

Substitution Matrix - Chef Sign-off

Matrix

- Primary -> ALT1 (+/-%) -> ALT2 (+/-%) - Items with * require chef pre-approval on day of delivery
- Roma Tomato -> Vine Ripe (-5%) -> Salad Tomato (-8%)
- Bell Pepper -> Mixed Colors (+0%) -> Green Only (-7%)
- Lettuce Mix -> Pak Choi (-5%) -> Baby Greens (+10%)*

Policy

- Fill-rate >=95%. Rejects <=3%. Sub notice >=6-12h before dispatch.
- Credits processed same-day; emergency top-up allowed <=6h if stock permits.

Signatures

- Chef: _____ Date: _____
- Supplier (Bornfidis): _____ Date: _____