

CONTACT

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 1-H-22, Vikas Nagar,
Bundi, Rajasthan,
323001

SKILLS

- Linux
- Python
- Docker
- VmWare
- Basic Understanding of Networking
- Microsoft Dynamics AX 2012