# Pooja Singh

Mob: +91 9167014597 Email: <u>puja6292@gmail.com</u>

#### **Career Objective**

Looking for a responsible position in a development environment, where I can use my technical skills for growth of the organization with opportunities to enhance my knowledge, experience and skills while contributing my best.

#### **Technical Summary**

- Having 4 Years 11 Months of extensive experience in Microsoft Technologies MVC, Asp.Net, C#, WCF, SQL Server 2017/2012, Web APIs, and SharePoint 2013.
- Relevant experience is 2 years as ASP.Net MVC developer.
- Good experience of HTML, JavaScript, jQuery, Ajax, CSS, Bootstrap.
- Hands on with **deployment process** on production servers, fixing patches.
- Working in various Portal implementation and deployment project and using various phases of SDLC such as Requirements and Analysis, Design and Construction, Testing, UAT.
- Strong understanding of programming fundamentals.
- Currently working with Clover InfoTech Pvt Ltd, Mumbai.

# **Professional Experience:**

• Software Engineer at Clover InfoTech Pvt Ltd from January 2017 to present.

#### **Academic Qualification**

- ASP.NET Certification from NIIT Institute
- BSc Information Technology with 65% aggregate (Mumbai University, Mumbai)

#### **TECHNICAL PROFICIENCIES**

• Programming Language : C# 3.5/4.0/4.5

Frameworks : MVC, ASP.Net, WCF, SharePoint 2013 & 16

Web developments : HTML, JavaScript, jQuery, AJAX, Bootstrap, CSS

Database : SQL Server 2008 R2,SQL Server 2016

• IDE & Tool : VS 2012, 2015 & 2017, Share Point Designer 2013,

• Operating System : Windows, Windows Server 2008 R2

# **Project Details**

## Clover InfoTech Pvt Ltd.

Project #1	Customer Portal
Client	Star Union Dai-ichi Life Insurance
Team Size	3
Responsibilities	Development and deployment.
Description	Customer portal has recently revamped from SharePoint 2010 to MVC with extra features, functionalities and new designs for SUD Life customer to register and after login into customer portal they can able to make payments of their renewal and revival policies as well as they can do fund switch and premium redirection and they can able to see their policy details and can able to download payments receipts, unit statements, D02 forms, TDS certificate and E-policy documents, etc. as well as customer can able to update his contact details and can able to raise grievances from portal.  Here we do both developments and support work.

# Clover InfoTech Pvt Ltd.

Project #2	SUD Life Website
Client	Star Union Dai-ichi Life Insurance
Team Size	4
Responsibilities	Development and Deployment

Description	SUD Life website is a joint venture between two of India's leading public sector banks, Bank of India and Union Bank of
	India, and Dai-ichi Life Holdings, a leading life insurance company in Japan. SUDLife website provides customers to visit the website and make his premium, customer can able to revive his policy, Can Update PAN card details, Can apply for health/ Death claim and also track his claim, Customers can also check product plans which are available on website and able to see daily Fund NAV and his fund detailed history.
	Website was created on SharePoint 2010. We had upgrade it to SharePoint 2016. Here we do both developments and support work.

## Clover InfoTech Pvt Ltd.

Project #3	PAYTM App Services
Client	Star Union Dai-ichi Life Insurance
Team Size	2
Responsibilities	Development and deployment.
Description	The objective of this development is to provide facility to SUDLife customers to do renewal and revival payments through third party applications. The service validates the customers' policy information like Policy Number and date of birth. Post successful validation, if the policy is due for renewal or revival, the details like premium due date, premium due amount are sent back as response to the payment gateway application to enable customer to make payment.

## Clover InfoTech Pvt Ltd

Project #4	Customer Support
Client	In-house project
Team Size	5
Responsibilities	Development

Description	Customer Support Module is centralized ticket management
	system. It is integrated with different products and respective
	customers. Customers raise their issues through mobile
	application and tickets are generated accordingly. Tickets are
	assigned and managed by the admin and advisors will monitor
	and interact with the end customer.

#### PERSONAL INFORMATION

Address : Digha, Airoli, Navi Mumbai

Date of Birth : 20<sup>th</sup> June, 1992

Sex : Female

Marital Status : Unmarried

Languages : English, Hindi and Marathi.

Hobbies : Reading, Singing

#### Declaration

I hereby declare that all the information provided by me in this application are factual and correct to the best of my knowledge and belief.

Place: Navi Mumbai

Date: (Pooja Singh)